Inform

Provide information to people and let them know what has been decided and what is going to happen.

Educate



Provide opportunities to learn more about plans, proposals and processes to assist people to understand problems, alternatives and solutions.

Consult



Obtain feedback on plans, proposals and processes that may influence current and future decisions and assist with the development of alternative solutions.

ENGAGE



Work with people throughout a process to ensure their concerns and opinions are included in the decision making process and in the development of alternative solutions.

E Co-design



Identify and create a plan, initiative or service, that meets the needs, expectations and requirements of all those who participate in, and are affected by the plan.

Co-produce



Implement, deliver and evaluate supports, systems and services, where consumers, carers and professionals work in an equal and reciprocal relationship.

Citizen Led



Individuals, groups or communities lead their own decisions, solutions and activities, and may collaborate or seek support in doing so.

Doing To

Doing For

Doing With

Doing By

Figure 1. Engagement spectrum⁷