

Expressions of interest- lived/living experience consultation for New Medicare Mental Health Centre in Chermside

Activity Title:	Consultation to inform the development of a new Medicare Mental Health Centre in Chermside
Dates:	Thursday 14 May 2026 (online) 5.00 pm – 7.30 pm via Teams or Friday 15 May 2026 (in person) 9.30 am - 12.00 pm at the Library Room at Kedron-Wavell Services Club, 21 Kittyhawk Drive, Chermside 4032
Application closing date:	Monday 11 May 2026 (<i>applications reviewed as received</i>)
Contact person:	Gillian Kehoul

Expressions of Interest invited

Brisbane North Primary Health Network (PHN) is seeking people with a lived/living experience of moderate, severe and/or complex mental health needs who reside in or use mental health services in the region of Chermside and surrounds, to be involved in a one-off consultation session.

These consultations will inform the development of a new Commonwealth funded Medicare Mental Health Centre in Chermside. We are therefore looking for people with lived/living experience of services in this region that can comment on local mental health needs and service experiences of people connected to this community.

You do not need to bring anything with you to these consultations except a willingness to participate in the discussion and an interest in improving service access, coordination and outcomes for people experiencing a variety of mental health conditions.

What are the aims of the consultation?

- to better understand people's experiences of mental health services in the Chermside region and surrounds
- to identify gaps, barriers, and opportunities in current service pathways in this area
- to include the experience and expertise of those using local services to enhance the design of a new Medicare Mental Health Centre in the Chermside region
- to understand what is important to you in the development of this new service.



What lived and living experience perspectives are you seeking?

We are seeking perspectives from:

- individuals with lived/living experience of moderate to severe and/or complex mental health needs to contribute to the development of this new service
- people interested in reflecting on what has worked well, what was challenging, and what would make a real difference in the development of future mental health services in the Chermside region.

Are you seeking my personal experience or for me to speak on behalf of a broader community?

We are seeking **your personal experience** as someone with lived and living experience of mental health challenges. You are not expected to represent others or advocate on behalf of a group.

How will my perspectives be used?

Your feedback will be used to:

- inform service model design
- shape procurement and commissioning decisions
- improve services and mental health support in the community.

Information will be summarized and de-identified.

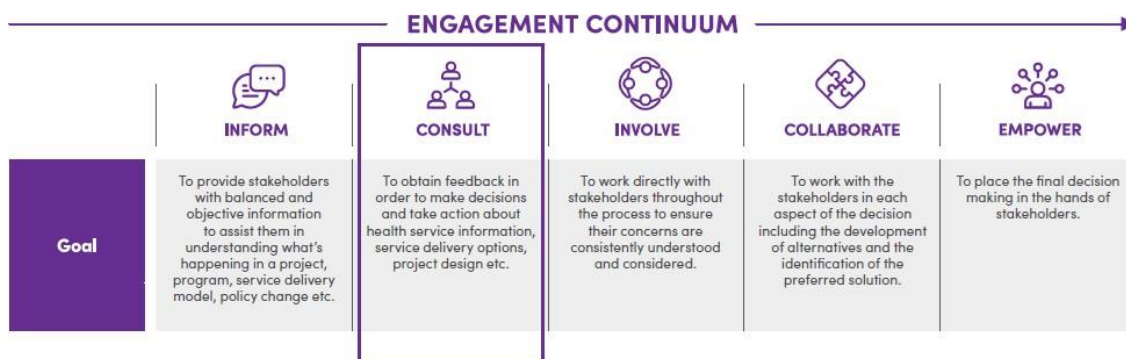


Figure 1: Brisbane North PHN's engagement continuum

(Lived experience representatives' participation in the consultation will be in the 'consult' part of the continuum).

How many positions are available?

Up to 15 people in each consultation session.

Will I be paid for my participation?

Yes. Participation is **paid at \$60 per hour (GST exclusive)** for 2.5 hours totaling \$150 (GST exclusive) in line with Brisbane North PHN lived and living experience payment policies.

Details of the opportunity

Type of engagement:

One-off consultation session (choice of one session)

- **session duration:** Approximately **2.5 hours**

- **preparation required:** None
- **accessibility** needs can be accommodated, including transport to/from the in-person session, interpreters, etc. Please let us know.

Session options:

- **Evening online session**
- **Teams meeting, 5.00 pm - 7.30 pm on Thursday 14 May 2026**
- includes a break
- assistance with technology available for the online session if required.

Or

- **Daytime in-person session**
- **Friday 15 May 2026 (in person) 9.30 am - 12.00 pm at the Library Room at Kedron-Wavell Services Club, 21 Kittyhawk Drive, Chermside 4032**
- includes a break for morning tea (provided by Brisbane North PHN).

PHN staff and facilitators will attend the sessions to listen and learn. We also understand that participation looks different for different people. So, if you would like to input into this discussion in a different way, please get in touch to explore those options (including written submission).

Eligibility

You are eligible if you:

- are aged 18 years or over
- live in and/or access mental health services in Chermside or surrounding regions
- have accessed mental health services in the Chermside area within the last five years

**We encourage people from a range of backgrounds and experiences to express interest.*

How do I apply?

For further enquiries, please call Gillian Kehoul on 07 3630 7360.

To express your interest in this opportunity please email your name and preferred method of contact to: MHAOD@brisbanenorthPHN.org.au.

Please also provide a few brief details in your EOI about your lived or living experience and how it relates to the criteria outlined and select your preferred session (in-person or online).

Expressions of interest close: Monday 11 May 2026.

Applications will be reviewed as received, and successful applicants will be contacted before each session to confirm attendance details.