

Brisbane North - PHN Pilots and Targeted Programs 2019/20 - 2023/24 Activity Summary View



PP&TP-GCPC - 2000 - Greater Choice for At Home Palliative Care Measure



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GCPC

Activity Number *

2000

Activity Title *

Greater Choice for At Home Palliative Care Measure

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Palliative Care

Aim of Activity *

The World Health Organisation explicitly recognises palliative care under the human right to health. Access to person-centred palliative care reduces unnecessary suffering for the person with a life-limiting condition, trauma for their loved ones, and inappropriate use of health resources. Access to quality palliative care continues to be identified as an important need for the Brisbane North PHN region.

Building on previous work, Brisbane North PHN will undertake the following activities under the Greater Choice for At Home Palliative Care measure:

- Strengthening the Brisbane North Community Palliative Care collaborative with the aim of improving connection between

providers to enhance service responsiveness, integration, quality and coordination of care.

- Devise and implement an action plan to increase capacity and capability of community pharmacists in supporting safe, quality palliative care in the community.

Description of Activity *

The Brisbane North Community Palliative Care Collaborative (BNPCC) is an existing group of palliative care stakeholders, including services. Working with the members, Brisbane North PHN will strengthen the BNPCC. Based on member feedback, this will be achieved through information sharing at regular meetings and working together on collaborative projects.

The collaborative projects will aim for iterative system improvement. Projects will be based on identified need (from Health Needs Assessment and previous consultations) yet allow flexibility for the group to be responsive to common emergent needs. The solutions, including evaluation, will be co-designed, with additional stakeholder involvement as appropriate.

The BNPCC have identified the following issues on which to focus in 2022/2023:

- Reducing the inequality of access to at-home palliative care for people with a disability through sector engagement and codesign of an action plan. This issue is a common emergent need escalated by the group in 2022.
- Increasing the confidence of health professionals to hold Advance Care Planning and end of life discussions by investigating and employing opportunities to improve soft skills such as listening and tender conversation skills. This was identified as one of the top priorities by the BNPCC on review of all consultation and feedback in 2021/22.
- Improve awareness and access of palliative care by hosting an event to share current palliative care information including services, education, and supports available in the region. This addresses a need identified in the the 2020-2021 Primary Palliative Care consultation and current Health Needs Assessment.

The collaborative projects will be supported by the Brisbane North PHN project lead who will manage and progress the work on behalf of the BNPCC between meetings.

As the group bond strengthens, the ability of the group to undertake larger and more complex system level change should increase. It is forecast, this activity will be ongoing throughout the duration the Greater Choice for At Home Palliative Care measure.

All activities outlined will continue to reference the Palliative Care in Brisbane North Current State Summary which was first created in 2022 as part of the Greater Choice for At Home Palliative Care measure. Its currency will be maintained as throughout the Greater Choice for At Home Palliative Care measure by the Project Lead. This living contemporary document will ensure all relevant stakeholders are consulted, relevant standards, legislation and documents are considered, and work is not duplicated

Brisbane North PHN will commission the creation and implementation of an action plan to increase capacity and capability of community pharmacists in supporting safe, quality palliative care in the community.

Facilitated by a commissioned provider, peak bodies for pharmacy and palliative care, the BNPCC, interested community pharmacists and other stakeholders, will be engaged to develop an action plan to empower Brisbane North community pharmacists in palliative care. The activities will enhance previous and current projects by promoting existing resources (e.g., palliPHARM), facilitating access to existing programs (e.g. PEPA) and building on and learning from previous experience (e.g. Adelaide PHN and North West Melbourne PHN community pharmacy in palliative care projects). The action plan will aim to meet the needs identified in the 2022 community pharmacist consultation, be responsive to the changing environment and align with existing strategies and plans. The action plan design, activities and timeframe will depend on scope, current climate and agreed goals.

All activities outlined will continue to reference the Palliative Care in Brisbane North Current State Summary which was first created in 2022 as part of the Greater Choice for At Home Palliative Care measure. Its currency will be maintained as throughout the Greater Choice for At Home Palliative Care measure by the Project Lead. This living contemporary document will ensure all relevant stakeholders are consulted, relevant standards, legislation and documents are considered, and work is not duplicated

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

Palliative care providers, the healthcare workforce and their patients.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Brisbane North Community Palliative Care Collaborative membership includes representatives from local public, private and non-government specialist palliative care services, primary care health providers, residential aged care facilities, government-funded palliative projects, universities, and consumers. The Brisbane North Community Palliative Care Collaborative have been consulted on the prioritised needs and strategies..

The Metro North Palliative Care Service will also continue to be engaged to ensure congruence and complementarity between the Metro North Hospital and Health Service Palliative Care Clinical Service Plan and related strategies, and Brisbane North PHN's activities.

State and National palliative projects and schemes have and will continue to be consulted to strategically align to maximise impact and avoid duplication. Initiatives to consult include PEPA, IPEPA, ELDAC, Specialist Palliative Care in Aged Care (SPACE), PalAssist, PalConsult, Medical Aid Subsidy Scheme Palliative Equipment Program (MASS PCEP), PCOC, Gwandalan, Caring@home, PalliPHARM, Queensland Voluntary Assisted Dying (VAD) Implementation, End of Life Conversation Simulations, other PHN projects funded by Greater Choice for At Home Palliative Care measure, and other related internal PHN projects

Organisations consulted and will continue to be engaged include the Office of Advance Care Planning, Advance Care Planning Australia, Palliative Care Queensland, Palliative Care Australia, Cancer Council Queensland, Centre for Palliative Care Research and

Education, Residential Aged Care District Assessment and Referral Service (RADAR; Metro North Health) and other PHNs. Public and private residential aged care facilities, public and private hospitals, general practices and other health providers within the region may be consulted on specific aspects throughout the project.

The Brisbane North Community Palliative Care Collaborative currently has a First Nations representative. Additional consultation, collaboration and partnership with Aboriginal and Torres Strait Islander consumers and service providers will be undertaken as required with each activity to ensure cultural safety and appropriateness.

The Gwandalan Palliative Care Project (a nationally funded Aboriginal and Torres Strait Islander culture upskilling project) will be consulted to see where collaboration, integration or promotion can be undertaken to leverage project work in the Brisbane North region

Collaboration

The PHN will work as part of the Brisbane North Community Palliative Care Collaborative to shape activities which respond to the prioritised needs of the region.

The PHN will also collaborate with The Metro North Palliative Care Service, private and non-government specialist palliative care services and government funded palliative care projects where appropriate to maximise resource investment, reach and outcomes for the region.



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Performance Report to DOH - 30 September 2022

Brisbane North Palliative care in community pharmacy Action Plan finalised - 31 December 2022

Brisbane North Action Plan for improving access to at-home palliative care for people with disability finalised - 31 December 2022

Year 1 Progress Evaluation Summary of Brisbane North Community Palliative Care Collaborative- 30 March 2023

2023/24 project plan endorsed- 30 April 2023



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No
 Expression Of Interest (EOI): No
 Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Not Applicable

Co-design or co-commissioning comments

The Brisbane North Community Palliative Care Collaborative (BNCPC) is a group with representatives from local public, private and non-government specialist palliative care services, primary care and community health providers, residential aged care facilities, government-funded palliative projects, universities, and consumers. The activities undertaken by BNCPC will be co-designed by the group in conjunction with additional relevant stakeholders.

Led by a commissioned provider, peak bodies for palliative care, the BNCPC, interested community pharmacists and other stakeholders will be engaged to codesign an action plan to empowering Brisbane North community pharmacists in palliative care.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Greater Choice for At Home Palliative Care - Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Greater Choice for At Home Palliative Care	\$0.00	\$150,000.00	\$300,000.00	\$300,000.00	\$300,000.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Greater Choice for At Home Palliative Care - Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Greater Choice for At Home Palliative Care	\$0.00	\$150,000.00	\$300,000.00	\$300,000.00	\$300,000.00	\$1,050,000.00
Total	\$0.00	\$150,000.00	\$300,000.00	\$300,000.00	\$300,000.00	\$1,050,000.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-CHED - 3000 - Caboolture Complex Care Project



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-CHED

Activity Number *

3000

Activity Title *

Caboolture Complex Care Project

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Collaboration between Metro North Health and Brisbane North PHN, under the Health Alliance (with other healthcare partners) to develop solutions for shared care pathways for patients with COPD, CHF and Debility to reduce presentations to the Caboolture emergency department. This also includes enhancing Team Care Coordination to optimise access to care coordination for complex patients.

Description of Activity *

Analysis of Caboolture ED demand data
Environmental scan of shared care community-based models for patient cohorts.
Consultation and co-design of shared care pathways for delivery.
Commissioning of services needed
Implementation of pathway
Interim evaluation of pathway
Develop interim strategy for continuation of services
Conduct final evaluation

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Older Person's Health	55
Brisbane North PHN HNA - Priority - Aboriginal and Torres Strait Islander Health	52
Brisbane North PHN HNA - Priority - Mental Health	53
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

Aboriginal and Torres Strait Islander, Culturally and linguistically diverse, General Population and older people.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

IUIH will be involved in the co-design process and project governance to ensure that culturally appropriate pathways for Aboriginal and Torres Strait Islanders are developed.

Coverage

Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
Caboolture Hinterland	31303
Strathpine	31403
North Lakes	31402
Narangba - Burpengary	31304
Bribie - Beachmere	31301
Caboolture	31302



Activity Consultation and Collaboration

Consultation

Collaboration between Metro North Health and Brisbane North PHN, under the Health Alliance (with other healthcare partners) to develop solutions for shared care pathways for patients with COPD, CHF and Debility to reduce presentations to the Caboolture emergency department. This also includes enhancing Team Care Coordination to optimise access to care coordination for complex patients.

Collaboration

Working with stakeholders- patients, health professionals (including QAS, MNH, GP Practices, IUIH and others), to codesign a shared care pathway for Frequent Presenters to Caboolture Hospital for the target conditions of COPD, CHF and debility.



Activity Milestone Details/Duration

Activity Start Date

31/05/2021

Activity End Date

29/06/2023

Service Delivery Start Date

01/06/2022

Service Delivery End Date

31/05/2023

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Development of a commissioning strategy and roll out of Expression of interest (or equivalent) if needed. Implement pathway after commissioning primary care providers.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Addressing Caboolture Hospital Emergency Demand	\$0.00	\$537,500.00	\$0.00	\$0.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Addressing Caboolture Hospital Emergency Demand	\$0.00	\$537,500.00	\$0.00	\$0.00	\$0.00	\$537,500.00
Total	\$0.00	\$537,500.00	\$0.00	\$0.00	\$0.00	\$537,500.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-BIP - 1000 - Bribie Island After Hours Pilot Project



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-BIP

Activity Number *

1000

Activity Title *

Bribie Island After Hours Pilot Project

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

After Hours Health Care

Aim of Activity *

Brisbane North PHN (the PHN) has received funding from the Department of Health, Primary Health Care Development Program to lead the Bribie Island After-Hours Pilot Project to:

- Improve access to after-hours services for residents of, and visitors to, Bribie Island
- Create a sustainable, blended payment after-hours model of care for Bribie Island residents that is appropriate for the regions specific needs
- Reduce pressure on nearby emergency departments by providing after hours primary care services
- Evaluate the effectiveness of blended funding models with the view to expand the model to other areas in need

Description of Activity *

The Bribie Island After-Hours Pilot Project has been established to support the delivery of after-hours primary care services on Bribie Island and surrounding suburbs.

The PHN will procure an after-hours provider or providers through an open tender process to deliver primary health care services to residents and visitors of Bribie Island. Service delivery will occur from July 2022 through to June 2024.

The successful provider/s will utilise available pilot funding, in-kind contributions of partners and make optimal use of available funding under the Medicare Benefits Schedule (MBS) to deliver and evaluate the pilot.

Ideally, the Bribie Island After-Hours Pilot will be monitored and evaluated via reporting against a performance framework comprising a focus on outputs (e.g. the outputs identified in the co-design process)

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57
Brisbane North PHN HNA - Priority - Population Health	56



Activity Demographics

Target Population Cohort

The target population for the service will be residents of, and visitors to, Bribie Island.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Bribie - Beachmere	31301



Activity Consultation and Collaboration

Consultation

As part of the stakeholder engagement and co-design process, Beacon Strategies was contracted to partner with the PHN to lead the co-design process to preserve existing relationships and remove any perceived bias.

The project was co-designed through external consultation with local stakeholders such as:

- general practitioners
- other health care providers
- Metro North Hospital and Health Service (HHS)
- Qld Ambulance Service
- local community members
- Terry Young MP, Federal Member for Longman

Collaboration

The PHN's project team works under the guidance of the steering committee which includes expertise from numerous teams across the PHN. As part of the procurement process we are working directly with potential providers.



Activity Milestone Details/Duration

Activity Start Date

31/12/2020

Activity End Date

29/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

The intricate details of the commissioned service are dependent on the service provider/s willingness and capacity to participate and are still being developed as part of the RFP process.

Co-design or co-commissioning comments

N/A



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Primary Health Care Development - Bribie Island Pilot	\$0.00	\$151,004.00	\$150,535.00	\$156,715.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Primary Health Care Development - Bribie Island Pilot	\$0.00	\$151,004.00	\$150,535.00	\$156,715.00	\$0.00	\$458,254.00
Total	\$0.00	\$151,004.00	\$150,535.00	\$156,715.00	\$0.00	\$458,254.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-AHPGPE - 1000 - COVID Allied Health Package GP Education



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-AHPGPE

Activity Number *

1000

Activity Title *

COVID Allied Health Package GP Education

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

COVID-19 related support

Aim of Activity *

The aim of this activity is to provide education and training to GPs and other primary care providers about new allied health MBS items for Chronic Disease Management (CDM) and mental health, in addition to educating GPs and other primary care providers on the importance of residents in RACFs accessing necessary allied health care; and increasing the referral rate for MBS items for CDM and mental health for residents in RACFs.

Description of Activity *

This activity will consist of the following components:

- Develop a communications plan that includes email communication to relevant distribution lists, including key messaging in existing publications and using the Primary Care Liaison team and other PHN teams (aged and community care, MHAOD) to distribute information.
- Deliver 3 webinars targeted at GP, Mental Health and Allied Health providers
- Provide an MBS billing resource to general practices

Needs Assessment Priorities ***Needs Assessment**

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57
Brisbane North PHN HNA - Priority - Population Health	56



Activity Demographics

Target Population Cohort

Primary and allied health providers and aged care residents

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Not applicable

Collaboration

Not Applicable



Activity Milestone Details/Duration

Activity Start Date

30/01/2021

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Not Applicable

Co-design or co-commissioning comments

Not Applicable



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
COVID Allied Health Package GP Education	\$0.00	\$15,000.00	\$0.00	\$0.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
COVID Allied Health Package GP Education	\$0.00	\$15,000.00	\$0.00	\$0.00	\$0.00	\$15,000.00
Total	\$0.00	\$15,000.00	\$0.00	\$0.00	\$0.00	\$15,000.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission

