

Brisbane North - PHN Pilots and Targeted Programs 2019/20 - 2023/24 Activity Summary View



PP&TP-CHED - 3000 - Caboolture Complex Care Project



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-CHED

Activity Number *

3000

Activity Title *

Caboolture Complex Care Project

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Within the Brisbane North region, the growing burden of chronic disease and complex conditions result in frequent visits to emergency departments (ED) and potentially preventable hospitalisations. For many of these instances the condition management is often best provided in a community primary health care setting. There continues to be escalating demand on hospital and health services, particularly for care needs that currently present to hospital emergency departments, and for specialist outpatient care. These presentations are often not comprehensively met with current models of care and current funding models. Alternative models of care involving care provision across the primary and secondary health sectors are being explored with shared care models being both an imperative and more appropriate option for future care delivery. It is clear within the local Caboolture context that there is a small cohort of patients who account for a disproportionate number of ED presentations.

The Health Alliance will work in close collaboration with both Metro North Health and Brisbane North Primary Health Network and the broader Brisbane North health community to examine current issues in managing Caboolture ED demand. Contemporary literature and working models of care world-wide and within Australia will be examined with a view to developing recommendations for the delivery of a cross-sector health partnership model ('place-based shared care'). The proposed approaches include the enhancing of Team Care Coordination to optimise access to care coordination for complex patients and also increasing access to Shared Care multidisciplinary teams within General Practice and access to existing programs and pathways for frequent presenters with chronic disease.

Description of Activity *

Metro North Hospital and Health Service (Metro North Health) is experiencing unprecedented demand for care within their Emergency Departments. In particular, Caboolture Hospital Emergency Department is experiencing demand that significantly exceeds its current resources and infrastructure. The Caboolture Hospital catchment is an area of low socioeconomic status and relatively poor health and wellbeing compared to other areas within both Brisbane North; as such demand for emergency health care is high. It is likely COVID-19 during 2020 and 2021 has contributed to a decline in the health and wellbeing of a number of 'at risk' groups within the community; in particular, those with chronic disease and multiple co-morbidities, the elderly and at risk community groups.

It is understood that winter brings with it increased demand for hospital emergency and in-patient care, and as such with demand already above hospital system capacity it is important that the different health sectors within Brisbane North (and the respective Departments of Health) work to:

- a) better understand the current demand issues
- b) work collaboratively to examine existing literature and functioning models of care to manage this demand
- c) develop solutions for improved care delivery within the Caboolture hospital catchment that represents a cross-sector partnership between hospitals and primary care.

To combat this issue, the activity description includes:

- Collaboration between Metro North Health and Brisbane North PHN, under the Health Alliance (with other healthcare partners) to develop solutions for shared care pathways for patients with COPD, CHF and Debility to reduce presentations to the Caboolture emergency department. This also includes enhancing Team Care Coordination to optimise access to care coordination for complex patients.
- Analysis of Caboolture ED demand data
- Environmental scan of shared care community-based models for patient cohorts.
- Consultation and co-design of shared care pathways for delivery.
- Commissioning of services needed
- Implementation of pathway
- Interim evaluation of pathway
- Develop interim strategy for continuation of services
- Conduct final evaluation for 2022-23 FY
- Plan for program expansion - to be developed in consultation with Queensland Health, following confirmation of funding and deliverables.

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24 - V2

Priorities

Priority	Page reference
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Brisbane North PHN HNA - Priority - Service System	59



Activity Demographics

Target Population Cohort

Demand for emergency department care comes from across the community but in particular a number of 'at risk' and vulnerable groups are more at risk of needing emergency care. This includes those with chronic disease, the elderly, people with multiple co-morbidities, Aboriginal and Torres Strait Islander peoples, and people with mental health disorders.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
North Lakes	31402
Narangba - Burpengary	31304
Bribie - Beachmere	31301
Caboolture	31302



Activity Consultation and Collaboration

Consultation

Workshops, and individual consultations with stakeholders including:

General Manager, Health Alliance

Executive Manager, Health Systems Improvement, Brisbane North PHN

Executive Director, Clinical Services, MNH

Executive Director, Caboolture and Kilcoy Hospital

Director, Health Excellence and Innovation, MNH

QAS Medical Director

IUIH- Indigenous Health representative

GPLO

Mental Health Representative

Specific project activities and milestones to be developed in consultation with Queensland Health, following confirmation of funding and deliverables.

Collaboration

This work will sit under the existing governance mechanism of the Joint Operations Group between Metro North Health, Brisbane North PHN, and the Health Alliance. Governance models will be reviewed in consultation with Queensland Health Reform office to take into account appropriate mechanisms required as part of Primary Care Pilot program.



Activity Milestone Details/Duration

Activity Start Date

31/05/2021

Activity End Date

29/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

na

Co-design or co-commissioning comments

Development of pathway options with stakeholders in Caboolture region including consumers and carers. UIH will be involved in the co-design process and project governance to ensure that culturally appropriate pathways for Aboriginal and Torres Strait Islanders are developed. First Nations people will also be involved in the working group and steering committee.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Addressing Caboolture Hospital Emergency Demand	\$0.00	\$0.00	\$365,424.00	\$0.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Addressing Caboolture Hospital Emergency Demand	\$0.00	\$0.00	\$365,424.00	\$0.00	\$0.00	\$365,424.00
Total	\$0.00	\$0.00	\$365,424.00	\$0.00	\$0.00	\$365,424.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status



PP&TP-GP - 5000 - GP Grants



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GP

Activity Number *

5000

Activity Title *

GP Grants

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Primary and Community Care Quality Improvement

Aim of Activity *

As part of the 2022-23 October Budget, the Australian Government is investing \$220 million (over two years from 2022 -23 to 2023-24) in Medicare general practices and Aboriginal Community Controlled Health Services (ACCHS), through the Strengthening Medicare – GP Grants Program (the Program). The aim of the program is to support Medicare general practices and ACCHS to make improvements to their practices – to expand patient access and provide better, safe, accessible quality care.

Practices will be eligible for one-off grants of up to \$50,000 based on practice size, for innovation, training, equipment, and minor capital works to support practices to achieve the following objectives:

1. enhance digital health capability (IT hardware and software upgrades) to fast-track the benefits of a more connected healthcare system in readiness to meet future standards
2. upgrade infection prevention and control arrangements to ensure infectious respiratory disease (e.g. COVID, influenza) patients can be safely seen face to face
3. maintain and/or achieve accreditation against the Royal Australian College of General Practitioners (RACGP) Standards for General Practice under the General Practice Accreditation Scheme – to promote quality and safety in general practice

Description of Activity *

Over the last couple of years general practice has faced many obstacles in providing high quality patient care, including those related to funding, recognition, the ability to offer comprehensive effective treatment, and integration with the rest of the health system. This funding opportunity will support general practices to continue providing services and increase their capability and capacity.

The activity will deliver the following services:

- Development of a project plan
- Hiring of a temp to support with administrative activities
- Market briefing session available to all general practices
- Creation of tools and resources to support the implementation
- Assessment of applications received
- Creation of contracts
- Disbursement of funds
- Reporting on program uptake to DoHAC
- Contribute to evaluation and compliance activities as guided by DoHAC

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
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Activity Demographics

Target Population Cohort

The target population for the GP Grants program is general practices in the North Brisbane region to increase the capacity and capability of services provided to patients.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration

All members of the Primary Care Team will be responsible for the implementation of the program with oversight from the Executive Manager. The Contracts and Finance team will be responsible for the executive of contracts and disbursement of funds.



Activity Milestone Details/Duration

Activity Start Date

31/03/2023

Activity End Date

29/12/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design with other PHNs to ensure continuity across QLD



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
PHN Strengthening Medicare – General Practice Grants Program	\$0.00	\$0.00	\$8,045,217.42	\$795,305.66	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
PHN Strengthening Medicare – General Practice Grants Program	\$0.00	\$0.00	\$8,045,217.42	\$795,305.66	\$0.00	\$8,840,523.08
Total	\$0.00	\$0.00	\$8,045,217.42	\$795,305.66	\$0.00	\$8,840,523.08

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-GP-Ad - 5001 - GP Grants - Admin



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GP-Ad

Activity Number *

5001

Activity Title *

GP Grants - Admin

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Primary and Community Care Quality Improvement

Aim of Activity *

This represents the admin/operational component for this activity. All content specific information is in the associated activity.

Description of Activity *

This represents the admin/operational component for this activity. All content specific information is in the associated activity.

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
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Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

31/03/2023

Activity End Date

29/12/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

Table with 6 columns: Funding Stream, FY 20 21, FY 21 22, FY 22 23, FY 23 24, FY 24 25. Row 1: PHN Strengthening Medicare - \$0.00, \$0.00, \$105,360.36, \$81,968.86, \$0.00

General Practice Grants Program - Admin					
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Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
PHN Strengthening Medicare – General Practice Grants Program - Admin	\$0.00	\$0.00	\$105,360.36	\$81,968.86	\$0.00	\$187,329.22
Total	\$0.00	\$0.00	\$105,360.36	\$81,968.86	\$0.00	\$187,329.22

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-EPP - 4000 - Endometriosis & Pelvic Pain Clinics



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-EPP

Activity Number *

4000

Activity Title *

Endometriosis & Pelvic Pain Clinics

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Endometriosis affects at least 1 in 9 Australian women and can have an extensive, devastating impact on the daily lives of sufferers. With those suffering waiting an average of seven years before diagnosis. Pelvic pain can be similarly complex and debilitating, with the impact being felt beyond individuals as it is estimated to cost the Australian economy \$6 billion a year. (AIHW)

The 2022-23 Budget committed \$16.4m over four years to support the establishment of targeted Endometriosis and Pelvic Pain GP Clinics (GP clinics) in primary care settings. The intention of these GP clinics is to maximise the role of the GP led multidisciplinary care team in the management of endometriosis and pelvic pain, and to embed the GP as a core part of the care pathway for this chronic condition, optimising the role of primary care.

The grant payment aims to:

- improve provision of early diagnosis
- improve treatment and management of endometriosis and pelvic pain

It is expected that these clinics will enable more appropriate and timelier endometriosis care and management, leading to improved diagnosis timeframes and appropriate pain management for impacted patients.

GP clinic objectives include:

- improved access for patients to diagnostic, treatment and referral services for endometriosis and pelvic pain
- provision of access to new information, support resources, care pathways and networks
- provision of an appropriately trained workforce with expertise in endometriosis and pelvic pain
- directly benefiting patients from rural and regional areas
- providing enhanced support to priority populations
- increased access to support services, either through a nurse navigator or referral pathway.

Description of Activity *

Two general practices in the North Brisbane and Moreton Bay region will be supported by Brisbane North PHN to deliver the endometriosis and pelvic pain GP grant program.

PHN activities include:

- creation of a contract based on the PHN's deed of variation
- development of qualitative and quantitative indicators and support from the PHN for data collection, outcome measures (NB. data provision will be agreed via correspondence after contract execution, as per DoHAC guidance)
- monitor and report on provider performance against agreed indicators
- participate in national evaluation and reporting activities as requested by DoHAC

General practice activities may include, but are not limited to:

- delivery of services to endometriosis and pelvic pain patients
- advanced training qualifications (incl. further study)
- recruitment of additional practice staff (e.g. allied health, nurse navigators)
- enhanced referral pathways with local providers
- equipment purchase

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
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Activity Demographics

Target Population Cohort

The target population that will be supported under this Department of Health and Aged Care initiative include:

- individuals assigned female at birth
- women
- girls whom are experiencing endometriosis and pelvic pain; this includes patients without a formal diagnosis.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

DoHAC led program. General practices were invited to express an interest in participating and were nominated to the DoHAC to determine suitability.

Collaboration

Funding was awarded with consideration of GP clinics being able to demonstrate existing expertise in women's health, improving provision of diagnosis, treatment and management of endometriosis and pelvic pain including capability of the healthcare team, a strong understanding of and networks within their local community, and the ability to link to relevant primary and tertiary care services. The DoHAC's Assessment Committee completed the assessment of applications and determined the clinics for each PHN.



Activity Milestone Details/Duration

Activity Start Date

02/04/2023

Activity End Date

29/12/2026

Service Delivery Start Date

03/04/2023

Service Delivery End Date

30/12/2026

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Endometriosis and Pelvic Pain GP Clinics	\$0.00	\$0.00	\$320,000.00	\$360,000.00	\$360,000.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Endometriosis and Pelvic Pain GP	\$0.00	\$0.00	\$320,000.00	\$360,000.00	\$360,000.00	\$1,040,000.00

Clinics						
Total	\$0.00	\$0.00	\$320,000.00	\$360,000.00	\$360,000.00	\$1,040,000.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-EPP-Ad - 4001 - Endometriosis & Pelvic Pain Clinics - Admin



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-EPP-Ad

Activity Number *

4001

Activity Title *

Endometriosis & Pelvic Pain Clinics - Admin

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

This represents the admin/operational component for this activity. All content specific information is in the associated activity

Description of Activity *

This represents the admin/operational component for this activity. All content specific information is in the associated activity

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

02/04/2023

Activity End Date

29/12/2026

Service Delivery Start Date

03/04/2023

Service Delivery End Date

30/12/2026

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

Table with 6 columns: Funding Stream, FY 20 21, FY 21 22, FY 22 23, FY 23 24, FY 24 25. Row 1: Endometriosis and Pelvic Pain GP, \$0.00, \$0.00, \$52,168.00, \$26,028.00, \$26,028.00

Clinics - Admin					
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Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Endometriosis and Pelvic Pain GP Clinics - Admin	\$0.00	\$0.00	\$52,168.00	\$26,028.00	\$26,028.00	\$104,224.00
Total	\$0.00	\$0.00	\$52,168.00	\$26,028.00	\$26,028.00	\$104,224.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-MHH - 3000 - Morayfield Accident & Minor Illness Hub



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-MHH

Activity Number *

3000

Activity Title *

Morayfield Accident & Minor Illness Hub

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Service System

Aim of Activity *

Brisbane North PHN has been funded to establish, administer and manage an arrangement with the Minor Accident and Illness Centre at Morayfield Health Hub to facilitate the re-opening and operation from early 2023 to 30 June 2024, as part of the broader Urgent Care Clinics (UCCs) Program.

Description of Activity *

A significant number of presentations to public hospital emergency departments (ED's) are for non-life-threatening conditions which places additional pressure on ED resources and staff workload, thereby impacting patient access. As part of the 2022 Federal Election, the Commonwealth Government announced investment over four years to deliver Urgent Care Centres (UCCs) to reduce pressure on public ED's and improve access to urgent care.

Minor Accident and Illness Centre (MAIC) Morayfield is intended to provide short term, episodic care for urgent conditions that are not immediately life-threatening to all persons.

The activity will include:

- Delivery of urgent care services to the community for non-life threatening conditions as per alignment to the Operational Guidance for Urgent Care Centres (Nov 2022).

- Service hours of operation 7 days/week, 8am to 8pm
- Data collection requirement for Urgent Care Centres as approved by DOHAC
- Financial budget audit and evaluation

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

Minor Accident and Illness Centre (MAIC) Morayfield is intended to provide short term, episodic care for urgent conditions that are not immediately life-threatening to all persons in the Moreton Bay north region and Caboolture/Kilcoy HHS Hospital catchment.

MAIC is intended to treat patients of all ages.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

Identified as a target population

Coverage

Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
Caboolture Hinterland	31303
North Lakes	31402
Narangba - Burpengary	31304
Caboolture	31302



Activity Consultation and Collaboration

Consultation

Agreement between DOHAC, Brisbane North PHN and Health Hub Doctors Morayfield

Collaboration

Stakeholder engagement with Department of Health - Agreement between DOHAC, Brisbane North PHN and Health Hub Doctors Morayfield



Activity Milestone Details/Duration

Activity Start Date

02/01/2023

Activity End Date

29/06/2026

Service Delivery Start Date

20/03/2023

Service Delivery End Date

30/06/2026

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

na

Co-design or co-commissioning comments

Closed tender with Minor Accident and Illness Centre Morayfield. Reopening of Centre as contracted. Delivery of urgent care services to the community for non-life threatening conditions as aligned to the Operational Guidance for Urgent Care Centres (Nov 2022).

Service hours of operation 7 days/week, 8am to 8pm, data collection as per agreed Program Schedule, financial budget audit and evaluation.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Minor Accident and Illness Centre at Morayfield Health Hub	\$0.00	\$0.00	\$1,250,000.00	\$2,500,000.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Minor Accident and Illness Centre at Morayfield Health Hub	\$0.00	\$0.00	\$1,250,000.00	\$2,500,000.00	\$0.00	\$3,750,000.00
Total	\$0.00	\$0.00	\$1,250,000.00	\$2,500,000.00	\$0.00	\$3,750,000.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-MHH-Ad - 3001 - Morayfield Accident & Minor Illness Hub - Admin



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-MHH-Ad

Activity Number *

3001

Activity Title *

Morayfield Accident & Minor Illness Hub - Admin

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Service System

Aim of Activity *

Brisbane North PHN has been funded to establish, administer and manage an arrangement with the Minor Accident and Illness Centre at Morayfield Health Hub to facilitate the re-opening and operation from early 2023 to 30 June 2024, as part of the broader Urgent Care Clinics (UCCs) Program.

Description of Activity *

A significant number of presentations to public hospital emergency departments (ED's) are for non-life-threatening conditions which places additional pressure on ED resources and staff workload, thereby impacting patient access. As part of the 2022 Federal Election, the Commonwealth Government announced investment over four years to deliver Urgent Care Centres (UCCs) to reduce pressure on public ED's and improve access to urgent care.

Minor Accident and Illness Centre (MAIC) Morayfield is intended to provide short term, episodic care for urgent conditions that are not immediately life-threatening to all persons.

The activity will include the set up Contract Schedule including key information from MAIC Morayfield (Service model based on the Operational Guidance, Staffing Plan, Establishment Plan, Clinical governance, Risk, Budget, Documentation outlining pre-existing Intellectual Property).

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

Minor Accident and Illness Centre (MAIC) Morayfield is intended to provide short term, episodic care for urgent conditions that are not immediately life-threatening to all persons in the Moreton Bay north region and Caboolture/Kilcoy HHS Hospital catchment.

MAIC is intended to treat patients of all ages.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

Identified as a target population

Coverage

Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
Caboolture Hinterland	31303
North Lakes	31402
Narangba - Burpengary	31304
Caboolture	31302



Activity Consultation and Collaboration

Consultation

Agreement between DOHAC, Brisbane North PHN and Health Hub Doctors Morayfield

Collaboration

Stakeholder engagement with Department of Health - Agreement between DOHAC, Brisbane North PHN and Health Hub Doctors Morayfield



Activity Milestone Details/Duration

Activity Start Date

02/01/2023

Activity End Date

29/06/2024

Service Delivery Start Date

January 2023

Service Delivery End Date

June 2024

Other Relevant Milestones

Brisbane North PHN is being funded through this Activity to establish, administer and manage an arrangement with the Minor Accident and Illness Centre at Morayfield Health Hub, located at 19-31 Dickson Road, Morayfield, Queensland (the Centre) to facilitate the re-opening and operation of the Centre from early 2023 to 30 June 2024.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Closed tender with Minor Accident and Illness Centre Morayfield. Reopening of Centre as contracted. Delivery of urgent care services to the community for non-life threatening conditions as aligned to the Operational Guidance for Urgent Care Centres (Nov 2022).

Service hours of operation 7 days/week, 8am to 8pm, data collection as per agreed Program Schedule, financial budget audit and evaluation.

Set up Contract Schedule including key information from MAIC Morayfield (Service model based on the Operational Guidance, Staffing Plan, Establishment Plan, Clinical governance, Risk, Budget, Documentation outlining pre-existing Intellectual Property).



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Minor Accident and Illness Centre at Morayfield Health Hub - Admin	\$0.00	\$0.00	\$40,003.50	\$40,060.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Minor Accident and Illness Centre at Morayfield Health Hub - Admin	\$0.00	\$0.00	\$40,003.50	\$40,060.00	\$0.00	\$80,063.50
Total	\$0.00	\$0.00	\$40,003.50	\$40,060.00	\$0.00	\$80,063.50

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-GCPC - 2000 - Greater Choice for At Home Palliative Care Measure



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GCPC

Activity Number *

2000

Activity Title *

Greater Choice for At Home Palliative Care Measure

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Palliative care

Aim of Activity *

The World Health Organisation explicitly recognises palliative care under the human right to health. Access to person-centred palliative care reduces unnecessary suffering for the person with a life-limiting condition, trauma for their loved ones, and inappropriate use of health resources. Access to quality palliative care continues to be identified as an important need for the Brisbane North PHN region.

In line with the Greater Choice for At Home Palliative Care overarching outcomes, this activity aims to:

- Increase collaboration and awareness of services amongst service providers in the Brisbane North PHN region
- Improve capacity and responsiveness of services to meet the needs and priorities of the Brisbane North PHN region
- Improve consumer access to quality palliative care in the home
- Improve coordination of care for consumers and integration of palliative care

Description of Activity *

Based on Needs Assessments conducted in 2022, in 2023/24, Brisbane North PHN will:

1. Strengthen the Brisbane North Community Palliative Care Collaborative with the aim of improving connection between providers to enhance service responsiveness. integration. quality and coordination of care. through activities which include:

- Facilitating regular meetings
- Hosting an online site to facilitate information sharing.

2. Implement the Palliative Care in Community Pharmacy Action Plan to increase capacity and capability of community pharmacists in supporting safe, quality palliative care in the community. This includes activities such as:

- Creating and maintaining a list of palliative friendly community pharmacies in the region
- Collating and maintaining appropriate consumer resources for pharmacist to better support people in the community
- Run a campaign to upskill community pharmacist in supporting palliative care.
- Engage prescribers to encourage inclusion and support of community pharmacists as part of the care team for patients with palliative care needs.

3. Implement the action plan to improve access to at-home palliative for people with disability in Brisbane North PHN region. This includes activities such as:

- Creating resources to support palliative care service provider improve NDIS understanding.
- Work with peak bodies to map various palliative, disability and healthcare standards together and understand the linkages.
- Assist disability service providers to maximise care for people with disability at home when palliative medication is required.

4. Undertake workforce support and engagement activities to improve the skills, knowledge and confidence of workers in supporting quality at-home palliative care in the Brisbane North PHN region. This includes activities such as:

- Hosting education sessions to upskill the workforce in supporting at-home palliative care
- Creating workforce resources to support navigation and sector knowledge in palliative care in the Brisbane North PHN region .

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

Palliative care providers, the healthcare workforce and their patients.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

The Brisbane North Community Palliative Care Collaborative currently has a First Nations representative. Additional consultation, collaboration and partnership with Aboriginal and Torres Strait Islander consumers and service providers will be undertaken as required with each activity to ensure cultural safety and appropriateness.

The Gwandalan Palliative Care Project (a nationally funded Aboriginal and Torres Strait Islander culture upskilling project) will be

consulted to see where collaboration, integration or promotion can be undertaken to leverage project work in the Brisbane North region.

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Brisbane North Community Palliative Care Collaborative (BNCPC) is a group with representatives from local public, private and non-government specialist palliative care services, primary care and community health providers, residential aged care facilities, government-funded palliative projects, universities, and consumers. This group will continue to be a primary advisory body for all activities under the Greater Choice for At Home Palliative Care measure.

Both the Disability and Pharmacy Action Plans being implemented have been created through a co-design process in the previous financial year. All activities under the plans have significant consultation and working group opportunities to work collaboratively with stakeholders.

The Metro North Specialist Palliative Care Service will continue to be engaged to ensure congruence and complement between the Metro North Hospital and Health Service Palliative Care Clinical Service Plan and related strategies and Brisbane North PHNs activities.

State and National palliative projects and schemes have and will continue to be consulted to strategically align to maximise impact and avoid duplication. Initiatives to consult include, but are not limited to, PEPA, IPEPA, ELDAC, Specialist Palliative Care in Aged Care (SPACE), PalAssist, PalConsult, Medical Aid Subsidy Scheme Palliative Equipment Program (MASS PCEP), PCOC, Gwandalan, Caring@home, PalliPHARM, Queensland Voluntary Assisted Dying (VAD) Implementation, End of Life Conversation Simulations, other PHN projects funded by Greater Choice for At Home Palliative Care measure, and other related internal PHN projects.

Organisations engaged and will continue to be engaged include but are not limited to the Office of Advance Care Planning, Advance Care Planning Australia, Palliative Care Queensland, Palliative Care Australia, Cancer Council Queensland, Centre for Palliative Care Research and Education, Residential Aged Care District Assessment and Referral Service (RADAR; Metro North Health) and other PHNs. Public and private residential aged care facilities, public and private hospitals, general practices and other health providers within the region may be consulted on specific aspects throughout the project.

Collaboration

The PHN will work as part of the Brisbane North Community Palliative Care Collaborative to shape activities which respond to the prioritised needs of the region. The Brisbane North Community Palliative Care Collaborative will act as general advisory group for all activities. Individual activities may have steering or working groups, as appropriate.

The PHN will also collaborate with The Metro North Palliative Care Service, private and non-government specialist palliative care services and government funded palliative care projects where appropriate to maximise resource investment, reach and outcomes for the region.



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

30/10/2025

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Performance Report to DOH - 30 September 2023
2024/25 project plan endorsed- 30 April 2024



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

na

Co-design or co-commissioning comments

The Brisbane North Community Palliative Care Collaborative (BNCPC) is a group with representatives from local public, private and non-government specialist palliative care services, primary care and community health providers, residential aged care facilities, government-funded palliative projects, universities, and consumers. The activities undertaken by BNCPC will be co-designed by the group in conjunction with additional relevant stakeholders.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Greater Choice for At Home Palliative Care - Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Greater Choice for At Home Palliative Care	\$0.00	\$0.00	\$363,301.00	\$300,000.00	\$300,000.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Greater Choice for At Home Palliative Care - Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Greater Choice for At Home Palliative Care	\$0.00	\$0.00	\$363,301.00	\$300,000.00	\$300,000.00	\$963,301.00
Total	\$0.00	\$0.00	\$363,301.00	\$300,000.00	\$300,000.00	\$963,301.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



PP&TP-BIP - 1000 - Bribie Island After Hours Pilot Project



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-BIP

Activity Number *

1000

Activity Title *

Bribie Island After Hours Pilot Project

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

After Hours Health Care

Aim of Activity *

Approximately 20,000 people live on Bribie Island. The nearest after hours service for Bribie Island residents and visitors is located off the island in Ningi until 9pm Mon-Fri. There are no after hours services on the island or on weekends with the Ningi service often fully booked. Residents and visitors of Bribie Island travel to Caboolture Hospital Emergency Department or wait to see their GP during office hours. Demand for after hours services is forecast to increase due to projected population growth and the island's ageing population with a median age of 60+ years

The activity aims to do the following:

- improve access to after-hours services for residents of and visitors to Bribie Island
- create a sustainable, blended payment after-hours model of care for Bribie Island residents that is appropriate for the regions specific needs
- reduce pressure on nearby emergency departments by providing after hours primary care services
- evaluate the effectiveness of blended funding models with the view to expand the model to other areas in need

This work has been led by the Project Lead in the Primary Care team since 2020. The following activity plan outlines all activities relevant to the implementation of the pilot with the successful provider. Please refer to CAP 717 for previous phases and the respective data.

Description of Activity *

The Bribie Island After-Hours Pilot Project has been established to support the delivery of after-hours primary care services on Bribie Island and surrounding suburbs.

The PHN will procure an after-hours provider or providers through an open tender process to deliver primary health care services to residents and visitors of Bribie Island. Service delivery will occur from July 2022 through to June 2024.

The successful provider/s will utilise available pilot funding, in-kind contributions of partners and make optimal use of available funding under the Medicare Benefits Schedule (MBS) to deliver and evaluate the pilot.

Specific activities include:

- finalise consultation with local general practices (completed);
- procure a general practice located on Bribie Island to deliver an after hours service (via an adapted direct purchase process) (completed)
- provide reports to Department regarding progress with project (current)
- monitor and report on provider performance against agreed indicators (current)

Needs Assessment Priorities *

Needs Assessment

Brisbane North PHN HNA - 21/22-23/24

Priorities

Priority	Page reference
Brisbane North PHN HNA - Priority - Population Health	56
Brisbane North PHN HNA - Priority - Service System	57



Activity Demographics

Target Population Cohort

The successful after hours provider is encouraged to participate in culturally responsive training for Aboriginal and Torres Strait Islander populations (if not already)

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Bribie - Beachmere	31301



Activity Consultation and Collaboration

Consultation

The project was co-designed through external consultation with local stakeholders such as:

- General practitioners
- Other health care providers
- Metro North Hospital and Health Service (HHS)
- QLD Ambulance Service
- Local community members
- Terry Young MP, Federal Member for Longman

Collaboration

The PHN's project team works under the guidance of the steering committee which includes expertise from numerous teams across the PHN. As part of the procurement process we are working directly with potential providers.



Activity Milestone Details/Duration

Activity Start Date

31/12/2020

Activity End Date

29/06/2024

Service Delivery Start Date

01/10/2022

Service Delivery End Date

30/04/2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

- procurement activities have been established based on the information gathered as part of the stakeholder engagement and co-design process
- the service delivery model has incorporated consumer and health care providers feedback as part of the co-design process



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Primary Health Care Development - Bribie Island Pilot	\$0.00	\$0.00	\$292,773.00	\$156,715.00	\$0.00

Totals

Funding Stream	FY 20 21	FY 21 22	FY 22 23	FY 23 24	FY 24 25	Total
Interest - PHN Pilots and Targeted Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Primary Health Care Development - Bribie Island Pilot	\$0.00	\$0.00	\$292,773.00	\$156,715.00	\$0.00	\$449,488.00
Total	\$0.00	\$0.00	\$292,773.00	\$156,715.00	\$0.00	\$449,488.00

Funding From Other Sources - Financial Details



Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission



