

Interpreting for Allied Health Professionals Program

Overview

Brisbane South PHN (BSPHN) has established the Interpreting for Allied Health Professionals Program to support access to private allied health services by non-English speaking clients, through the provision of FREE interpreting services.

Allied health professionals in the North Brisbane and Moreton Bay region can now access FREE interpreting services, through a collaboration between by Brisbane North and South PHNs.

Program summary

For private AHPs in North Brisbane, Moreton Bay Regional Council and parts of Somerset Regional Council, this program will be:

- funded by Brisbane North PHN through a capped funding stream
- administered by Brisbane South PHN
- delivered by Translating and Interpreting Service (TIS) National.

The program enables registered AHPs to receive FREE access to immediate phone interpreting, pre-booked phone interpreting or on-site interpreting.

AHPs are encouraged to consider phone interpreting as the first point of interpreting, particularly for all mild to moderate interpreting needs. When phone interpreting would not be suitable, an AHP can make a booking for on-site interpreting.

Eligibility

AHPs in North Brisbane, Moreton Bay Regional Council and parts of Somerset Regional Council eligible for this program include:

- ▶ Audiologists
- ▶ Dentists
- ▶ Diabetes Educators
- ▶ Dietitians
- ▶ Exercise Physiologists
- ▶ Mental Health Nurses
- ▶ Occupational Therapists
- ▶ Optometrists
- ▶ Podiatrists
- ▶ Physiotherapists
- ▶ Psychologists
- ▶ Social Workers
- ▶ Speech Pathologists

AHPs involved in the program must agree to participate in user training and program evaluation.

AHPs that do not meet the eligibility criteria can contact us to consider their individual situations.

Further Information

Please contact **07 3864 7580** or refugeehealth@bsphn.org.au.

Interpreting for Allied Health Professionals Program

Expression of Interest

Name	
Profession	
Practice name*	
Practice address*	
Mailing address (if different from above)	
Phone	
Email	

* Please list all practices where you would like to use this service

If you are interested in registering for the program, please complete the following, one form per allied health professional:

- I provide services within the Brisbane North PHN catchment area.
- I confirm that I am not a recipient of other interpreting services.
- I consent to have my contact details featured on the Brisbane North PHN website in connection with this program.
- I provide bulk billing services (not mandatory).

I agree to:

- Complete cross cultural/use of interpreter training.
- Participate in an evaluation survey of the program.
- Keep the TIS client code provided by BSPHN confidential and only use it in relation to the provision of services within my practice.

Signature:

Date:

Please complete this page and email to: refugeehealth@bsphn.org.au
or fax to Brisbane South PHN 07 3864 7599 - Attention: Eden Malama

This EOI was adapted with permission from a resource developed by Central and Eastern Sydney PHN and Brisbane South PHN.