

Brisbane North - Core Funding

2019/20 - 2022/23

Activity Summary View



[CF - 2.1 - CF 2.1 Refugee health]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2.1

Activity Title *

CF 2.1 Refugee health

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The PHN's health needs assessment identified that people from culturally and linguistically diverse backgrounds, including refugees, often face many barriers in accessing primary healthcare, including service navigation and health literacy. These barriers may result in poorer health outcomes and put them at a greater risk of mismanaging their medication and condition. This activity aims to benefit people from refugee backgrounds and the healthcare system by commissioning services that provide better coordination of care for refugees particularly in a primary care setting to avoid unnecessary hospital presentations among refugee cohorts.

Description of Activity *

The PHN will continue to collaborate with the Greater Brisbane Refugee Partnership Advisory Committee to improve access to primary care for refugees.

The PHN will work with a number of stakeholders to identify general practices within the PHN region that have an interest in providing healthcare services to people from refugee backgrounds. Staff in identified practices will be upskilled to enable them to provide care to people from a refugee background. Identified general practices also will be given ongoing support and training.

This activity will further develop the capacity of general practices in the region to provide care for people from a refugee background.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Better support for people with chronic and complex conditions across the care continuum	28



Activity Demographics

Target Population Cohort *

This activity is targeted to culturally and linguistically diverse population groups, particularly refugees.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305

The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN continues to consult with the Greater Brisbane Refugee Partnership Advisory Committee and ongoing development of this activity continues with the following stakeholders:

- general practices in the PHN region
- Mater Health Services
- Brisbane South PHN.

Collaboration *

The following stakeholders are involved in implementation of the activity:

- Mater Health Services
- Brisbane South PHN
- general practices in the PHN region.

The PHN and Mater Health Services jointly meet with and recruit general practices to participate in the refugee health program. Brisbane South PHN implements the activity outside the PHN region. All stakeholders provide developmental input into the activity.

Activities will include joint planning, service development and commissioning of services, coordination of care for refugees, providing support for training and resources for primary care providers and participating in data collection and analysis.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN continues to consult with the Greater Brisbane Refugee Partnership Advisory Committee and ongoing development of this activity continues with the following stakeholders:

- general practices in the PHN region
- Mater Health Services
- Brisbane South PHN.



[CF - 2.2 - CF 2.2 Pathways Program]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2.2

Activity Title *

CF 2.2 Pathways Program

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to ensure patients receive the right care in the right place at the right time by ensuring clinicians have access to up-to-date and localised information on health referral pathways.

This activity aims to improve patient outcomes through better coordinated and integrated patient care, assisting general practitioners by providing easy access to decision software and referral information. This activity will enable general practitioners to practice at the top of their professional scope and support the implementation of state-wide referral guidelines.

Description of Activity *

The aim of the activity will be achieved by the creation of comprehensive suite of patient care maps for a range of priority clinical areas and services with a focus on chronic disease, aged care and mental health conditions. The PHN will continue to work with health practitioners to create, maintain and update patient care maps that are easily accessible. This activity focuses on the Streamliners costs of the Pathways program and involves the technical development and delivery of the Pathways program in the PHN region.

The Pathways program provides ready access to evidence-based decision support and referral information. This allow health practitioners to better manage patients with a range of presenting conditions, including referral pathways specific to Aboriginal and Torres Strait Islander services.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Better support for people with chronic and complex conditions across the care continuum	28



Activity Demographics

Target Population Cohort *

This activity is targeted to general practice patients within the PHN region, particularly those with chronic diseases

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN continues to consult on ongoing development of the Pathways program with the following stakeholders:

- general practitioners in the PHN region
- allied health practitioners in the PHN region
- specialists in the PHN region
- Metro North Hospital and Health Service.

The Pathways program will continue to work with the Metro North Hospital and Health Service and primary healthcare providers to prioritise pathways that will have the highest impact on preventable hospital admissions.

Collaboration *

The PHN will continue to roll the Pathways program and accompanying services out to general practitioners and other users. The health referral pathways will be jointly developed by the PHN and the Metro North Hospital and Health Service.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN continues to consult on ongoing development of the Pathways program with the following stakeholders:

- general practitioners in the PHN region
- allied health practitioners in the PHN region
- specialists in the PHN region
- Metro North Hospital and Health Service.

The Pathways program will continue to work with the Metro North Hospital and Health Service and primary healthcare providers to prioritise pathways that will have the highest impact on preventable hospital admissions.



[CF - 2.3 - CF 2.3 Working in partnership to increase immunisation rates]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2.3

Activity Title *

CF 2.3 Working in partnership to increase immunisation rates

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Immunisation programs help protect the community against the spread of potentially serious illness and disease. However, their success depends on maintaining high immunisation rates within the population. The aim of this activity is to increase immunisation rates in the PHN region through targeted public education campaigns and support for general practice. The campaign aims to increase childhood immunisation rates and rates among Aboriginal and Torres Strait Islander people.

Description of Activity *

The PHN will run a health promotion campaign targeted at areas within the PHN region that have lower than average immunisation rates.

The PHN will also continue to work in partnership with the Metro North Hospital and Health Service's Public Health Unit in supporting general practices to improve immunisation rates of children, through provision of education events to general practitioners and general practice staff. There is no cost associated with this part of the activity.

The health promotion campaign intends to build upon the "Medical Mums" campaign which has been delivered across the PHN region since 2016.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Better support for people with chronic and complex conditions across the care continuum	28



Activity Demographics

Target Population Cohort *

This activity is targeted parents and carers of children aged 0-4 years.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN continues to consult with a range of key stakeholders across the community and acute healthcare sectors in the PHN region. This includes health professionals, community representatives and consumers. Consultations with stakeholders determine that there are two parts to this activity:

- delivery of a health promotion marketing campaign aimed at increasing childhood immunisation rates in the PHN region
- facilitation of education to general practice to improve people's immunisation rates.

The PHN will continue to consult with the Metro North Hospital and Health Service's Public Health Unit on the design and delivery of immunisation support to general practitioners and their staff.

Collaboration *

The Metro North Hospital and Health Service's Public Health Unit will deliver education to general practitioners and general practice staff. The PHN will continue to collaborate with the Metro North Hospital and Health Service's Public Health Unit in the development of education materials and general practice training.

The PHN will continue to collaborate with key stakeholders, including the Metro North Hospital and Health Service's Public Health Unit, Metro North Hospital and Health Service and general practitioners working in the PHN region in the continued development and implementation of the health promotion marketing campaign.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

This is an ongoing activity and the result of a previous co-design process. During this process we consulted with Metro North Public Health Unit, General Practice Liaison officers, General Practitioners and Metro North HHS.



[CF - 2.4 - CF 2.4 Management of frequent emergency department (ED) attenders]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2.4

Activity Title *

CF 2.4 Management of frequent emergency department (ED) attenders

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to work with key local stakeholders to improve patient outcomes by providing viable and sustainable alternatives in healthcare compared with frequently accessing emergency departments. This will involve collaborative work between service providers to deliver a coordinated community and primary care response.

The aim of this activity aligns with the PHN objective of implementing innovative and locally-tailored solutions for health services, based on community need. This will ensure that patients receive the right care in the right place at the right time.

Description of Activity *

Specifically this activity will include:

Specialist community support to frequent presenters - Since 2015-2016, the PHN has worked in partnership with key community agencies and the Metro North Hospital and Health Service to develop and implement a model of sustainable management for frequent attenders.

To date, this model has included working with the Metro North Hospital and Health Service to develop criteria to identify the target group, early deployment and intervention by community services, established cross-sector, cross-specialty case conferencing protocols and outcome monitoring processes.

In 2019-2022 this work will continue and the PHN will commission two organisations to provide specialist community support to people who frequently present to emergency departments.

Micah Projects and Footprints in Brisbane will provide a seven-day response to referred patients from the Metro North Hospital and Health Service, including nursing and other support.

Needs Assessment Priorities *

Priorities

Needs Assessment Priority	Page Reference
Better support for people with chronic and complex conditions across the care continuum	28

**Activity Demographics****Target Population Cohort ***

This activity is targeted to people who frequently attend the emergency department at the Royal Brisbane and Women's Hospital and The Prince Charles Hospital.

In Scope AOD Treatment Type ***Indigenous Specific ***

No

Indigenous Specific Comments ***Coverage *****Whole Region**

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN continues to consult with the following stakeholders in the development of this activity:

- Metro North Hospital and Health Service, including emergency department staff
- local GPs
- Micah Projects
- Footprints in Brisbane
- Consumers.
- Institute of Urban Indigenous Health
- other NGOs

Collaboration *

The PHN will work in partnership with:

- Metro North Hospital and Health Service
- Micah Projects
- Footprints in Brisbane
- Queensland Ambulance Service.
- Consumers.
- Institute of Urban Indigenous Health
- Other NGOs

These activities will involve a high level of collaboration between the NGO providers, Metro North Hospital and Health Service, local general practices and the PHN. The collaboration will involve data sharing and data matching, where appropriate, between the different health sectors.



Activity Milestone Details/Duration

Activity Start Date *

29 Jun 2019

Activity End Date *

28 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN continues to consult with the following stakeholders in the development of this activity:

- Metro North Hospital and Health Service, including emergency department staff
- local GPs
- Micah Projects
- Footprints in Brisbane
- Consumers.
- Institute of Urban Indigenous Health
- other NGOs



[CF - 3.1 - CF 3.1 School readiness for Aboriginal and Torres Strait Islander children]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

3.1

Activity Title *

CF 3.1 School readiness for Aboriginal and Torres Strait Islander children

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aboriginal and Torres Strait Islander Health

Other Program Key Priority Area Description

Aim of Activity *

Early identification of health issues among children is vital in ensuring appropriate service delivery and better health outcomes throughout the life course of a child. Aboriginal and Torres Strait Islander children are particularly vulnerable, are more likely to be developmentally vulnerable, and are less likely to have health and social health issues identified and managed at an early age.

This activity aims to improve early detection and management of health issues that impact the development of Aboriginal and Torres Strait Islander children residing in the PHN region. The activity aims to link Aboriginal and Torres Strait Islander children to Aboriginal Community Controlled Health Centres and a suite of allied health services. The program will increase occasions of health support provided to Aboriginal and Torres Strait Islander children with the aim of providing a smoother transition from kindergarten to prep for at risk children.

Description of Activity *

This activity will involve a range of services to:

- provide in-reach primary and allied health services into kindergartens, specifically targeted to Aboriginal and Torres Strait Islander children
- identify potential issues in child development
- provide screening services to Aboriginal and Torres Strait Islander children
- work with clients individually and in group settings on identified issues
- link clients into the wider health system where required.

Identifying and addressing the needs of these children will give them a better chance of doing well at the start of schooling and throughout their educational lives.

The PHN will commission an Aboriginal and Torres Strait Islander Health Service to deliver the program.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Culturally responsive services for Aboriginal and Torres Strait Islander people	28



Activity Demographics

Target Population Cohort *

This activity is targeted to vulnerable Aboriginal and Torres Strait Islander children.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments *

This activity works specifically with the only Aboriginal and Torres Strait Islander kindergarten in the region and another kindergarten that has a high population of Aboriginal and Torres Strait Islander children. The activity has been co-designed with kindergartens and Aboriginal and Torres Strait Islander service providers and will be delivered with an Aboriginal and Torres Strait Islander Health Service.

Coverage *

Whole Region

No

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304



Activity Consultation and Collaboration

Consultation *

The PHN has engaged with following stakeholder groups in the development of this activity:

- early childhood education providers
- Koobara Kindergarten
- Institute for Urban Indigenous Health
- Aboriginal Community Controlled Health Services
- allied health practitioners.

Collaboration *

The PHN will engage the Institute for Urban Indigenous Health to deliver the activity. Other external stakeholders that will be involved in the implementation of the activity include:

- Koobara Kindergarten
- Children & Kindergarten (C&K)
- Aboriginal and Torres Strait Islander allied health practitioners
- Aboriginal Community Controlled Health Services in the PHN region
- local Aboriginal and Torres Strait Islander community members and families.
- IUIH



Activity Milestone Details/Duration

Activity Start Date *

29 Jun 2019

Activity End Date *

28 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN has engaged with following stakeholder groups in the development of this activity:

- early childhood education providers
- Koobara Kindergarten
- Institute for Urban Indigenous Health
- Aboriginal Community Controlled Health Services
- allied health practitioners.



[CF - 4.1 - CF 4.1 Improving region wide access to appropriate care and support for residential aged care]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4.1

Activity Title *

CF 4.1 Improving region wide access to appropriate care and support for residential aged care

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The objective of this activity is to improve the quality of healthcare for residents of residential aged care facilities by ensuring they receive the right care in the right place at the right time by reducing unnecessary hospitalisations by residents of residential aged care.

Description of Activity *

The activity will focus on improving the quality of care to residents of residential aged care. The program will also focus on improving access to health services across the care continuum through improved assessment and referral processes.

This program will use the learnings from the use of digital health systems and work with existing networks to help further develop better links between residential aged care facilities, primary and tertiary healthcare providers to provide better patient care resulting in reduction in hospital presentations.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28



Activity Demographics

Target Population Cohort *

This activity is targeted to residents of residential aged care facilities in the PHN region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

Details of consultation activities undertaken with stakeholders include:

- co-design workshop with stakeholders from residential aged care, primary care and the acute healthcare sector
- quarterly aged and acute collaborative meetings
- consultation workshops on the Five Year Health Care Plan for Older People, held in late 2016.

- Current and future state mapping conducted with residential aged care, primary care and the acute healthcare sector as part of the ongoing work of the Caboolture and Redcliffe Aged Care Collaboratives.

The PHN will continue to consult with the following stakeholders:

- Metro North Hospital and Health Service executive and clinicians
- general practitioners
- residential aged care staff
- community services
- peak bodies.

Collaboration *

The PHN will continue to collaborate with the Metro North Hospital and Health Service in the ongoing development of this activity.

The PHN and the Metro North Hospital and Health Service will jointly implement this activity. This will include linking with the Metro North Hospital and Health Service geriatric outreach services to residential aged care facilities.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

28 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): Yes

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

Details of consultation activities undertaken with stakeholders include:

- co-design workshop with stakeholders from residential aged care, primary care and the acute healthcare sector
- quarterly aged and acute collaborative meetings
- consultation workshops on the Five Year Health Care Plan for Older People, held in late 2016.
- Current and future state mapping conducted with residential aged care, primary care and the acute healthcare sector as part of the ongoing work of the Caboolture and Redcliffe Aged Care Collaboratives.

The PHN will continue to consult with the following stakeholders:

- Metro North Hospital and Health Service executive and clinicians
- general practitioners
- residential aged care staff
- community services
- peak bodies.



[CF - 4.2 - CF 4.2 Improved integrated management and capacity building for chronic wound care]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4.2

Activity Title *

CF 4.2 Improved integrated management and capacity building for chronic wound care

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

There are an estimated 400,000 chronic wound cases in hospital and residential aged care settings in Australia every year . People with chronic wounds often slip through the gaps of the health system because of problems with accessing specialised services; with many only accessing services when their concerns become dire. This has been demonstrated throughout the North Brisbane and Moreton Bay region, with Metro North Hospital and Health Service experiencing a significant rise in wound related presentations and inpatient activity. Chronic wound cases impact on quality of life for patients and pose a significant cost burden to the health system. Evidence-based practice in chronic wound care has consistently proven to be cost effective, leading to improved patient outcomes.

This activity aims to improve the integrated management of chronic wounds in the Brisbane North PHN region. The PHN will achieve this aim by increasing knowledge and skills in evidence-based wound care amongst local healthcare professionals. This activity is aligned with the Five Year Health Care Plan for Older People who live in Brisbane North 2017-22, and recommendations from the Australian Chronic Wounds Solution Forum and Solutions to the Chronic Wounds Problem in Australia: A Call to Action paper.

Description of Activity *

Building on the chronic wound care support and education provided previously to general practitioners, practice nurses and staff of residential aged care facilities, this activity will continue to foster local partnerships between chronic wound care providers working in primary health care and the acute sector, to create sustainable avenues for ongoing education, clinical mentoring and support across the region.

Needs Assessment Priorities *

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28

**Activity Demographics****Target Population Cohort ***

This activity is targeted to people living with chronic wounds and their carers.

In Scope AOD Treatment Type ***Indigenous Specific ***

No

Indigenous Specific Comments ***Coverage *****Whole Region**

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403

**Activity Consultation and Collaboration**

Consultation *

In the development of this activity, the PHN has conducted a comprehensive consultation of community stakeholders, including:

- patient feedback from the Eat Walk Engage project
- hospital-based patient feedback surveys
- Brisbane North PHN collaborative groups
- community service provider and consumer events held in January 2017
- consultation workshops on the Five Year Health Care Plan for Older People, held in late 2016.
- consultation with the Brisbane North Chronic Wound Governance Group

Online surveys targeted to current service users, carers, service partners and advocates, conducted in June 2017.

Specific consultation in the development of this activity have been held with the following stakeholders:

- Metro North Hospital and Health Service
- Wound Innovations
- Brisbane North Allied Health Collaborative
- Metro South Hospital and Health Service
- Brisbane South PHN
- primary and community care providers within the PHN region
- residential aged care facilities within the PHN region.

Collaboration *

The PHN will jointly implement this activity with the Metro North Hospital and Health Service and Brisbane North Chronic Wound Governance Group. The PHN will also collaborate with the following stakeholders in the implementation of this activity:

- The Health Alliance
- Wound Innovations
- Australian Centre for Health Services Innovation
- Brisbane North Allied Health Collaborative
- residential aged Care facilities within the PHN region
- primary and community care providers within the PHN region
- wound management professionals within the PHN region.

In addition, the PHN will work with key organisations in the region to implement the recommendations of the Chronic Wounds Solution forum and the Chronic Wounds Problem in Australia: A Call to Action paper.



Activity Milestone Details/Duration

Activity Start Date *

01 Jul 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

In the development of this activity, the PHN has conducted a comprehensive consultation of community stakeholders, including:

- patient feedback from the Eat Walk Engage project
- hospital-based patient feedback surveys
- Brisbane North PHN collaborative groups
- community service provider and consumer events held in January 2017
- consultation workshops on the Five Year Health Care Plan for Older People, held in late 2016.
- consultation with the Brisbane North Chronic Wound Governance Group

Online surveys targeted to current service users, carers, service partners and advocates, conducted in June 2017.

Specific consultation in the development of this activity have been held with the following stakeholders:

- Metro North Hospital and Health Service
- Wound Innovations
- Brisbane North Allied Health Collaborative
- Metro South Hospital and Health Service
- Brisbane South PHN
- primary and community care providers within the PHN region

- residential aged care facilities within the PHN region.



[CF - 4.3 - CF 4.3 Enhance care for people who have dementia]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4.3

Activity Title *

CF 4.3 Enhance care for people who have dementia

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

Dementia has a profound life impact on people with the condition, their families, and their carers. An estimated 436,000 people in Australia live with dementia and it is estimated that more than 50 per cent of people living in residential aged care have dementia. While hospitalisations of people with a diagnosis of dementia have decreased, 71% of these are of the highest clinical complexity and in 17%, hospitalisation ends in a new admission to residential aged care. In 2017, dementia was the second leading cause of death in Australia.

This activity aims to enable people in the Brisbane North PHN region affected by dementia to receive high quality care, to be involved in decisions about their care, and to better understand the services available and how to access these as needed. The activity also aims to encourage people to seek help for concerns about changes in their memory, behaviour, or functioning, or for similar concerns about a person with whom they have a close relationship. The PHN will achieve this aim by increasing the knowledge and skills in evidence-based dementia care in local consumers, carers, and healthcare professionals.

This activity is aligned with the Five Year Health Care Plan for Older People who live in Brisbane North 2017-22 and recommendations from A matter of care Australia's, Aged Care Workforce Strategy (June 2018).

Description of Activity *

The activity will upskill general practitioners and practice nurses and the staff of residential aged care facilities and community aged care services, to enable them to provide evidence-based best-practice dementia care and support, through:

- the development of a localised education and awareness resource
- training for aged care providers
- increased knowledge of dementia care services in the PHN region.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28



Activity Demographics

Target Population Cohort *

This activity is targeted to older people living with dementia, their families and their carers.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

In the development of this activity, the PHN has conducted a comprehensive consultation of community stakeholders, including:

- patient feedback from the Eat Walk Engage project
- hospital-based patient feedback surveys
- Brisbane North PHN collaborative groups
- community service provider and consumer events held in January 2017
- consultation workshops on the Five Year Health Care Plan for Older People, held in late 2016
- online surveys targeted to current service users, carers, service partners and advocates, conducted in June 2017.

Specific consultations in the development of this activity were held with the following stakeholders:

- Dementia Australia
- Dementia Support Australia
- residential aged care facilities operating in the PHN region
- general practices operating in the PHN region
- Metro North Hospital and Health Service.

This activity engaged with community stakeholders in 2019 to co-design a collaborative plan for the improvement of dementia care in the PHN region.

Collaboration *

The PHN will implement this activity in collaboration with the Metro North Hospital and Health Service and the Health Alliance. The PHN will also collaborate with the following stakeholders in the implementation of this activity:

- Commonwealth Department of Health
- Queensland Health Statewide Older Person's Health and Statewide Dementia Clinical Network
- Dementia Australia
- Dementia Support Australia
- residential aged care facilities operating in the PHN region
- general practices operating in the PHN region.

General Practice Liaison Officers will also play a role in promoting dementia pathways to primary healthcare professionals in the PHN region.

This activity will initially engage with the sector to co-design a collaborative plan to improve dementia care in the PHN region.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): Yes

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

In the development of this activity, the PHN has conducted a comprehensive consultation of community stakeholders, including:

- patient feedback from the Eat Walk Engage project
- hospital-based patient feedback surveys
- Brisbane North PHN collaborative groups
- community service provider and consumer events held in January 2017
- consultation workshops on the Five Year Health Care Plan for Older People, held in late 2016
- online surveys targeted to current service users, carers, service partners and advocates, conducted in June 2017.

Specific consultations in the development of this activity were held with the following stakeholders:

- Dementia Australia
- Dementia Support Australia
- residential aged care facilities operating in the PHN region
- general practices operating in the PHN region
- Metro North Hospital and Health Service.

This activity engaged with community stakeholders in 2019 to co-design a collaborative plan for the improvement of dementia care in the PHN region.



[CF - 4.4 - CF 4.4 Improve capacity of service providers to support palliative care and end of life care systems]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4.4

Activity Title *

CF 4.4 Improve capacity of service providers to support palliative care and end of life care systems

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

Increased demand for palliative care services across the Brisbane North PHN region, stemming from a growing older population, have highlighted a range of capacity issues in the palliative care service system. Projected increases in older age cohorts over the next 10 years are anticipated to further increase demand for palliative care services in the PHN region. Currently, palliative care and end of life care services in the PHN region are provided in a range of settings, including community, primary, secondary and tertiary care settings. However, there is a high level of fragmentation due to a range of issues, including outdated models of service, lack of a skilled palliative care workforce, lack of communication across the system and a lack of data related to palliative care.

The aim of this activity is to improve access to safe, quality, coordinated and integrated palliative and end of life care services across all care settings through increasing the skilled palliative care workforce and improving care pathways.

Description of Activity *

This activity will consist of the following activities:

- Continue to develop a skilled nurse practitioner workforce working in palliative care across primary, community and residential aged care settings to ensure quality end life care for all members of our community
- Support the implementation of a knowledge framework to provide guidance for health professionals providing palliative and end of life care
- Build on education initiatives previously implemented by providing ongoing support to health professionals working in palliative care, and developing care pathways that support the continuum of care between palliative and end of life care providers.

This activity will provide the necessary supports for organisations to upskill their staff to enable the provision of safe and effective palliative care throughout the PHN region.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28



Activity Demographics

Target Population Cohort *

This activity is targeted to nurses in residential, community and primary care who provide palliative care, and older people aged 65 years and over who require palliative care, their carers and families.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

In the development of this activity, the PHN has conducted a comprehensive consultation of community stakeholders, including:

- patient feedback from the Eat Walk Engage project
- hospital-based patient feedback surveys
- Brisbane North PHN collaborative groups
- community service provider and consumer events held in January 2017
- consultation workshops on the Five Year Health Care Plan for Older People who live in Brisbane North, 2017-22, held in late 2016.
- online surveys targeted to current service users, carers, service partners and advocates, conducted in June 2017.

Specific consultations in the development of the activity were held with the following stakeholders:

- University of the Sunshine Coast
- Brisbane North Community Palliative Care Collaborative
- Palliative Care Queensland
- consumers
- Centre for Palliative Care Research and Education
- Program Experience in the Palliative Approach (PEPA)
- residential aged care facilities operating within the PHN region
- community care providers within the PHN region
- general practices operating within the PHN region.
- community palliative care services
- acute services (MNHHS, Queensland Children's Hospital, St Vincent's Hospital and the Wesley Hospital)
- hospice services (Karuna and Hummingbird House)
- Cancer Council Queensland

Collaboration *

The PHN will implement this activity in collaboration with the Metro North Hospital and Health Service, Brisbane North Community Palliative Care Collaborative and the Health Alliance. The PHN will also collaborate with the following stakeholders in implementing this activity:

- University of the Sunshine Coast
- Program Experience in the Palliative Approach (PEPA)
- Palliative Care Queensland
- residential aged care facilities operating within the PHN region
- community care providers operating within the PHN region
- general practices operating within the PHN region
- consumers.

This activity will also:

- contribute to the palliative care and end of life networks in the PHN region.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): Yes

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

In the development of this activity, the PHN has conducted a comprehensive consultation of community stakeholders, including:

- patient feedback from the Eat Walk Engage project
- hospital-based patient feedback surveys
- Brisbane North PHN collaborative groups
- community service provider and consumer events held in January 2017

- consultation workshops on the Five Year Health Care Plan for Older People who live in Brisbane North, 2017-22, held in late 2016.

- online surveys targeted to current service users, carers, service partners and advocates, conducted in June 2017.

Specific consultations in the development of the is activity were held with the following stakeholders:

- University of the Sunshine Coast
- Brisbane North Community Palliative Care Collaborative
- Palliative Care Queensland
- consumers
- Centre for Palliative Care Research and Education
- Program Experience in the Palliative Approach (PEPA)
- residential aged care facilities operating within the PHN region
- community care providers within the PHN region
- general practices operating within the PHN region.
- community palliative care services
- acute services (MNHHS, Queensland Children's Hospital, St Vincent's Hospital and the Wesley Hospital)
- hospice services (Karuna and Hummingbird House)
- Cancer Council Queensland



[GPS - 1 - GPS 1- Quality in general practice]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

GPS

Activity Number *

1

Activity Title *

GPS 1- Quality in general practice

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to support general practice staff and clinicians to provide high-quality care for their patients, improving the efficiency and effectiveness medical services for patients, particularly those at risk of poor health outcomes. This aim will be achieved through supporting general practices in quality improvement activities including clinical audits and using practice data to support improved patient care.

Description of Activity *

This activity will increase the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes by ensuring that general practices have access to quality improvement activities and are operating according to standards set by the Royal Australian College of General Practitioners.

In 2019-2022, the PHN will engage general practices in quality improvement activities through:

- coaching and support to practices in planning and carrying out quality improvement activities relevant to their practice
- delivery of a rolling accreditations support program including mock accreditation visits
- support for general practice through Enhanced Quality in Practice (EQiP) a quality improvement program that enables practices to participate in a range of quality improvement activities suited to their needs
- development of Quality Improvement toolkits for a range of patient populations and health topics
- supporting practices to maintain high quality clinical data and use their practice data to inform quality improvement activities
- provision of resources both developed by the PHN and sourced from other relevant agencies to support practices in quality improvement activities
- support for general practice through clinical audits and improved data quality.

This activity will increase the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes by ensuring that general practices are operating according to standards set by the Royal Australian College of General Practitioners.

Support will include but not be limited to:

- support for practices to achieve and maintain accreditation as a general practice
- support practices to maintain high quality clinical data
- facilitation of data analysis to support quality improvement through clinical auditing
- support for general practices to use patient feedback to improve quality of practice
- provision of information regarding access to appropriate education, both clinical and administrative, to support quality in general practice
- provision of resources both developed by the PHN and sourced from other relevant agencies to support practices in quality improvement activities
- coaching and support to practices in planning and carrying out quality improvement activities relevant to their practice

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28
After-hours healthcare	28
Culturally responsive services for Aboriginal and Torres Strait Islander people	28
Mental health and Suicide Prevention	29
Alcohol and other drugs treatment	31



Activity Demographics

Target Population Cohort *

General population

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201

Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN surveys GPs in the region to understand their quality improvement support needs.

Collaboration *

The PHN will collaborate with various stakeholders such as general practice education providers and accrediting bodies to ensure the support provided to general practices is appropriate, relevant and up to date.

To maintain practice quality, the PHN will also collaborate with the following organisations:

- Australian General Practice Quality and Improvement
- GPA Accreditation Plus
- Royal Australian College of General Practitioners.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

Direct provision by the PHN

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN surveys GPs in the region to understand their quality improvement support needs.



[GPS - 2 - GPS 2- eHealth Support]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

GPS

Activity Number *

2

Activity Title *

GPS 2- eHealth Support

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Digital Health

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to assist general practices to make the best use of available digital health technology to provide efficient and effective medical services for their patients.
This activity will assist increase the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes. The activity will also improve coordination of care to ensure that patients receive the right care in the right place at the right time.

Description of Activity *

The PHN will assist general practice to improve digital health usage and compliance, including usage of My Health Record, secure messaging and eReferral systems.
These activities will assist in the coordination of patient care, particularly where patients are in contact with more than one component of the health system.
The activity will support the primary healthcare sector by providing:

- assistance to achieve and maintain Digital Health compliance, including meaningful use of the My Health Record
- assistance to set up and make best use of secure messaging to ensure clinical information is shared appropriately, efficiently and accurately between care providers
- assistance in the use of eReferral and eDischarge to ensure clinical handover takes place as efficiently and safely as possible.
- Support for the use of telehealth
- Support practices to provide improved access to appropriate care for patients who find it challenging to travel to appointments
- Provide access to healthdirect video call services during COVID-19 restrictions

- Support practices in the use of telehealth and associated item numbers that have been introduced as a result of COVID-19

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28
After-hours healthcare	28
Culturally responsive services for Aboriginal and Torres Strait Islander people	28
Mental health and Suicide Prevention	29
Alcohol and other drugs treatment	31



Activity Demographics

Target Population Cohort *

General population

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301

Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN has consulted with the Clinical Council and Community Advisory Committee on these e-health support activities.

Collaboration *

The PHN will collaborate with various stakeholders such as secure messaging providers, telehealth supported technology vendors, the Australian Digital Health Agency and the Metro North Hospital and Health Service to ensure the best support is provided to general practices for them to take advantage of digital health technology and systems



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

Direct provision by the PHN

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A



[GPS - 3 - GPS 3- Workforce Support]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

GPS

Activity Number *

3

Activity Title *

GPS 3- Workforce Support

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to identify and address workforce needs, in particular sub regions or professional cohorts to ensure sustainable provision of primary care through general practice across the Brisbane North PHN region.

Description of Activity *

The PHN will facilitate ongoing professional development of general practitioners and staff of general practice through the provision of accredited training programs, clinical audits and by providing assistance to general practice in areas where there may be identified workforce shortages. The PHN will also provide assistance to general practice through the provision of the Pathways program to ensure best practice clinical pathways are available, ensuring that patient care is well coordinated, efficient and effective.

This activity will also facilitate the provision of the Certificate IV in Medical Practice Assisting. The Certificate IV up-skills administrative staff in general practice to undertake both administrative and clinical assisting roles. This boosts the capability of the general practice workforce and frees up practice nurses and general practitioners to use their higher-level skills in complex patient care.

This activity will assist the PHN in increasing the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes. The activity will also improve the coordination of care to ensure patients receive the right care in the right place at the right time.

This activity will support the primary healthcare sector by the:

- continued promotion of the Certificate IV in Medical Practice Assisting and support for general practice staff undertaking this training

- facilitation of professional development, including assisting with clinical audits to support continuous professional development
- promotion of clinical pathway tools, especially for overseas-trained doctors and registrars to ensure best practice clinical pathways are available and local referral information is at hand when required
- supporting nurses and practice managers in our region through network meetings and professional development opportunities
- identifying areas of need and training gaps for general practice staff

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28
After-hours healthcare	28
Culturally responsive services for Aboriginal and Torres Strait Islander people	28
Mental health and Suicide Prevention	29
Alcohol and other drugs treatment	31



Activity Demographics

Target Population Cohort *

General population

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404

Brisbane Inner	30501
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Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN regularly surveys GPs to see if services are relevant and useful.

Collaboration *

The PHN will collaborate with various stakeholders such as education providers, the Royal Australian College of General Practitioners in relation to conducting clinical audits and the Metro North Hospital and Health Service in relation to the development of best practice and localised clinical pathways.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

Direct provision by the PHN

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN regularly surveys GPs to see if services are relevant and useful.



[HSI - 1 - HSI 1- Primary health care integration]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

1

Activity Title *

HSI 1- Primary health care integration

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Digital Health

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to facilitate collaboration of general practice with other primary healthcare providers, such as allied health and pharmacy, to encourage a holistic approach to multidisciplinary patient care.

Description of Activity *

Brisbane North PHN (the PHN) will support and facilitate the use of a range of eHealth platforms to encourage better collaboration across the primary healthcare sector. This includes supporting the use of secure messaging and My Health Record platforms by health professionals in the primary healthcare sector. The PHN will also provide service navigation support to health professionals, ensuring that all practitioners have access to up-to-date information on local services. This activity will assist the PHN in increasing the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes. This activity will also improve the coordination of care to ensure patients receive the right care in the right place at the right time.

The PHN will continue to work with an array of stakeholders to improve the flow of information within the health system, through participation in hospital collaborative groups and project working groups.

The PHN will also continue to support a number of collaborative with Metro North and Children's Health Queensland Hospital and Health Services.

This activity will support the primary health care sector through:

- facilitation and support for multidisciplinary professional development activities
- facilitation of analysis of general practice data regarding referrals to allied health services
- support for improved communication between general practice and allied health practices to undertake effective clinical handover using secure messaging
- support for allied health and pharmacy to access digital health systems and tools such as My Health Record
- participation in a range of collaborative and project steering groups to help support system integration

- provide up-to-date and easily accessible service navigation for health professionals through the PHN Service Navigator hotline.
This will ensure general practitioners and allied health professionals have easy access to information regarding local services for their patients.
Participation in the collaborative groups support the primary health sector by:
- providing a regular platform for communicating key organisational priorities
- identifying opportunities for shared initiatives to achieve a more integrated approach to patient management and health service delivery.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28
After-hours healthcare	28
Culturally responsive services for Aboriginal and Torres Strait Islander people	28
Mental health and Suicide Prevention	29
Alcohol and other drugs treatment	31



Activity Demographics

Target Population Cohort *

This activity targets the general population, especially those at risk of chronic diseases

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402

Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN consults with the Clinician's Advisory Group and Clinical Council to inform the primary health care integration activities.

Collaboration *

The PHN will collaborate with all types of primary healthcare providers to encourage multidisciplinary patient care. This includes collaboration through a number of collaborative groups consisting of clinicians in both the primary and tertiary care sectors. The PHN will continue to participate in the following collaborative groups and project working groups:

- Children's Health Queensland Collaborative
- Metro North Hospital and Health Service/PHN Joint Operational Group
- Metro North Hospital and Health Service / Brisbane North PHN Collaborative
- General Practice Liaison Officer Planning Group
- Women's and Newborn Services Collaborative
- Royal Brisbane and Women's Hospital/Brisbane North PHN Collaborative
- The Prince Charles Hospital Collaborative
- Redcliffe Hospital/ Brisbane North PHN Collaborative
- Caboolture Hospital/ Brisbane North PHN Collaborative
- GPs with a Special Interest (GPwSI)
- Wound Care Management group
- Redcliffe Dementia Management Project



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

Direct provision by the PHN

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A



[HSI - 2 - HSI 2- Support for the PHN's commissioning processes]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

2

Activity Title *

HSI 2- Support for the PHN's commissioning processes

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

These commissioning support activities address all of the PHN's needs assessment priorities

Aim of Activity *

This activity aims to support Brisbane North PHN (the PHN) activities through high quality commissioning processes including stakeholder engagement, needs assessment and evaluation.

Health needs assessment and stakeholder engagement provide the evidence base that allow for the co-design and development of activities that are targeted to populations most in need. Commissioning and procurement support also ensures that services are procured and monitored in a way that ensures value for money and the best outcomes for our community. Program evaluation measures the effectiveness of PHN activities and recommends strategies to ensure the PHN achieves stated outcomes.

This commissioning activity is a critical part of health systems improvement and supports the PHN at an organisational and activity level across all activities undertaken by the PHN.

Description of Activity *

The activity involves a cycle of commissioning which forms the ongoing continuous learning and development process in four key stages: assessment, co-design, delivery and evaluation.

Local community needs are identified through an assessment process, involving the analysis of population health data and community consultation to develop the evidence base. The health needs assessment produces a number of tangible outputs:

- summarised assessment of need in table format
- extended needs assessment technical report detailing key population health trends.

Activities that are targeted to populations most in need are co-created through extensive stakeholder engagement processes. This engagement is vital to all aspects of the PHN's commissioning cycle and facilitates collaboration and coordination in the delivery of the PHN's activities and strategic goals. Engagement processes are embedded in business as usual practice and supplemented by targeted co-design workshops at key intervals throughout the commissioning cycle.

Inclusive processes are also used to decide how best to implement identified activities, either through direct intervention or the procurement of services. Services are procured through fair and transparent processes.

Activities are evaluated using ongoing monitoring and reporting of both process and outcome measures and evaluation plans, which are developed for all PHN activities include:

- objectives
- program logic
- evaluation questions
- performance metrics and indicator frameworks
- data collection tools and protocols.

Evaluation plans are designed to be consistent with contracted deliverables associated with individual activities and are developed in line with the PHN evaluation framework and PHN performance framework. Evaluation outcomes are used to inform further assessment and planning.

These activities take place at both a strategic level and on an individual activity level.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28
After-hours healthcare	28
Culturally responsive services for Aboriginal and Torres Strait Islander people	28
Mental health and Suicide Prevention	29
Alcohol and other drugs treatment	31



Activity Demographics

Target Population Cohort *

This activity will cover the general population.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201

Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401
North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

The PHN regularly consults with the Clinical Council and Community Advisory Committee about its commissioning process. Additionally, the PHN conducted a review with providers and other stakeholders of commissioning processes.

Collaboration *

The PHN will collaborate closely with a range of stakeholders in delivery of this activity, including:

- Metro North Hospital and Health Service
- Metro North Hospital and Health Service's Public Health Unit
- general practices operating within the PHN region
- community healthcare providers operating within the PHN region
- consumers
- peak bodies and not-for-profit organisations.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

Direct provision by the PHN

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN regularly consults with the Clinical Council and Community Advisory Committee about its commissioning process. Additionally, the PHN conducted a review with providers and other stakeholders of commissioning processes.



[HSI - 3 - HSI 3 - The Health Alliance]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

3

Activity Title *

HSI 3 - The Health Alliance

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Digital Health, Aged Care and Population Health

Aim of Activity *

The aim of the Health Alliance is to tackle healthcare problems that transcend the mandate of any one organisation or part of the health sector, and that can't be fixed by existing approaches. It aims to develop solutions that are good for people, and for the system.

The Alliance will focus on three challenges:

- providing the best possible care for older people across the health system, with an initial focus on people over the age of 75 who live in The Prince Charles Hospital catchment
- developing a new model of care for vulnerable populations, to improve outcomes for people who experience complex health needs overlaid with complex social needs
- better health service provision for the Children of Caboolture by overcoming fragmentation and the lack of an integrated approach to care

This activity will now focus on after hours and is AH5 - The Health Alliance.

Description of Activity *

The Health Alliance is a joint initiative between the PHN and Metro North HHS.

The initiative brings together stakeholders including consumers to discuss shared problems and develop shared solutions. The Alliance provides a space where stakeholders can come together and feel empowered to design a system response not limited by existing program or institutional boundaries.

The Alliance uses the following approach to health system challenges

=> Bring stakeholders together from across the health sector

=> Developing a shared understanding of the problem inclusive of what matters most for patients

=> Agree a way forward to address the problem

=> Working with stakeholders to implement solutions and review progress

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28



Activity Demographics

Target Population Cohort *

This activity is targeted to the following population groups:

- older people
- people who live with complex health and social needs
- children.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Bald Hills - Everton Park	30201
Chermside	30202
Nundah	30203
Sandgate	30204
Kenmore - Brookfield - Moggill	30402
Sherwood - Indooroopilly	30403
The Gap - Enoggera	30404
Brisbane Inner	30501
Brisbane Inner - North	30503
Brisbane Inner - West	30504
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
Redcliffe	31305
The Hills District	31401

North Lakes	31402
Strathpine	31403



Activity Consultation and Collaboration

Consultation *

Extensive stakeholder engagement and consultation has taken place to support the Alliance work. Consultation will be ongoing throughout the life of the activities.

For the work focused on older people, in mid-2018 the Alliance consulted with over 200 stakeholders from across the health and aged care sectors, as well as older people themselves. This consultation culminated in a convergence event attended by 80 stakeholders. Consultation is ongoing and a key focus will remain on bringing together consumers, carer, service providers, aged care facilities, hospital specialists, GPs and practice nurses to co-design improved ways of working together to care for frail older people.

For the work focused on people with complex needs we have consulted with people living with complex needs, primary healthcare providers, the emergency and specialist outpatient departments at the Royal Brisbane and Women's Hospital, Metro North HHS's Community and Oral Health Directorate, and non-government services who support this population group.

For the work focused on children in the Caboolture subregion, in late 2018, we consulted with over 80 stakeholders from Metro North HHS's maternity and paediatric services, Children's Health Queensland's Child Health and Child Development Services, primary healthcare providers, non-government family support services and parents and carers of young children in the region. In early 2018 the Alliance jointly hosted a consultation event with the PHN, MNHHS and CHQ, bringing together almost 30 clinicians from maternity, paediatric, child health and primary care services. Some local mothers also attended this event.

Collaboration *

The PHN will jointly implement this activity with Metro North HHS under the direction of the three core groups that are comprised of representatives from:

- Institute for Urban Indigenous Health
- Footprints Inc
- Estia Health Albany Creek
- Carers
- Brisbane North PHN
- Metro North Hospital and Health Service
- Queensland Ambulance Service
- Bolton Clarke
- Smart Clinics Walton Bridge
- Micah Projects
- Queenslanders with Disability Network
- Children's Health Queensland.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2019

Activity End Date *

29 Jun 2020

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

Direct provision by the PHN

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

Yes

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A



[CG-1-People]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

1

Activity Title *

People

Existing, Modified or New Activity *

Modified



[CG-2-Office]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

2

Activity Title *

Office

Existing, Modified or New Activity *

Existing



[CG-3-Board]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

3

Activity Title *

Board

Existing, Modified or New Activity *

Existing



[CG-4-Clinical Councils]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

4

Activity Title *

Clinical Councils

Existing, Modified or New Activity *

Existing



[CG-5-Community Advisory Committees]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

5

Activity Title *

Community Advisory Committees

Existing, Modified or New Activity *

Existing



[CG-6-Other]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

6

Activity Title *

Other

Existing, Modified or New Activity *

Existing



[HSI - Operational 1 - People]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

Operational 1

Activity Title *

People

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

N/A

Aim of Activity *

This activity reflects the funding that is used to support key HSI functions within the Brisbane North PHN including health workforce innovations, sector collaboration, knowledge performance and planning.

Description of Activity *

HSI people is made up of 34.4 FTEs that deliver the following functions for the PHN: executive management of HSI programs, knowledge performance and planning, practice support, health workforce innovation, service navigation, sector collaboration, quality systems co-ordination and communication activities.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28



Activity Demographics

Target Population Cohort *

This activity has been created in order to attribute the budget line item for people within HSI stream.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
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Activity Consultation and Collaboration

Consultation *

This activity has been created in order to attribute the budget line item for people within HSI stream.

Collaboration *

This activity has been created in order to attribute the budget line item for people within HSI stream.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2020

Activity End Date *

29 Jun 2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

N/A

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A



[RACF-1-Primary Health Care RACF Vaccinations]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

RACF

Activity Number *

1

Activity Title *

Primary Health Care RACF Vaccinations

Existing, Modified or New Activity *

New Activity



[COVID-1-COVID Respiratory Clinics]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

COVID

Activity Number *

1

Activity Title *

COVID Respiratory Clinics

Existing, Modified or New Activity *

New Activity



[HSI - Operational 2 - General practice Data Extraction]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

Operational 2

Activity Title *

General practice Data Extraction

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Digital Health

Other Program Key Priority Area Description

Aim of Activity *

This activity has been created in order to attribute the costs associated with General Practice Data Extraction (eg. PenCS data extraction tool) at the PHN.

Description of Activity *

This activity has been created in order to attribute the costs associated with General Practice Data Extraction at the PHN.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28
Culturally responsive services for Aboriginal and Torres Strait Islander people	28



Activity Demographics

Target Population Cohort *

This activity has been created in order to attribute the budget line item for General practice Data Extraction to within the HSI stream.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
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Activity Consultation and Collaboration

Consultation *

This activity has been created in order to attribute the budget line item for General practice Data Extraction to within the HSI stream.

Collaboration *

This activity has been created in order to attribute the budget line item for General practice Data Extraction to within the HSI stream.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2020

Activity End Date *

29 Jun 2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

N/A

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A



[HSI - 0 - Program costs]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

0

Activity Title *

Program costs

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

This activity reflects the funding that is used to support non-staff costs attributed to key HSI functions within the Brisbane North PHN including health workforce innovations, sector collaboration, knowledge performance and planning.

Description of Activity *

HSI Program costs is made up of non-staff costs (eg. professional development and consultants fees) incurred to help deliver the following functions: executive management of HSI programs, Knowledge, planning and performance, practice support, health workforce innovation, Service navigation, sector collaboration, quality systems co-ordination and communication activities.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Coordinated care for older people	28
Improved access to health and community care in Moreton Bay North	28
Better support for people with chronic and complex conditions across the care continuum	28

Culturally responsive services for Aboriginal and Torres Strait Islander people

28



Activity Demographics

Target Population Cohort *

This activity has been created in order to attribute the budget line item for Program costs to within the HSI bucket.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
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Activity Consultation and Collaboration

Consultation *

This activity has been created in order to attribute the budget line item for Program costs to within the HSI stream.

Collaboration *

This activity has been created in order to attribute the budget line item for Program costs to within the HSI stream.



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2020

Activity End Date *

28 Jun 2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : Yes

N/A

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A



[COVID-2-COVID Workforce Support]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

COVID

Activity Number *

2

Activity Title *

COVID Workforce Support

Existing, Modified or New Activity *

New Activity



Activity PHN Comments

Activity Comments

Activity Status

Ready for Submission

Subject	Description	Commented By	Dated Created
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[CF - 1.1 - CF 1.1 Flourish Education – Therapeutic interventions for children affected by trauma]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

1.1

Activity Title *

CF 1.1 Flourish Education – Therapeutic interventions for children affected by trauma

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Data indicates that that a higher proportion of children in the Moreton Bay North sub region are developmentally vulnerable compared to regional averages. Schools in this region have partnered with the service provider and the PHN to provide in-reach allied health services.

The activity aims to improve health outcomes through access to allied health services, for children struggling to manage their social and emotional behaviour or have experienced trauma.

Description of Activity *

The PHN will continue its partnership with Act for Kids to improve access for children to allied health services in high needs areas. Act for Kids will provide on-site allied health services at schools in the Moreton Bay North sub region.

The activity will embed therapists into each participating school to counsel identified students and provide professional development and support for school staff.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
---------------------------	----------------

Improved access to health and community care in Moreton Bay North

28



Activity Demographics

Target Population Cohort *

This activity is targeted to developmentally vulnerable children in the Moreton Bay North sub region that have experienced trauma.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

No

SA3 Name	SA3 Code
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304
North Lakes	31402



Activity Consultation and Collaboration

Consultation *

The PHN has continued to engage with key stakeholders across the community and acute healthcare sectors in the PHN region. This includes health professionals, community representatives and consumers. Outcomes of previous co-design workshops informed the development of this activity. The activity has been further developed through PHN consultation with the following stakeholders:

- Queensland Department of Education and Training
- Queensland Department of Communities, Child Safety and Disability
- Dakabin State High School
- Caboolture State School
- Morayfield State School
- Act for Kids
- State member for Morayfield, the Hon Mark Ryan MP.

Collaboration *

The PHN will continue to commission Act for Kids to deliver this activity. The PHN will also collaborate with the following stakeholders in the continued delivery and development of the activity:

- Queensland Department of Education and Training

- Dakabin State High School
- Caboolture State School
- Morayfield State School.



Activity Milestone Details/Duration

Activity Start Date *

29 Jun 2019

Activity End Date *

27 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

The PHN has continued to engage with key stakeholders across the community and acute healthcare sectors in the PHN region. This includes health professionals, community representatives and consumers. Outcomes of previous co-design workshops informed the development of this activity. The activity has been further developed through PHN consultation with the following stakeholders:

- Queensland Department of Education and Training
- Queensland Department of Communities, Child Safety and Disability
- Dakabin State High School
- Caboolture State School
- Morayfield State School
- Act for Kids
- State member for Morayfield, the Hon Mark Ryan MP.



[CF - 1.2 - CF 1.2 Working with Schools – Services for children displaying problematic sexual behaviours]



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

1.2

Activity Title *

CF 1.2 Working with Schools – Services for children displaying problematic sexual behaviours

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The Moreton Bay North sub region has significantly higher levels of socioeconomic disadvantage, limited access to health services and poorer health outcomes when compared to the PHN region. Children and young people residing in the Moreton Bay North sub region are particularly vulnerable to poorer health outcomes, with higher levels of developmental vulnerability and poorer health status.

The aim of this activity is to improve the health and social wellbeing of children and families in the Moreton Bay North sub region, in accordance with the PHN's vision of a community where good health is available for everyone.

Description of Activity *

The PHN will commission Act for Kids to deliver trauma-informed outreach health services to vulnerable children that display problematic sexual behaviour and children with complex social and emotional regulation challenges. As well as provide professional development on the topic to school communities.

These activities focus on the provision of in-reach primary healthcare to children aged 5-12 from lower socioeconomic and disadvantaged backgrounds. By engaging carers, parents and associated family support services, schools will be able to identify young people in need, provide services and link them into the wider health system as required.

Needs Assessment Priorities *

Brisbane North PHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Improved access to health and community care in Moreton Bay North	28



Activity Demographics

Target Population Cohort *

This activity is targeted to developmentally vulnerable children that have experienced trauma and children that display problematic sexualised behaviours in the Moreton Bay North sub region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

No

SA3 Name	SA3 Code
Bribie - Beachmere	31301
Caboolture	31302
Caboolture Hinterland	31303
Narangba - Burpengary	31304



Activity Consultation and Collaboration

Consultation *

The PHN worked closely with the Queensland Department of Education and Queensland Department of Communities to develop these activities in line with recommendations from the Moreton State of the Children report and first 1000 days project.

The PHN has continued to engage with a range of key stakeholders across the community and acute healthcare sectors in the PHN region including health professionals, community representatives and consumers. This activity has been further developed through PHN consultation with the following stakeholders:

- schools within the Moreton Bay North sub region
- True relationships and reproductive health
- Queensland Department of Education and Training
- Laurel House
- Department Child Safety, Youth and Women
- Child Aware

- Daniel Morcombe Foundation

Collaboration *

The PHN will collaborate with the following stakeholders in the implementation of this activity:

- schools within the Moreton Bay North sub region
- Queensland Department of Education and Training
- Act for Kids
- consumers



Activity Milestone Details/Duration

Activity Start Date *

29 Jun 2019

Activity End Date *

28 Jun 2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

Yes

Decommissioning Details? *

This activity is scheduled to decommission at the end of the 2020 school year due to a cease in funding

Co-design or co-commissioning details *

The PHN has continued to engage with a range of key stakeholders across the community and acute healthcare sectors in the PHN region including health professionals, community representatives and consumers. This activity has been further developed through PHN consultation with the following stakeholders:

- schools within the Moreton Bay North sub region
- True relationships and reproductive health
- Queensland Department of Education and Training
- Laurel House
- Department Child Safety, and Youngth and Women
- Child Aware
- Daniel Morcbombe Foundation