

rediCASE Training

Brisbane North PHN conducts monthly Redicase training for new users. The training is open to all mental health service providers (clinicians and administration staff) and PHN staff.

The training is not mandatory for all new users as Redicase can be easily navigated, referrals commenced and service contacts uploaded with the use of the user manual and/or some workplace training.

The training can offer more of an insight into Redicase as well as sharing some tips and tricks that might come in handy. The training usually takes about two hours and there will be some time at the end to go into any specific aspects of Redicase the group requires.

This training will be conducted via video conferencing. There is no face-to-face training. Please make sure you can log into Redicase prior to the training. New users to Redicase should get in touch with us via our new rediCASE Support Request Form:

<https://myvoice.brisbanenorthphn.org.au/redicase-engagement-project>

Similarly, you can utilize this form to register for any future rediCASE training or refreshers. You will then be sent login details for the video conference. Please advise if there is any specific aspects of Redicase you would like to be addressed.

Should you be unable to attend the on-line session and would still like some training, please contact mhaod@brisbanenorthphn.org.au or other arrangements may be made