

# Brisbane North - Commonwealth Psychosocial Support 2019/20 - 2023/24 Activity Summary View



## PSD - 1100 - NPS 1.1 - Integrated Mental Health Service Hubs - Service Delivery



### Activity Metadata

#### Applicable Schedule \*

Commonwealth Psychosocial Support

#### Activity Prefix \*

PSD

#### Activity Number \*

1100

#### Activity Title \*

NPS 1.1 - Integrated Mental Health Service Hubs - Service Delivery

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Mental Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

An estimated 3% of Australian adults have severe disorders, judged according to the type of illness (diagnosis), intensity of symptoms, duration of illness (chronicity), and the degree of disability caused. As of June 30, 2019, Commonwealth mental health programs Partners in Recovery, Day to Day Living and Personal Helpers and Mentors Scheme ceased. Without these programs, there was limited support other than the NDIS or NPS-T programs to support people with severe and persistent mental illness. The mental health system is difficult to navigate and with the ending of these Commonwealth programs, a coordinated response was lacking to support people with a severe and persistent mental illness.

The Brisbane North PHN combined 4 streams of funding - CoS, NPS-M, Psychological Therapies and Care Coordination to create

integrated mental health service hubs that were placed in three hospital catchments to meet the needs of people in the Brisbane North area. The integrated mental health hubs are part of a stepped care approach to mental health, where people's needs are assessed and understood, and they are easily connected to the right service.

The overall aim of the integrated service hubs is to support people with severe mental illness to:

- live well in the community;
- access integrated clinical and non-clinical services, matched to their level of need; and
- achieve their recovery goals.

The overall expected outcome of the funding is improved well-being for people with severe mental illness.

**Description of Activity \***

Brisbane North PHN commissioned three integrated mental health service hubs, The Recovery and Discovery Centre, The Living and Learning Centre and Stride Hub Caboolture (formally Aftercare). The mental health service hubs deliver both clinical and non-clinical services for people with severe mental illness. The overall aim of the service hubs is to support people with severe mental illness to:

- live well in the community;
- access integrated clinical and non-clinical services, matched to their level of need; and
- achieve their recovery goals.

**Needs Assessment Priorities \***

**Needs Assessment**

Brisbane North PHN HNA - 21/22-23/24

**Priorities**

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53



**Activity Demographics**

**Target Population Cohort**

This activity is targeted at people living with severe and complex mental health and functional support needs.

**In Scope AOD Treatment Type \***

**Indigenous Specific \***

No

**Indigenous Specific Comments**

**Coverage**

**Whole Region**

Yes



## Activity Consultation and Collaboration

### Consultation

Brisbane North PHN consulted with a wide range of stakeholders in the development of a range of activities and for the development of the Planning for Wellbeing: A regional plan for North Brisbane and Moreton Bay focusing on mental health, suicide prevention and alcohol and other drug treatment services 2018-2025. The outcomes of this activity contribute to the success of the regional plan.

In 2018-19, Brisbane North PHN worked with consumers, carers, service providers and other stakeholders to review activities and plan for the future. Consumer and carer representatives were actively recruited from the Peer Participation in Mental Health Services (PPIMS) network to contribute to the reviews, which focused on the following areas:

- Psychological services
- Infant, child and youth mental health services
- Services for people with severe mental illness.

As part of the review for psychological services and services for people with severe mental illness, Brisbane North PHN consulted with:

- People with a lived experience
- Consumers
- Carers
- Psychology providers
- GPs and practice staff
- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review into psychological services and services for people with severe mental illness informed the development of the service model and the PHN's approach to the delivery of CoS.

### Collaboration

This activity will be implemented by Brisbane North PHN, under the guidance of the psychological therapies advisory group and the Collaboration in Mind partnership group.

Membership of these groups are drawn from the Metro North Hospital and Health Service, Allied Health providers, Queensland Government agencies, peak bodies, consumers and families.



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2021

### Activity End Date

29/06/2023

### Service Delivery Start Date

July 2021

**Service Delivery End Date**

June 2023

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

Brisbane North PHN consulted with a wide range of stakeholders in the development of a range of activities and for the development of the Planning for Wellbeing: A regional plan for North Brisbane and Moreton Bay focusing on mental health, suicide prevention and alcohol and other drug treatment services 2018-2025. The outcomes of this activity contribute to the success of the regional plan.

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- Professional bodies.

The outcomes of the review into psychological services and services for people with severe mental illness informed the development of the service model and the PHN's approach to the delivery of CoS.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Psychosocial Service Delivery	\$0.00	\$1,025,689.00	\$2,101,649.61	\$0.00	\$0.00

### Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Psychosocial Service Delivery	\$0.00	\$1,025,689.00	\$2,101,649.61	\$0.00	\$0.00	\$3,127,338.61
Total	\$0.00	\$1,025,689.00	\$2,101,649.61	\$0.00	\$0.00	\$3,127,338.61

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CPS - 1100 - NPS 1.1 - Integrated Mental Health Service Hubs - Service Delivery



### Activity Metadata

#### Applicable Schedule \*

Commonwealth Psychosocial Support

#### Activity Prefix \*

CPS

#### Activity Number \*

1100

#### Activity Title \*

NPS 1.1 - Integrated Mental Health Service Hubs - Service Delivery

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Mental Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

An estimated 3% of Australian adults have severe disorders, judged according to the type of illness (diagnosis), intensity of symptoms, duration of illness (chronicity), and the degree of disability caused. As of June 30, 2019, Commonwealth mental health programs Partners in Recovery, Day to Day Living and Personal Helpers and Mentors Scheme ceased. Without these programs, there was limited support other than the NDIS or NPS-T programs to support people with severe and persistent mental illness. The mental health system is difficult to navigate and with the ending of these Commonwealth programs, a coordinated response was lacking to support people with a severe and persistent mental illness.

The Brisbane North PHN combined 4 streams of funding - CoS, NPS-M, Psychological Therapies and Care Coordination to create integrated mental health service hubs that were placed in three hospital catchments to meet the needs of people in the Brisbane North area. The integrated mental health hubs are part of a stepped care approach to mental health, where people's needs are assessed and understood, and they are easily connected to the right service.

The overall aim of the integrated service hubs is to support people with severe mental illness to:

- live well in the community;
- access integrated clinical and non-clinical services, matched to their level of need; and
- achieve their recovery goals.

The overall expected outcome of the funding is improved well-being for people with severe mental illness.

### Description of Activity \*

Brisbane North PHN commissioned three integrated mental health service hubs, The Recovery and Discovery Centre, The Living and Learning Centre and Stride Hub Caboolture (formally Aftercare). The mental health service hubs deliver both clinical and non-clinical services for people with severe mental illness. The overall aim of the service hubs is to support people with severe mental illness to:

- live well in the community;
- access integrated clinical and non-clinical services, matched to their level of need; and
- achieve their recovery goals.

### Needs Assessment Priorities \*

#### Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

#### Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53



## Activity Demographics

### Target Population Cohort

This activity is targeted at people living with severe and complex mental health and functional support needs.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation



Brisbane North PHN consulted with a wide range of stakeholders in the development of a range of activities and for the development of the Planning for Wellbeing: A regional plan for North Brisbane and Moreton Bay focusing on mental health, suicide prevention and alcohol and other drug treatment services 2018-2025. The outcomes of this activity contribute to the success of the regional plan.

In 2018-19, Brisbane North PHN worked with consumers, carers, service providers and other stakeholders to review activities and plan for the future. Consumer and carer representatives were actively recruited from the Peer Participation in Mental Health Services (PPIMS) network to contribute to the reviews, which focused on the following areas:

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- Carers
- Psychology providers
- GPs and practice staff
- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review into psychological services and services for people with severe mental illness informed the development of the service model and the PHN's approach to the delivery of CoS.

#### **Collaboration**

This activity will be implemented by Brisbane North PHN, under the guidance of the psychological therapies advisory group and the Collaboration in Mind partnership group.

Membership of these groups are drawn from the Metro North Hospital and Health Service, Allied Health providers, Queensland Government agencies, peak bodies, consumers and families.



### **Activity Milestone Details/Duration**

#### **Activity Start Date**

30/06/2021

#### **Activity End Date**

29/06/2023

#### **Service Delivery Start Date**

July 2021

#### **Service Delivery End Date**

June 2023

#### **Other Relevant Milestones**



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Brisbane North PHN consulted with a wide range of stakeholders in the development of a range of activities and for the development of the Planning for Wellbeing: A regional plan for North Brisbane and Moreton Bay focusing on mental health, suicide prevention and alcohol and other drug treatment services 2018-2025. The outcomes of this activity contribute to the success of the regional plan.

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- GPs and practice staff

- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review into psychological services and services for people with severe mental illness informed the development of the service model and the PHN's approach to the delivery of CoS.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$1,139,128.96	\$0.00	\$0.00	\$0.00
Continuity of Support Funding	\$0.00	\$1,332,374.48	\$0.00	\$0.00	\$0.00

### Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Psychosocial Transition Funding	\$0.00	\$1,139,128.96	\$0.00	\$0.00	\$0.00	\$1,139,128.96
Continuity of Support Funding	\$0.00	\$1,332,374.48	\$0.00	\$0.00	\$0.00	\$1,332,374.48
Total	\$0.00	\$2,471,503.44	\$0.00	\$0.00	\$0.00	\$2,471,503.44

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## CPS - 1200 - NPS 1.2 - Psychosocial Supports - Communities of Interest



### Activity Metadata

**Applicable Schedule \***

Commonwealth Psychosocial Support

**Activity Prefix \***

CPS

**Activity Number \***

1200

**Activity Title \***

NPS 1.2 - Psychosocial Supports - Communities of Interest

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health

**Other Program Key Priority Area Description****Aim of Activity \***

In the PHN region, 30,842 people are estimated to have a severe mental illness. People living with severe mental illness are more likely to have higher rates of social isolation, family breakdown and experience stigma. In addition to this, people from priority population groups can experience higher levels of mental health needs and psychological distress, including Aboriginal and/or Torres Strait Islander people, people from culturally and linguistically diverse groups, LGBTIQ+ communities, and children and young people.

To address this need, the PHN commission psychological services for these priority groups through the Brisbane MIND, Brisbane MIND4KiDs programs. However, these programs address clinical needs; leaving a significant gap for those who would benefit from additional psychosocial supports alongside their clinical treatment.

As outlined in Planning for Wellbeing, the regional plan for North Brisbane and Moreton Bay focussing on mental health, suicide prevention and alcohol and other drug treatment services, the PHN is committed to commissioning integrated services. Therefore the opportunity to align clinical and psychosocial services for these priority populations will support integrated care and improve outcomes for people living with mental illness.

Overall, the aim of this activity is for:

- increased functional capacity;
- reduced need for acute mental health services;
- increased engagement in daily activities, relationships and the community;
- improved or stabilised mental health and wellbeing (improved K10 scores).

#### Description of Activity \*

The psychosocial supports for priority communities program will address the needs of a number of identified priority populations/communities across the region, through an integrated model with existing Primary Mental Health Care (PMHC) funded clinical services. Brisbane North PHN currently commissions several specialist priority community mental health services, including those for Aboriginal and Torres Strait Islander people, people from culturally and linguistically diverse backgrounds, LGBTIQ+ communities and children and young people, via PMHC funding.

Work with these service providers has identified a need to support clients who are experiencing severe mental ill health with psychosocial supports to help improve their capacity and functioning. This program will extend the existing commissioned services to provide psychosocial support, as part of an integrated service model, alongside current PMHC funded services.

#### Needs Assessment Priorities \*

##### Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

##### Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53



## Activity Demographics

#### Target Population Cohort

This activity is targeted to Aboriginal and Torres Strait Islander people, people from culturally and linguistically diverse backgrounds, LGBTIQ+ communities and young people who are accessing supports for moderate and severe mental health needs and would benefit from psychosocial supports to help improve their functioning and wellbeing.

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

Yes

#### Indigenous Specific Comments

Funding will be provided to the Institute for Urban Indigenous Health to support their existing integrated social and emotional wellbeing model.

#### Coverage

##### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

### Collaboration

Elements of this delivery model will be co-developed with existing providers to develop an integrating clinical and non-clinical model for priority populations, including determining referral pathways and program indicators.

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## Activity Milestone Details/Duration

### Activity Start Date

30/06/2021

### Activity End Date

29/06/2023

### Service Delivery Start Date

July 2021

### Service Delivery End Date

June 2023

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

Co-design with existing service providers will be ongoing to develop an integrated clinical and non-clinical model for priority populations, including determining referral pathways and program indicators.



### Activity Planned Expenditure

#### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Continuity of Support Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

**Totals**



Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Continuity of Support Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## PSD - 1200 - NPS 1.2 - Psychosocial Supports - Communities of Interest



### Activity Metadata

**Applicable Schedule \***

Commonwealth Psychosocial Support

**Activity Prefix \***

PSD

**Activity Number \***

1200

**Activity Title \***

NPS 1.2 - Psychosocial Supports - Communities of Interest

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health

**Other Program Key Priority Area Description****Aim of Activity \***

In the PHN region, 30,842 people are estimated to have a severe mental illness. People living with severe mental illness are more likely to have higher rates of social isolation, family breakdown and experience stigma. In addition to this, people from priority population groups can experience higher levels of mental health needs and psychological distress, including Aboriginal and/or Torres Strait Islander people, people from culturally and linguistically diverse groups, LGBTIQ+ communities, and children and young people.

To address this need, the PHN commission psychological services for these priority groups through the Brisbane MIND, Brisbane MIND4KiDs programs. However, these programs address clinical needs; leaving a significant gap for those who would benefit from additional psychosocial supports alongside their clinical treatment.

As outlined in Planning for Wellbeing, the regional plan for North Brisbane and Moreton Bay focussing on mental health, suicide prevention and alcohol and other drug treatment services, the PHN is committed to commissioning integrated services. Therefore the opportunity to align clinical and psychosocial services for these priority populations will support integrated care and improve outcomes for people living with mental illness.

Overall, the aim of this activity is for:

- increased functional capacity;
- reduced need for acute mental health services;
- increased engagement in daily activities, relationships and the community;
- improved or stabilised mental health and wellbeing (improved K10 scores).

#### Description of Activity \*

The psychosocial supports for priority communities program will address the needs of a number of identified priority populations/communities across the region, through an integrated model with existing Primary Mental Health Care (PMHC) funded clinical services. Brisbane North PHN currently commissions several specialist priority community mental health services, including those for Aboriginal and Torres Strait Islander people, people from culturally and linguistically diverse backgrounds, LGBTIQ+ communities and children and young people, via PMHC funding.

Work with these service providers has identified a need to support clients who are experiencing severe mental ill health with psychosocial supports to help improve their capacity and functioning. This program will extend the existing commissioned services to provide psychosocial support, as part of an integrated service model, alongside current PMHC funded services.

#### Needs Assessment Priorities \*

##### Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

##### Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53



## Activity Demographics

#### Target Population Cohort

This activity is targeted to Aboriginal and Torres Strait Islander people, people from culturally and linguistically diverse backgrounds, LGBTIQ+ communities and young people who are accessing supports for moderate and severe mental health needs and would benefit from psychosocial supports to help improve their functioning and wellbeing.

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

Yes

#### Indigenous Specific Comments

Funding will be provided to the Institute for Urban Indigenous Health to support their existing integrated social and emotional wellbeing model.

#### Coverage

##### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

### Collaboration

Elements of this delivery model will be co-developed with existing providers to develop an integrating clinical and non-clinical model for priority populations, including determining referral pathways and program indicators.

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## Activity Milestone Details/Duration

### Activity Start Date

30/06/2021

### Activity End Date

29/06/2023

### Service Delivery Start Date

July 2021

### Service Delivery End Date

June 2023

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design with existing service providers will be ongoing to develop an integrated clinical and non-clinical model for priority populations, including determining referral pathways and program indicators.



### Activity Planned Expenditure

#### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Psychosocial Service Delivery	\$0.00	\$1,210,500.00	\$1,751,821.39	\$0.00	\$0.00

#### Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Psychosocial Service Delivery	\$0.00	\$1,210,500.00	\$1,751,821.39	\$0.00	\$0.00	\$2,962,321.39
Total	\$0.00	\$1,210,500.00	\$1,751,821.39	\$0.00	\$0.00	\$2,962,321.39

#### Funding From Other Sources - Financial Details

#### Funding From Other Sources - Organisational Details



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## PAE - 3100 - NPS 3.1 - Psychosocial Support Access Enablers



### Activity Metadata

**Applicable Schedule \***

Commonwealth Psychosocial Support

**Activity Prefix \***

PAE

**Activity Number \***

3100

**Activity Title \***

NPS 3.1 - Psychosocial Support Access Enablers

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health

**Other Program Key Priority Area Description****Aim of Activity \***

Brisbane North PHN has commissioned three integrated mental health service hubs, The Recovery and Discovery Centre, The Living and Learning Centre and Stride Hub Caboolture (formally Aftercare). The mental health service hubs deliver both clinical and non-clinical services for people with severe mental illness. The overall aim of the service hubs is to support people with severe mental illness to:

- live well in the community;
- access integrated clinical and non-clinical services, matched to their level of need; and
- achieve their recovery goals.

**Description of Activity \***

This activity relates to enablers which support both Hub and Community of Interest participants to access appropriate assessments, support and to prepare and test for NDIS eligibility to provide long terms supports for those with ongoing care needs.

Activities will cover three main areas, functional assessment, NDIS testing and Regional loading. The functional assessment activities will involve the identification, development and implementation of a consistent functional assessment tool, across both the Hubs and Community of Interest services to determine eligibility and levels of psychosocial support required to meet their

needs.

The NDIS testing supports will enable both HUB and Community of Interest providers to provide support workers who are specifically skilled and experienced in supporting people to prepare and test for NDIS eligibility and to engage with and collaborate with the NDIS system and providers to ensure people who are found eligible can transition appropriately to these ongoing supports.

The regional loading activities will be provided to the Stride Caboolture Hub, and recognises their catchment extends to rural areas including, Woodford and Kilcoy. This additional support will help with outreach activities to meet the needs of these more regional areas.

## Needs Assessment Priorities \*

### Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

### Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53



## Activity Demographics

### Target Population Cohort

This activity is targeted at people living with severe and complex mental health and functional support needs.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

In 2018-19, Brisbane North PHN worked with consumers, carers, service providers and other stakeholders to review activities and



plan for the future. Consumer and carer representatives were actively recruited from the Peer Participation in Mental Health Services (PPIMS) network to contribute to the reviews, which focused on the following areas:

- Psychological services
- Services for people with severe mental illness.

As part of the review for services for people with severe mental illness, Brisbane North PHN consulted with:

- People with a lived experience
- Consumers
- Carers
- Psychology providers
- GPs and practice staff
- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review informed the development of the service model and the PHN's approach to the delivery of these access enabler activities.

### Collaboration

This activity will be implemented by Brisbane North PHN, under the guidance of the Collaboration in Mind partnership group. Membership of this group is drawn from the Metro North Hospital and Health Service, Allied Health providers, Queensland Government agencies, peak bodies, consumers and families.



### Activity Milestone Details/Duration

#### Activity Start Date

30/06/2021

#### Activity End Date

29/06/2023

#### Service Delivery Start Date

#### Service Delivery End Date

#### Other Relevant Milestones



### Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

In 2018-19, Brisbane North PHN worked with consumers, carers, service providers and other stakeholders to review activities and plan for the future. Consumer and carer representatives were actively recruited from the Peer Participation in Mental Health Services (PPIMS) network to contribute to the reviews, which focused on the following areas:

- Psychological services
- Services for people with severe mental illness.

As part of the review for services for people with severe mental illness, Brisbane North PHN consulted with:

- People with a lived experience
- Consumers
- Carers
- Psychology providers
- GPs and practice staff
- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review informed the development of the service model and the PHN's approach to the delivery of these access enabler activities.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Psychosocial Access Enablers	\$0.00	\$559,085.00	\$663,195.00	\$0.00	\$0.00

**Totals**

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Psychosocial Access Enablers	\$0.00	\$559,085.00	\$663,195.00	\$0.00	\$0.00	\$1,222,280.00
Total	\$0.00	\$559,085.00	\$663,195.00	\$0.00	\$0.00	\$1,222,280.00

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## CPS - 3100 - NPS 3.1 - Psychosocial Support Access Enablers



### Activity Metadata

**Applicable Schedule \***

Commonwealth Psychosocial Support

**Activity Prefix \***

CPS

**Activity Number \***

3100

**Activity Title \***

NPS 3.1 - Psychosocial Support Access Enablers

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health

**Other Program Key Priority Area Description****Aim of Activity \***

Brisbane North PHN has commissioned three integrated mental health service hubs, The Recovery and Discovery Centre, The Living and Learning Centre and Stride Hub Caboolture (formally Aftercare). The mental health service hubs deliver both clinical and non-clinical services for people with severe mental illness. The overall aim of the service hubs is to support people with severe mental illness to:

- live well in the community;
- access integrated clinical and non-clinical services, matched to their level of need; and
- achieve their recovery goals.

**Description of Activity \***

This activity relates to enablers which support both Hub and Community of Interest participants to access appropriate assessments, support and to prepare and test for NDIS eligibility to provide long terms supports for those with ongoing care needs.

Activities will cover three main areas, functional assessment, NDIS testing and Regional loading. The functional assessment activities will involve the identification, development and implementation of a consistent functional assessment tool, across both the Hubs and Community of Interest services to determine eligibility and levels of psychosocial support required to meet their

needs.

The NDIS testing supports will enable both HUB and Community of Interest providers to provide support workers who are specifically skilled and experienced in supporting people to prepare and test for NDIS eligibility and to engage with and collaborate with the NDIS system and providers to ensure people who are found eligible can transition appropriately to these ongoing supports.

The regional loading activities will be provided to the Stride Caboolture Hub, and recognises their catchment extends to rural areas including, Woodford and Kilcoy. This additional support will help with outreach activities to meet the needs of these more regional areas.

## Needs Assessment Priorities \*

### Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

### Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53



## Activity Demographics

### Target Population Cohort

This activity is targeted at people living with severe and complex mental health and functional support needs.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

In 2018-19, Brisbane North PHN worked with consumers, carers, service providers and other stakeholders to review activities and

plan for the future. Consumer and carer representatives were actively recruited from the Peer Participation in Mental Health Services (PPIMS) network to contribute to the reviews, which focused on the following areas:

- Psychological services
- Services for people with severe mental illness.

As part of the review for services for people with severe mental illness, Brisbane North PHN consulted with:

- People with a lived experience
- Consumers
- Carers
- Psychology providers
- GPs and practice staff
- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review informed the development of the service model and the PHN's approach to the delivery of these access enabler activities.

### **Collaboration**

This activity will be implemented by Brisbane North PHN, under the guidance of the Collaboration in Mind partnership group. Membership of this group is drawn from the Metro North Hospital and Health Service, Allied Health providers, Queensland Government agencies, peak bodies, consumers and families.



### **Activity Milestone Details/Duration**

#### **Activity Start Date**

30/06/2021

#### **Activity End Date**

29/06/2023

#### **Service Delivery Start Date**

#### **Service Delivery End Date**

#### **Other Relevant Milestones**



### **Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

In 2018-19, Brisbane North PHN worked with consumers, carers, service providers and other stakeholders to review activities and plan for the future. Consumer and carer representatives were actively recruited from the Peer Participation in Mental Health Services (PPIMS) network to contribute to the reviews, which focused on the following areas:

- Psychological services
- Services for people with severe mental illness.

As part of the review for services for people with severe mental illness, Brisbane North PHN consulted with:

- People with a lived experience
- Consumers
- Carers
- Psychology providers
- GPs and practice staff
- Mental health providers
- Metro North Hospital and Health Service
- Academics and policy experts
- Professional bodies.

The outcomes of the review informed the development of the service model and the PHN's approach to the delivery of these access enabler activities.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$59,646.18	\$0.00	\$0.00	\$0.00
Continuity of Support Funding	\$0.00	\$65,217.96	\$0.00	\$0.00	\$0.00

**Totals**

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$59,646.18	\$0.00	\$0.00	\$0.00	\$59,646.18
Continuity of Support Funding	\$0.00	\$65,217.96	\$0.00	\$0.00	\$0.00	\$65,217.96
Total	\$0.00	\$124,864.14	\$0.00	\$0.00	\$0.00	\$124,864.14

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**





## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CPS - 3200 - NPS 3.2 - Head to Health Phone Service



### Activity Metadata

**Applicable Schedule \***

Commonwealth Psychosocial Support

**Activity Prefix \***

CPS

**Activity Number \***

3200

**Activity Title \***

NPS 3.2 - Head to Health Phone Service

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 7: Stepped care approach

**Other Program Key Priority Area Description****Aim of Activity \***

Early and easy access to health services are key factors to promoting positive health outcomes and sustain recovery, particularly for people experiencing severe mental health concerns who are at higher risk of experiencing chronic disease and other health conditions. Service navigation activities aim to improve integration of local health services, promote multi-disciplinary care, and make the health system more accessible.

The aim of this activity is to address service gaps by providing support, including intake and assessment services, via a telephone service and online service navigation assistance via the My Mental Health website. The activity aims to support consumers, carers, referrers, service providers and health professionals to enable appropriate referrals and access to PHN commissioned and other relevant mental health, alcohol and other drug and suicide prevention services.

**Description of Activity \***

The Service Navigation team based at Brisbane North PHN will continue to assist potential clients and referrers to make referrals to psychological services, process referrals and check accuracy of referrals as an administrative intake function.

This activity will be achieved by providing intake and assessment services and on referring to contracted providers to deliver structured, time limited, evidence-based psychological therapies that are embedded into a wider range of services and supports

that are funded or provided from other sources. This will increase access to integrated services with 'wrap around' supports.

This activity will be expanded as part of the rollout of the national Head to Health intake and assessment telephone service. The Head to Health service is intended to promote consistent triage (Initial Assessment and Referral - IAR) and provide an entry-point into and between all community mental health services. To establish the new Head to Health service significant work will be undertaken to implement new service model including moving to a single national phone number, recruit appropriately qualified staff including peer workers, expand the service operating hours, and align the service with Metro North Hospital and Health Service phone triage service - MH CALL and other community mental health services.

## Needs Assessment Priorities \*

### Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

#### Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	53
Brisbane North PHN HNA - Priority - Service System	57



## Activity Demographics

### Target Population Cohort

This part of the program is the initial assessment, referral and intake function that is targeted at consumers, carers, GPs, service providers and other allied health professionals.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Brisbane North PHN consulted with a wide range of stakeholders in the development of a range of activities and for the development of the Planning for Wellbeing: A regional plan for North Brisbane and Moreton Bay focusing on mental health, suicide prevention and alcohol and other drug treatment services 2018-2025. This outcomes of this activity contribute to the success of the regional plan.

#### **Collaboration**

In 2018/19, the PHN consulted with a range of consumer and carer representatives, service providers and other stakeholders to review psychological services and services for people with severe mental illness. This informed the development of the service model and the PHN's approach to the delivery of Service Navigation.

The PHN anticipates further engagement activities in 2022/23 as part of the establishment of Head to Health model. Engagement will include collaborating with Metro North Hospital and Health Service in designing and/or implementing the service.



### **Activity Milestone Details/Duration**

#### **Activity Start Date**

30/06/2019

#### **Activity End Date**

28/06/2023

#### **Service Delivery Start Date**

July 2019

#### **Service Delivery End Date**

June 2023

#### **Other Relevant Milestones**



### **Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** Yes

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

In 2018/19, the PHN consulted with a range of consumer and carer representatives, service providers and other stakeholders to review psychological services and services for people with severe mental illness. This informed the development of the service model and the PHN's approach to the delivery of Service Navigation. We anticipate further engagement activities in 2022/23 as part of the establishment of Head to Health model.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Continuity of Support Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$102,927.00	\$0.00	\$0.00	\$0.00

**Totals**

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Transition Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Continuity of Support Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$102,927.00	\$0.00	\$0.00	\$0.00	\$102,927.00
Total	\$0.00	\$102,927.00	\$0.00	\$0.00	\$0.00	\$102,927.00

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



# CPS-Op - 1000 - Psychosocial Support Schedule - Operational



## Activity Metadata

### Applicable Schedule \*

Commonwealth Psychosocial Support

### Activity Prefix \*

CPS-Op

### Activity Number \*

1000

### Activity Title \*

Psychosocial Support Schedule - Operational

### Existing, Modified or New Activity \*

Existing

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## Activity Priorities and Description

### Program Key Priority Area \*

### Other Program Key Priority Area Description

### Aim of Activity \*

### Description of Activity \*

### Needs Assessment Priorities \*

### Needs Assessment

### Priorities

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones





## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Funding					
Commonwealth Psychosocial Support Measure - Operational	\$222,603.09	\$96,559.52	\$0.00	\$0.00	\$0.00

**Totals**

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure - Operational	\$222,603.09	\$96,559.52	\$0.00	\$0.00	\$0.00	\$319,162.61
Total	\$222,603.09	\$96,559.52	\$0.00	\$0.00	\$0.00	\$319,162.61

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission

