

COVID-19: Financial support measures for service providers

There is a variety of support measures in place for service providers affected by the impact of COVID-19. These include support measures recently announced by the Australian Government, the Queensland Government, tax relief initiatives via the Australian Taxation Office and support packages from Australian banks.

Support measures from the Australian Government

In March 2020, the Australian Government announced three major economic rescue packages worth \$320bn to support businesses and households affected by the outbreak of COVID-19. These economic rescue packages are outlined below and include over \$100bn in emergency banking measures.

Cash payments for small and medium-sized businesses

- The *Boosting Cash Flow for Employers* payment is available to eligible small and medium-sized businesses, and non-profits (including charities).
- Businesses can receive up to \$100,000 to cover the cost of rent, bills and employee wages and salaries. Payments will be automatic.
- A fact sheet for this payment is available at: [https://treasury.gov.au/sites/default/files/2020-03/Fact sheet-Cash flow assistance for businesses 0.pdf](https://treasury.gov.au/sites/default/files/2020-03/Fact%20sheet-Cash%20flow%20assistance%20for%20businesses%200.pdf)

Support for business asset investment

The government has provided incentives to encourage businesses with a turnover of less than \$500m to spend by:

- Increasing instant asset write-offs by lifting the threshold to \$150,000 (from \$30,000) until June 2020.
- Introducing a time-limited 15-month incentive to invest by accelerating depreciation deductions. Businesses will be able to deduct 50 per cent of the cost of an eligible asset on installation, with existing depreciation rules applying to the balance of the asset cost.
- A fact sheet for this payment is available at: [https://treasury.gov.au/sites/default/files/2020-03/Fact Sheet-Delivering support for business investment.pdf](https://treasury.gov.au/sites/default/files/2020-03/Fact%20Sheet-Delivering%20support%20for%20business%20investment.pdf)

Temporary relief for financially distressed businesses

- The Government is temporarily increasing the threshold at which creditors can issue a statutory demand on a company and the time companies have to respond to statutory demands they receive.
- The package also includes temporary relief for Directors from any personal liability for trading while insolvent.

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Support for lending to small and medium-sized businesses

- The Coronavirus SME guarantee scheme will support lending to small and medium-sized businesses with a turnover of less than \$50m.
- The Commonwealth will guarantee 50 per cent of an eligible loan through participating banks and non-bank lenders to businesses disrupted by the coronavirus.
- The maximum that can be borrowed under the guarantee facility will be \$250,000 on terms up to three years.
- A fact sheet for this measure is available at: https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet-Supporting_the_flow_of_credit_1.pdf

Job Keeper payment

- The Job Keeper payment is a new wage subsidy. Eligible businesses will receive \$1,500 per fortnight, per employee, from the Australian Taxation Office (ATO). Each business will then pay each eligible employee the flat payment.
- The subsidy will apply to both full-time and part-time workers. Sole-traders and casuals who have been with their employer for 12 months will also be eligible, as will workers from New Zealand on 444 visas and migrants who are currently eligible for JobSeeker (formerly NewStart) payments or Youth Allowance.
- It will be paid to businesses from 1 May 2020 but will be backdated to the end of March.
- Apply for the payment online via www.ato.gov.au.
- A factsheet for employers is available at: https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet_Info_for_Employers_0.pdf.

Bulk-billing Incentive payment / whole of population telehealth

- To provide continued access to essential primary health services during the coronavirus pandemic, \$669 million will be provided to expand Medicare-subsidised telehealth services for all Australians, with extra incentives to GPs and other health practitioners also delivered.
- The new COVID-19 Telehealth MBS items can now be claimed (updated to include for new services by GPs, other medical practitioners, specialists and allied health):
- www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/news-2020-03-29-latest-news-March
- A media release explaining the measures is available here: www.pm.gov.au/media/11-billion-support-more-mental-health-medicare-and-domestic-violence-services-0

Australian Taxation Office – tax relief

- Businesses impacted by COVID-19 are being encouraged to contact the ATO to discuss relief options tailored to their needs and circumstances.
- Options available to assist eligible businesses impacted by COVID-19 include deferral of payments for up to six months, the remitting of interest and penalties and the establishment of low interest payment plans.
- Call the **ATO Emergency Support Infoline 1800 806 218** to discuss COVID-19 support options.

Support measures from Queensland Government

- Information and assistance for businesses from the Queensland Government: www.business.qld.gov.au

Support packages from Australian banks

- The Australian Banking Association (ABA) has announced a small business relief package to support small business during COVID-19. All ABA member banks can participate.
- Broadly, the package includes a deferral of principal and interest repayment for all term loans and retail loans for 6 months, for small businesses with less than \$3 million in total debt owed to credit providers. At the end of the deferral period businesses will not be required to pay the deferred interest in a lump sum. Either the term of the loan will be extended, or the level of loan repayments will be increased.
- All small businesses have been encouraged to contact their banks about the small business relief package.
- Individual major banks have also announced measures, which can be viewed on their websites:
 - Commonwealth Bank of Australia: www.commbank.com.au/latest/coronavirus/faqs.html
 - Westpac: www.westpac.com.au/business-banking/small-business-relief.html
 - NAB: www.nab.com.au/personal/customer-support/covid19-help/business-support
 - ANZ: www.anz.com.au/promo/covid-19

Other support links

In addition to the information provided above, the following links provide further generic information that may be of use to service providers:

- Australian Banking Association - support available for financial hardship: www.ausbanking.org.au/campaigns/financial-hardship/
- Australian Government - support available for business: www.business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business
- Business Australia - crisis response plans & risk assessment templates: www.businessaustralia.com/resources/guides
- Fair Work Australia – Coronavirus and Australian Workplace Laws: <https://coronavirus.fairwork.gov.au/>

Mental Health:

- Ahead for business (Everymind) - tools and information for business: aheadforbusiness.org.au/
- Ahead for business (Everymind) - support for business in adverse events: <https://aheadforbusiness.org.au/about/support-in-adverse-events>
- Head to Health – COVID-19 Support: <https://headtohealth.gov.au/covid-19-support/covid-19>
- Life in Mind – Coronavirus (COVID-19) Mental Health Support [resources and links]: www.lifeinmindaustralia.com.au/support-for-those-impacted-by-adverse-events/mental-health-support-for-covid-19
- Lifeline - mental health support and information during the COVID-19 outbreak: www.lifeline.org.au/get-help/topics/mental-health-and-wellbeing-during-the-coronavirus-covid-19-outbreak

Financial Support

- MoneySmart - financial support options: <https://moneysmart.gov.au/covid-19-be-moneysmart>
- Services Australia – Affected by coronavirus (COVID-19) [Centrelink and financial assistance]: www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19

Other useful links

- Hunter New England and Central Coast Primary Health Network, 2020, *Primary Care Business Resources*, viewed 30 March 2020, <https://peoplebank.hnecphn.com.au/primary-care-business-resources>
- The Government has announced the Early Childhood Education and Care Relief Package that gives families fee relief while supporting child care services to keep their doors open and employees in their jobs: www.dese.gov.au/news/coronavirus-covid-19#early