# A future full of spaces and places that keep us connected as we age

**CENTRE BASED RESPITE AND BEYOND** 

A COMMUNITY ENGAGEMENT PROJECT NORTH BRISBANE AND MORETON BAY REGION 2020/21

## **OUR VISION**

As we age...

- We live in age and dementia-friendly communities with opportunities for belonging and continuing contribution, learning and creativity
- We have meaningful relationships and strong community connections
- We know where and how to join activities and find support to continue living our best life
- We have a diverse choice of activities and supports that are stimulating, meaningful and nurturing, in welcoming, safe and accessible environments
- We are involved in decisions and matters which impact our lives

## **OUR PRINCIPLES**

These principles will guide us...

- We seek innovative ways to create age- and dementia-friendly spaces and communities
- We listen deeply to understand
- We encourage friendships and connection
- We seek opportunities for people to contribute and share
- We make it easy to find services and support
- We include all voices in our decision making

# OUTCOMES

#### Environment

- We have environments to suit our social and cultural needs, interests and abilities
- We have housing options that support more closely connected communities
- Our public spaces, businesses and shopfronts are welcoming, accessible and safe for people to move around with confidence
- Workers and community members understand and proactively support people with changing needs relating to age and dementia
- Our community hubs support and encourage connection and engagement

#### **Belonging & contribution**

- We have a sense of belonging, meaningful relationships and feel connected in our community
- Our community honours our elders we are listened to, and held in high regard and respect
- We have opportunities to contribute in our community
- We have opportunities for intergenerational sharing, connection and understanding

### **Meaningful opportunities**

- We have a wide choice of community-based activities to keep us active, well, engaged and learning
- Activities are responsive to our changing needs
- Activities include elements of strengthening relationships between us and with the wider community
- We have access to technology to keep us connected and engaged

#### Inclusion & accessibility

- There are enough affordable activities to choose from, suitable for all abilities
- We can find what is available, and what is best suited for our needs
- It is easy to join activities and find support
- We all have accessible transport options to move around freely

#### Engagement & individual approaches

- We have a voice in planning and decisions, and are able to make choices for how we live, based on what we want to do
- We are engaged and participating in ways that are right for us
- We feel encouraged, motivated and more confident to join activities and meet others

# WHAT CAN WE ALL DO?

Here are some suggestions from contributors, as to how we could all contribute to this vision.

- Shift ageist norms and negative attitudes towards ageing and older people
- Look for ways to lead cultural change towards greater respect for elders
- Create safe and inclusive spaces where people feel heard, listened to and respected
- Frequent communication by a diversity of methods, including technology
- Shift old language and stigma associated with the term 'respite'

#### As governments

- Educate and empower people to engage with governments and services
- Offer education, training and access to information
- Training for age and dementia friendly urban planning and space design
- Design age- and dementia-friendly cities and communities, ensuring age-friendly principles are included in future visioning and planning
- Encourage and build digital capacity and connection
- Remove barriers to creating more intergenerational and shared community housing
- Create safe and accessible environments (e.g., uncluttered walkways)
- Identify and activate existing community hubs, and consider new community hubs in future infrastructure planning
- Safe, accessible and affordable activities
- Safe, accessible and affordable transport
- Redesign My Aged Care system for accessibility
- Simplify and streamline application processes

#### In the community

- Take time to actively listen to individual's stories and needs
- Seek opportunities for community to contribute and share information
- Welcome and offer support to others with kindness and respect
- Connect with your neighbours
- Encourage and pursue intergenerational friendships, learning, activities and community living opportunities
- Challenge ageist views and negative attitudes towards ageing and older people
- Create a buddy group to welcome new neighbours
- Look for ways to lead cultural change towards greater respect for elders
- Local shops and businesses offering fun and interesting activities
- Retail stores are fully accessible and staff appropriately trained to understand diverse community needs and barriers to access
- Consider all means of communication when sharing information
- Build digital capacity and connection

### As service providers

- Empathic listening skills to deeply understand clients' needs and interests
- Focus on individual interests and hobbies and encourage previously enjoyed pursuits
- Ask how the individual wants to be connected with their community
- Offer intergenerational learning and story sharing activities
- Seek meaningful community partnerships to support delivery of unique activities
- Seek ways to lead cultural change towards greater respect for elders
- Create welcoming, safe, accessible environments that encourage engagement
- Ensure environment is age friendly and adapted for individual needs
- Ensure activities are fully inclusive and accessible for our changing needs
- Offer support and engagement at the individual level and respect individual choices
- Find ways to build relationships
- Implement a buddy system to create more welcoming spaces for first time visitors
- Provide support in navigating pathways to appropriate services and supports
- Provide affordable, interesting and stimulating activities, with a sense of purpose
- Make it easy for people to join
- Do things "with", not "for" us
- Offer education, training and access to information
- Co-create activities with potential participants and encourage feedback to inform changes
- Hold regular open info sessions with simple information on how to access services
- Regular communication in many ways (i.e., print, social media, newsletter, outreach etc.)
- Collaborate to explore the option to design and support a one-call system for easy access to information and services

### As I age

- Remain curious and active in my community
- Ask for help and support from others, when needed
- Seek opportunities for learning, connection and growth
- Know my community, and understand my own needs
- Look for opportunities to share wisdom, knowledge and expertise

Please share widely, to inspire conversations and guide us in our contributions towards keeping us all connected as we age.



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