

Network Link

December 2019

2018/19 Our Year in Review



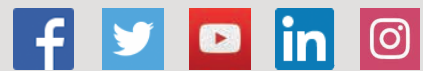
Our Year in Review brings together highlights from the past 12 months of improving health outcomes for our communities.

Designed to be experienced online, the PHN's digital review 2018/19 combines the best stories from our year including videos, photo galleries and data about our programs delivered in collaboration with our community partners.

This year our team of Primary Care Liaison Officers have continued to provide support to general practices with the introduction of the Practice Incentive Payment (PIP) Quality Improvement payment. A total of 240 practices in the North Brisbane and Moreton Bay region have now registered to receive the payment and these practices will work us to undertake continuous quality improvement activities.

Our GP-led HealthPathways program has also seen considerable growth. We developed 81 localised pages for a range of clinical conditions over the year, which brought the total (including service pathways) to 433 pages. Proving that better health outcomes are achievable when there is effective collaboration between primary care and hospital services, many of the initiatives documented in this report result from our strengthening partnership with the Metro North Hospital and Health Service.

Continued on page 2



In this edition:

Our Year in Review	1-2
An ongoing commitment to collaboration	3
Health Alliance team member a finalist in Metro North awards	4
Queensland PHNs sign agreement to improve Indigenous health	5
Access to PHN commissioned services over the holidays	6-7
News from Metro North Public Health Unit	8
Helping people find their "reasons to stay"	9
What's on elsewhere	9
News in brief	10
Noticeboard	11
GP bulletin - December 2019	12

**Christmas
office closure**

The Brisbane North PHN
offices will close on Tuesday
24 December, re-opening
Thursday 2 January 2020.
Our best wishes to all
for the season!

phn
BRISBANE NORTH

An Australian Government Initiative

Some of the PHN's key achievements during the past 12 months include:

\$42m+

Over \$42 million in funding was provided to community organisations to deliver services to meet local needs.

433

433 localised HealthPathways pages now available covering clinical conditions and service pathways.

504+

Over 504 participants attended GP education events.

266

266 general practices supported to prepare for accreditation or re-accreditation.

19,000+

Over 19,000 people in our region were provided with mental health and alcohol and other drug services.

75

75 Aboriginal and Torres Strait Islander children supported to prepare for school.

8,148

8,148 older people received entry-level Commonwealth Home Support Program services through our healthy@home consortium.

This year more than \$42 million in Australian Government funding was provided to local organisations, delivering much needed healthcare services.

These accomplishments would not be possible without the commitment of Brisbane North PHN staff and our community partners, who through their hard work and dedication continue to strive to meet our vision of a community where good health is available to everyone.



To read more visit brisbanenorthphn.org.au/yearinreview.

ABOUT NETWORK LINK

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Pictured left to right: Jeanelle Gibson (Manager, Program Development and Strategy, Health Alliance), Megan Kreis (Director, Projects, Office of the Chief Executive, Metro North HHS), Jackie Hanson (Acting Chief Executive, Metro North HHS), Abbe Anderson (CEO, Brisbane North PHN), Dr Anita Green (Board Chair, Brisbane North PHN), Dr Rob Stable (Board Chair, Metro North HHS), Prof Mary-Louise Fleming (Board Member, Metro North HHS), Neil Roberts (Board Member, Metro North HHS), Libby Dunstan (Deputy CEO, Brisbane North PHN) and Prof Don Matheson (General Manager, Health Alliance).

An ongoing commitment to collaboration

This year has seen a continued commitment to collaboration between the PHN and Metro North Hospital and Health Service (Metro North HHS), following the renewal of the joint protocol late last year.

Board members from the PHN and Metro North HHS met recently during September 2019 to discuss the interface between primary and secondary care, further strengthening the partnership between organisations.

The joint protocol, renewed in December 2018, governs how the PHN and Metro North HHS work together and recognises that better health outcomes are achievable with effective collaboration between primary healthcare and hospital services.

In 2019, the strength of this joint approach benefitted the Health Alliance, which continued to make significant progress with its priority projects.

Its Ageing Well Initiative is co-designing an improved interface between hospital, primary and community services and the

Alliance is continuing to collaborate across sectors to co-design system solutions for children and their families in Caboolture.

Other areas of work that benefit from the PHN and Metro North HHS collaboration include the General Practice Liaison Officer (GPLO) led education program and Brisbane North HealthPathways.

The GPLO program delivered RACGP-accredited education to over 500 participants during the 2018/19 financial year.

In 2020, the PHN and Metro North HHS will build on this collaborative work through the continuation of existing initiatives and by identifying further areas in which to work together to improve the health of communities in the North Brisbane and Moreton Bay region.



Pictured left to right: Health Alliance Project Manager Bridgette Chapman, Eric Jesson and PHN Executive Manager, Aged and Community Care Michele Smith at the Ageing Well convergence in November 2018.

Health Alliance team member a finalist in Metro North awards

Metro North Hospital and Health Service recently announced Health Alliance Project Manager Bridgette Chapman as a finalist in their 2019 Staff Excellence Awards.

Nominated within the Excellence in Integrated Care category for her incredible work ethic, professionalism and drive, Bridgette has been working as part of Metro North and the PHN's Health Alliance for over 12 months.

Colleagues nominated Bridgette for her ability to apply the vision of the Five Year Healthcare Plan for Older People in a way that is practical and able to make a difference to the health of older people in the region.

Award winners were announced in October, with the ADIS-Link Team, Alcohol and Drug Service from Metro North Mental Health eventually winning within the Excellence in Integrated Care category.

Board Chair Dr Robert Stable AM and Acting Chief Executive Jackie Hanson presented the Excellence in Leadership Award to Dr Robert Hodge from the Royal Brisbane and Women's Hospital (RBWH) Ear Nose and Throat service.

The Prince Charles Hospital Food Services team received the Chief Executive's Award for their room service project. Kilcoy Hospital Nursing Director Nerys Brackman and RBWH Medical Imaging received the individual and team Values in Action awards.

The PHN wishes to congratulate all the winners and finalists for their teamwork, compassion, integrity and high performance.





Queensland PHNs sign agreement to improve Indigenous health

On Wednesday 11 September, the Queensland PHNs joined with the Queensland Aboriginal and Islander Health Council (QAIHC) to sign an historic Memorandum of Understanding (MOU) in Canberra at the National PHN Conference.

This MOU signing saw leaders from all seven PHNs across Queensland and QAIHC join forces and commit to working together to improve Indigenous health in Queensland.

It is the first type of agreement in Australia between a peak Aboriginal and Torres Strait Islander health organisation and multiple PHNs and is based on shared principles, mutual recognition, and supports future collaboration between the two parties.

QAIHC CEO, Neil Willmetts said that this is great news for the more than 186,000 Aboriginal and Torres Strait Islander people who live in Queensland.

“All of our organisations have been striving to improve health outcomes in Queensland. Working together will now assist accelerate improvements through a much needed collaborative approach.”

“Each of the seven PHNs in Queensland are proud to be part of this historic MOU,” said Abbe Anderson, Brisbane North PHN CEO and Chair of the Queensland and Northern Territory PHN CEOs group.



Pictured left to right: Brisbane North PHN Board Chair, Dr Anita Green, Brisbane North PHN CEO, Abbe Anderson, QAIHC Chairperson, Gail Wason and QAIHC CEO, Neil Willmetts.

“All PHNs are committed to improving health outcomes for First Nations peoples, and we recognise the importance of working with the Community Controlled Sector to achieve these outcomes.”

QAIHC Chairperson Gail Wason said improving Aboriginal and Torres Strait Islander health is far more complex than most people think.

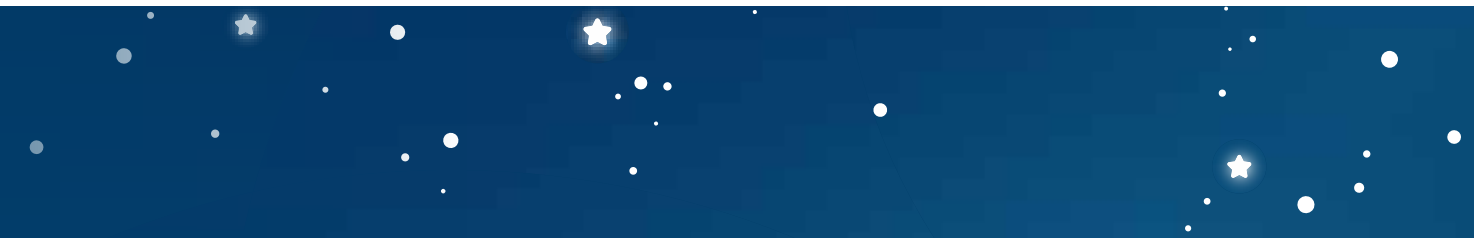
“Poor health is a harsh reality for many Aboriginal and Torres Strait Islander people. However, we are working to change this. Agreements like this brings together expertise and leadership and will improve Aboriginal and Torres Strait Islander health in Queensland,” Ms Wason said.

Access to PHN commissioned services over the holidays

To support continuity of access to mental health, suicide prevention and alcohol and other drug treatment services, Brisbane North PHN has compiled service information for PHN-commissioned services during the Christmas and New Year period

Organisation	Holiday hours	Contact information
Mental Health Hub - RBWH catchment The Recovery and Discovery Centre	Community: Closed public holidays and 27 December 2019. Toowong Private Hospital: Closed public holidays and 27 December 2019. Very limited services available from 23 December 2019 to 3 January 2020. BYS: Closed public holidays and open all other days, 9.00 am – 4.00 pm, Monday to Friday.	07 3510 2777
Mental Health Hub - TPCH catchment The Living and Learning Centre	Closed 25 December 2019 – 1 January 2020.	07 3493 6780
Mental Health Hub - Redcliffe/Caboolture catchment Floresco Caboolture	Closed 20 December 2019 – 2 January 2020.	07 5493 4500
The Way Back Support Service	Service will be open across Christmas/New Year period with staff on call on public holidays. Redcliffe Hospital open 24/7.	1300 180 608
Alcohol and Drug Information Service (ADIS)	Open 24/7.	1800 177 833
Richmond Fellowship Queensland (RFQ) – New Access	Closed public holidays.	1300 159 795 newaccess@RFQ.com.au www.rfq.com.au/newaccess
World Wellness Group – CALD Problem Management Plus Program	Closed 25 December 2019 – 1 January 2020.	07 3333 2100 support@cultureinmind.org.au www.cultureinmind.org.au
Neami National – Optimal Health Program and Wise Choices	Closed 25 December 2019 – 1 January 2020.	07 3493 6780 strathpine@neaminational.org.au www.neaminational.org.au
Change Futures – Psychology in Aged Care (PAC) Well-being Program	Closed 25 December 2019 – 5 January 2020. Intake will remain open to take referrals through this period except for public holidays and 27 December 2019.	07 3153 1093 0421 493 273 racmentalhealth@changeutures.org.au www.changeutures.org.au
Peach Tree Perinatal Wellness – Sunshine Parenting Program (SPP)	Closed 20 December 2019 – 5 January 2020. SPP 2020 referrals may still be completed online during this time via http://peachtree.org.au/what-we-do/the-sunshine-parenting-program-spp/	0410 648 239 sunshine@peachtree.org.au www.peachtree.org.au
Institute for Urban Indigenous Health (IUIH) – Social Health Program	8.30 am – 4.30 pm Monday – Friday. Closed public holidays.	www.iuih.org.au

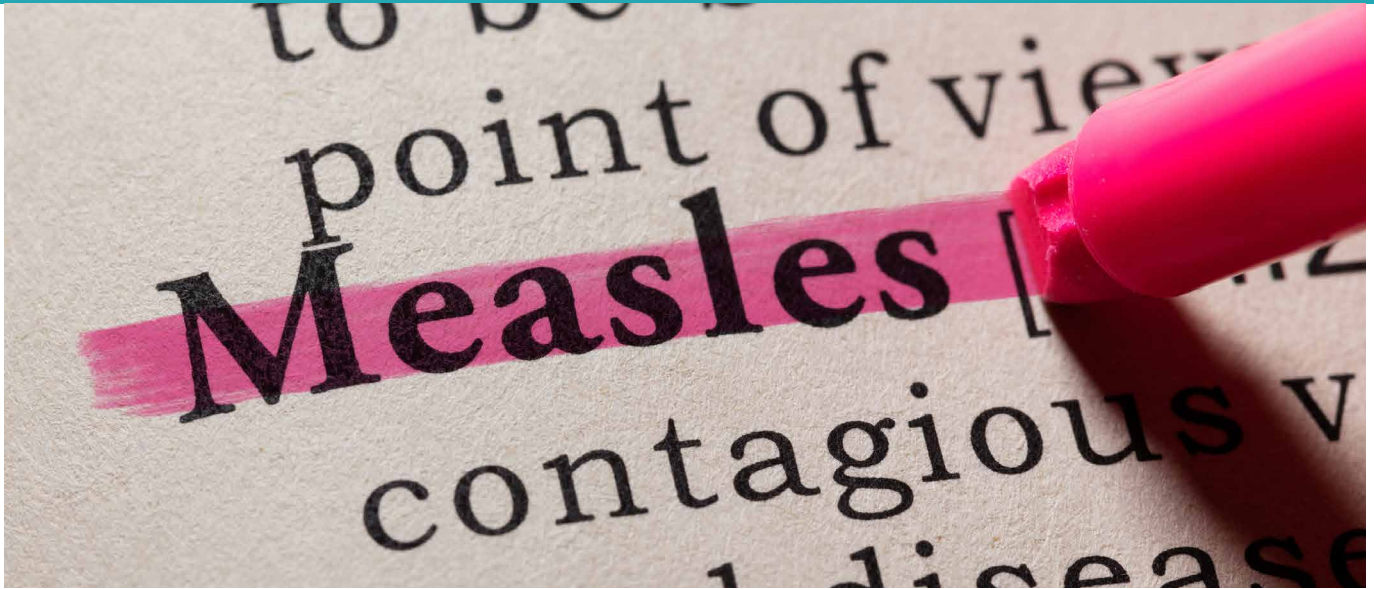
Wishing you a safe and happy festive season.



Organisation	Holiday hours	Contact information
Brisbane MIND – Brisbane North PHN My Mental Health Service Navigators	Closed 25 December 2019 – 1 January 2020. Operates Monday to Friday 8.30 am – 4.30 pm. During this period, please continue to submit all Brisbane MIND referrals. Referrals will be processed from 2 January 2020. Please see specific opening hours for Brisbane MIND Suicide Prevention providers and contact the provider directly to discuss treatment options. In all cases please make sure the client is provided with appropriate crisis contact details.	1800 752 235 www.mymentalhealth.org.au
Brisbane MIND – Suicide Prevention – Health4Minds – AT Psychology	Closed 25 December 2019 – 1 January 2020.	07 5432 4118
Brisbane MIND – Suicide Prevention – Health4Minds – Young Minds	Closed 23 December 2019 – 1 January 2020.	07 3857 0074
Brisbane MIND – Suicide Prevention – Health4Minds – All About Kids (Adult Services)	Closed 22 December 2019 – 8 January 2020.	07 3262 6009
Brisbane MIND – Trauma or Abuse – Axis Clinic	Closed 24 December 2019 – 1 January 2020.	07 3254 0333
Brisbane MIND – Trauma or Abuse – AT Psychology	Closed 25 December 2019 – 1 January 2020.	07 5432 4118
Brisbane MIND – Trauma or Abuse – Young Minds	Closed 23 December 2019 – 1 January 2020.	07 3857 0074
Brisbane MIND – Trauma or Abuse – All About Kids (Adult Services)	Closed 22 December 2019 – 8 January 2020.	07 3262 6009
Brisbane MIND – LGBTIQ – Queensland AIDS Council	Closed 21 December 2019 – 5 January 2020.	07 3017 1777
Brisbane MIND – Culturally and Linguistically Diverse – World Wellness Group	Closed 23 December 2019 – 1 January 2020.	07 3333 2100
Brisbane MIND4KiDS – Aftercare	Closed 20 December 2019 – 5 January 2020.	07 3447 6500
Brisbane MIND4KiDS – yourtown	Closed 24 December 2019 – 5 January 2019.	07 3888 0758
headspace Nundah	Closed 24 December 2019 – 1 January 2020.	07 3370 3900
headspace Caboolture	Closed 24 December 2019 – 5 January 2020.	07 5428 1599
headspace Redcliffe	Closed 20 December 2019 – 1 January 2020.	07 3897 1897
headspace Taringa	Closed 20 December 2019 – 1 January 2020.	07 3157 1555
Asha	Closed 20 December 2019 – 5 January 2020.	07 3283 8769
My Mental Health Service Navigators	Closed 25 December 2019 – 1 January 2020. Operates Monday to Friday 8.30 am – 4.30 pm.	1800 752 235 www.mymentalhealth.org.au

News from Metro North Public Health Unit

The Metro North Public Health Unit focuses on protecting the community from communicable diseases and other illnesses, as well as promoting health and wellbeing. For further information on any of the updates below contact 07 3624 1111.



Watch out! Measles is about

Measles outbreaks in New Zealand, Samoa and Tonga have resulted in an increase in measles cases in South East Queensland, and an outbreak among the Pacific Islander community in the Metro South and Logan area, with 19 confirmed cases as of the 30 October.

Health professionals and members of the public throughout the Metro North area should urgently ensure they are immune to measles. This means:

- identifying vaccination records that include two measles-containing vaccines at least 4 weeks apart, with the first dose at 12 months of age or older, OR
- identifying a positive measles IgG on serum testing, OR
- being born before 1966.

Where immunity is uncertain, measles vaccination is recommended unless contraindicated. Infants who are travelling overseas may receive their first MMR from six months of age. These infants should still receive their

scheduled measles-containing vaccines at 12 months and 18 months of age.

Measles symptoms typically begin with a prodrome of cough, coryza, conjunctivitis, fever and Koplik's spots. A maculopapular rash appears on the face in a few days with fever of at least 38 degrees with the rash becoming generalised in the next 3–4 days. Keep suspicions high at the prodromal stage while highly infectious and please notify Metro North Public Health Unit on suspicion by calling 07 3624 1111.

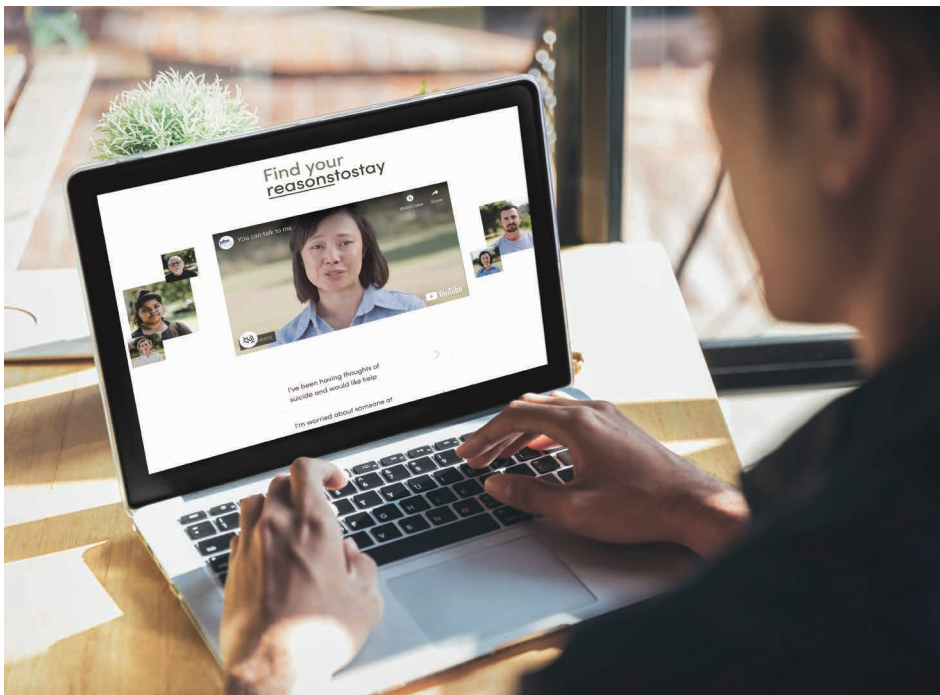
A video produced by Metro South Hospital and Health Service in the context of the current outbreak is available at <https://vimeo.com/369717406/e28ce248dd>.

Christmas closure period

Metro North Public Health Unit will be closed from 5.00 pm on Tuesday 24 December 2019 and reopen at 8.30 am on Thursday 2 January 2020.

A small number of staff members will be available to respond to urgent public health enquiries during office hours on Friday 27 December, Monday 30 December and Tuesday 31 December 2019 on 07 3624 1111.

Outside of the above times, the on-call public health physician can be contacted for urgent public health matters through switch at Royal Brisbane and Women's Hospital on 07 3646 1699.



Helping people find their “reasons to stay”

There is no doubt Christmas can be a stressful time of year. Many suicide prevention services see an increase in demand over the Christmas and new year period. Despite this, it can be difficult for a person in crisis to find the help they need, when they need it.

A newly launched website aims to support people at risk of suicide and those who care for them, to find the support they need at Christmas and all year round. Reasonstostay.com.au provides valuable information about accessing face-to-face suicide prevention services in the Brisbane North region. Readers can also access telephone crisis and information lines and links to reputable sites for further reading and support.

“The Reasons to Stay campaign aims to show people where and how to get the help they need. It also encourages them to reach out and start a conversation, so they can find their reasons to stay,” Brisbane North PHN Chief Executive Officer Abbe Anderson said.

Despite the many support services available, Brisbane North PHN Chief Executive Officer Abbe Anderson said some people still end up at the emergency department (ED).

“While presenting to the ED is sometimes the right first step, this setting is not necessarily the best place for a person in crisis,” she said.

“Consequently, these people risk not receiving the right care, in the right place, at the right time,” Ms Anderson said.

Visit www.reasonstostay.com.au to find out more and share with your patients.

The website provides valuable information about accessing face-to-face suicide prevention services in the Brisbane North region.

What's on elsewhere

December 2019

5 December

Course in wound closure – The Benchmark Group
Chermside, Qld
w benchmarkgroup.com.au

Mind and Body Balance 2019 – Metro South Health
Woolloongabba, Qld
e donni.johnston@health.qld.gov.au

February 2020

14 February

The 4th perioperative patient blood management symposium - Metro North HHS
Herston, Qld
w metronorth.health.qld.gov.au/events/ppbm-2020

In the community

1 – 31 December
Decembeard

1 December
World AIDS Day

3 December
International Day of People with Disability

For more events, visit brisbanenorthphn.org.au/page/news-and-events/events.

News in brief

▶ Measles outbreak update

Queensland Health has been notified of a total of 22 cases of measles in Brisbane's southside area. GPs are urged to assist in preventing further spread of measles.

VACCINATE: offer vaccination to all staff and patients who are non-immune. Additional MMR vaccine orders and deliveries are available through the Queensland Health Immunisation Program by calling 07 3328 9888.

ISOLATE: ensure that anyone who enters your practice with symptoms suggestive of measles has a mask placed on them prior to immediate isolation to minimise exposure to others.

COMMUNICATE: immediately notify Metro North Public Health Unit if you suspect a patient has measles on 07 3624 1111.

▶ Changes to the National Bowel Cancer Screening Register

In November 2019, the National Bowel Cancer Screening Register transitioned to the National Cancer Screening Register (the National Register). During the transition, participants' bowel screening details, including their names, contact details and previous bowel screening records, were migrated to the National Register.

From 2020 onwards, the National Register will have portals for participants and healthcare providers. Participants can access information about their screening through their My Health Record. These new features will make it easier for Australians and their healthcare providers to access screening information. The Healthcare Provider Portal will also allow general practitioners and specialists to lodge information and forms electronically. For further information, head to the Department of Human Services and National Bowel Cancer Screening Register via <http://bit.ly/NBCSregister19>.

▶ Have your say on the priorities for a national obesity strategy for Australia

The Queensland Government wants to hear from Queenslanders about actions that could be taken to prevent obesity, particularly for communities where overweight and obesity is more common.

This is Queensland's opportunity to help shape a national strategy that focuses on what government will do and how they can work with communities, non-government organisations and industry to create environments that support a healthy weight and support and empower individuals and communities.

From 4 November to 15 December 2019, Queenslanders are invited to give their views on what a 10-year strategy to reduce overweight and obesity in Australia should focus on. Visit the Consultation Hub at <https://consultations.health.gov.au/population-health-and-sport-division/national-obesity-strategy/> for more details.

▶ Bushfire smoke in Queensland

Last month bushfire smoke was impacting on regions across Queensland.

Fine smoke particles can cause health problems including: itchy or burning eyes, throat irritation, a runny nose and illnesses like bronchitis. They can also aggravate existing lung conditions, like chronic bronchitis, emphysema, and asthma. Symptoms can occur for several days after smoke is inhaled. Children, the elderly and anyone with a chronic illness or respiratory issue are at particular risk from smoke. During times of poor air quality from bushfire smoke residents should:

- move inside and stay inside as much as possible
- close windows and doors
- use fans or air conditioning on recirculating mode to keep cool
- move outdoor events to an indoor venue or reschedule
- keep medications close by if suffering a respiratory condition
- be vigilant in taking prescribed medications for existing lung conditions.

Check the air quality in the region by visiting <https://apps.des.qld.gov.au/air-quality>.

▶ New tools for providers and parents

The National Centre for Immunisation Research and Surveillance (NCIRS) has partnered with the University of Sydney and other expert collaborators to develop a new, evidence-based communication package called Sharing Knowledge About Immunisation (SKAI).

Funded by the Australian Government, the SKAI package aims to support healthcare providers in communicating confidently and effectively with all parents about immunisation.

The SKAI website for parents provides a suite of resources and information for parents and carers of babies and young children, designed to support conversations about childhood vaccination, available at www.talkingaboutimmunisation.org.au.

The SKAI eLearning module has been designed to help providers adapt their clinical communication skills to meet the needs of all parents, whether they are ready to vaccinate, have questions, or intend to decline vaccination altogether. Visit learn.nps.org.au for more information.

Noticeboard

Please contact the relevant organisation for more information about the items below.

Clinical trial for people living with dementia

The University of Melbourne is seeking support from health professionals in Brisbane in identifying any community-dwelling dyads (caregiver and care recipient) who might benefit from participating in Homeside.

Homeside is a randomised control trial exploring the effects of home-based family caregiver-delivered interventions (music and reading) for people living with dementia.

Study participants will receive training from a qualified healthcare professional in implementing interventions that aim to target

- psychological and behavioural symptoms of dementia
- quality of life and wellbeing for both the care giver and care recipient
- carer burnout
- relationship quality.

To find out how to refer patients to the Homeside clinical trial contact Dr Libby Flynn via Libby.flynn@unimelb.edu.au or 0452 448 744.

Hepatitis B screening among members of Chinese and Vietnamese communities

The University of Southern Queensland are seeking health professionals working with patients from Chinese and Vietnamese communities in Brisbane and surrounding regions to participate in confidential interviews to share thoughts about hepatitis B screening and management.

There are barriers to hepatitis B virus screening and treatment among many patients, which can vary among specific cultural sub-groups. Identifying barriers and facilitators to improve screening and treatment for hepatitis B among culturally and linguistically diverse people, is a priority in Australia's National Hepatitis B Strategy 2018–2022.

The interview will take approximately 30 minutes. If you are interested in participating please contact Amy Mullens on 07 3812 6153 or via email amy.mullens@usq.edu.au.

Australian Immunisation Handbook updates

The Australian Technical Advisory Group on Immunisation (ATAGI) Secretariat wishes to advise that the Australian Immunisation Handbook (the Handbook) was updated on 4 October 2019 to reflect changes approved by the Chief Medical Officer, Professor Brendan Murphy, on 20 September 2019.

Changes include updates to 19 chapters of the handbook, and various administrative updates to improve the usability of the handbook, including updates to hyperlinks.

A summary of the updates can be found at: <https://immunisationhandbook.health.gov.au/about-the-handbook/updates>.

Diabetes Qualified eLearning courses for nurses

Diabetes Qualified is a social enterprise and a wholly owned subsidiary of Diabetes NSW and ACT, delivering eLearning and courses to health professionals and healthcare workers.

The Diabetes in Practice for Nurses is a person-centred, evidence based eLearning program that incorporates contemporary health literacy principles. This online course is for nurses looking to increase their knowledge of diabetes and improve the support they provide to people living with diabetes.

The course can be completed anywhere over a 12 month period, making it very accessible. For more information visit www.diabetesqualified.com.au.

Maternal pertussis vaccination

The pertussis-containing vaccine is provided free to pregnant women through the National Immunisation Program.

The most important factor associated with uptake of vaccination during pregnancy is a healthcare provider recommendation. Please take all opportunities to speak to your pregnant patients and their partners about the importance of getting vaccinated against pertussis during pregnancy.

Key messages

- Antenatal vaccination is recommended to protect both pregnant women and their babies from pertussis and its complications.
- Maternal antibodies against pertussis provide protection to babies until they have received at least two doses of pertussis containing vaccines (at six weeks and four months of age).
- Babies less than six months of age are at greatest risk of severe disease and death from pertussis.

Information for health care providers, including a clinical advice fact sheet and promotional materials are available at www.health.gov.au/immunisation.

GP bulletin – December 2019

News from General Practice Liaison Officers at Brisbane North PHN and Metro North Hospital and Health Service.

Please provide feedback to the GPLO program mngplo@health.qld.gov.au.

HealthPathways update

Newly released HealthPathways:

- acute asthma in children
- otitis externa in children and adolescents
- tinnitus
- neck lumps in children.

To submit feedback about HealthPathways, please contact administration.integration@brisbanenorthphn.org.au.

Login at: brisbanenorth.communityhealthpathways.org or phone 07 3630 7300 for login details.

Upcoming GP education

We have concluded our GPLO led education events for this year and are scheduling events for 2020 based on feedback from local GPs.

To provide suggestions for future events, or to request a practice visit to hear the latest information from your local hospitals and the PHN please email the GP Liaison Team at mngplo@health.qld.gov.au.

The GP Liaison Team would like to wish our readers a Merry Christmas and a Happy New Year.

Visit <http://bit.ly/phnevents> for upcoming education events.

Missed a GP education event? Slides from our recent GP education events are now available online at <http://bit.ly/mngpedu>.

Get your practice Clinical Document Architecture (CDA) ready

Hospitals in Queensland are increasingly sending patient correspondence to GPs in a new easier to read, more structured CDA format, which includes more information such as pathology results. This can be sent instantly to the GP through secure messaging to your GP practice software.

In 2020, mental health teams hope to send reports through CDA so it is important your practice are ready. If your practice hasn't completed the simple testing, please contact EDSTV-Corro@health.qld.gov.au with your practice software details or contact your Brisbane North PHN Primary Care Liaison Officer (PCLO) who can also assist.

Central Patient Intake referrals

There has been an increasing number of general practices experiencing issues with sending faxed referrals to the Central Patient Intake (CPI). The CPI is also experiencing high volumes of partial referrals received via fax.

If you have been experiencing issues, please consider sending referrals electronically via secure messaging with Medical Objects or Health Link. Sending referrals using secure messaging generates an automatic reply acknowledging receipt of referrals. If you are unsure if your referral has been received, please contact the CPI Team for further assistance on 1300 364 938 before trying to resend.

To setup secure messaging with Medical Objects or Health Link, contact your Primary Care Liaison Officer who can assist with setup and answer your questions.

Paediatrics outpatient referrals

A reminder for GPs to ensure details of patient growth (growth charts preferred) are included in your paediatric outpatient referrals (e.g. failure to thrive referrals). To access the range of paediatric community and hospital services, view the Brisbane North Paediatric Service Directory.

The directory can be located in Health Pathways under 'local resources' in the right hand tab under 'other directories' or via the PHN website: <https://bit.ly/2NMAGxl>.

Brisbane Mind Plus Service Map for GPs

GPs now have access to an expanded range of PHN commissioned mental health and suicide prevention services to support their patients. Most services can be accessed using the Brisbane MIND Plus referral tool. Services are commissioned by Brisbane North PHN and there is no cost to the client. Some services have eligibility and exclusion criteria.

To download the service map visit: www.bit.ly/BrisbaneMINDmap

Quick guide to PHN-commissioned services over the holidays

To support continuity of access to mental health, suicide prevention and alcohol and other drug treatment services, the PHN has compiled service information for PHN-commissioned services during the Christmas and New Year period. See page 6-7 for further details.