The care finder program

Care finders provide face-to-face support to help older community members navigate and access aged care support.

The program is designed to help older people with intensive support needs who have no carer or support person to help them.

To receive care finder support, clients must be eligible for aged care services. Clients must need help with one or more everyday tasks and

- be aged 65 years or older (50 years or older for Aboriginal or Torres Strait Islander people) or
- 50 years or older if the person is at risk of or experiencing homelessness.

Clients should also have one or more reasons for requiring intensive support to navigate the aged care system:

- difficulty communicating because of language or literacy problems
- difficulty understanding or making decisions
- reluctance to engage with aged care or government services
- be in an unsafe situation if they do not receive intensive support.



Brisbane North PHN care finder service providers

Communify Queensland (consortium with Micah Projects and Queensland Positive People) – supports all care finder eligible clients with a focus on people living in Brisbane sub-region.

Phone: 07 3510 2772; Email: carefinder@communify.org.au

Footprints Community – supports all care finder eligible clients with a focus on people living in Moreton Bay sub-region & Kilcoy area (postcode 4515).

Phone: 1800 FOOTPRINTS for Moreton Bay area;

Phone: 0493962855 for Kilcoy area;

Email: carefinder@footprintscommunity.org.au

Micah Projects – supports the whole PHN region with a focus on Forgotten Australians/Care Leavers.

Phone: 07 3029 7070; Email carefinder@micahprojects.org.au

Queensland Council for LGBTI Health— supports the whole PHN region

with a focus on LGBTIQ+ community members.

Phone: 0435 009 653; Email: carefinder@qc.org.au

World Wellness Group – supports the whole PHN region with a focus on people from culturally and linguistically diverse backgrounds.

Phone: 0490 814 480; Email: carefinder@worldwellnessgroup.org.au

All services can support all eligible community members. 'Focus' refers to the primary population focus of the service.