

Position description

Position	Coordinator COVID-19 Primary Health Care Response		
Purpose	Lead and coordinate COVID-19 activities aimed at improving preparedness, response and recovery across the primary health care sector in our region.		
Approval date	10 August 2021	Approved by	Libby Dunstan

Brisbane North PHN

Our vision is a community where good health is available for everyone.

Brisbane North PHN supports clinicians and communities in Brisbane's northern suburbs, Moreton Bay Regional Council and parts of Somerset Regional Council. It covers approximately 4,100 km² of urban, regional and rural areas, with a population of over one million.

We are one of 31 Primary Health Networks across Australia.

We work with local communities, consumers, carers, health professionals, hospitals and community providers to understand our community and their needs. We then engage stakeholders to design and commission programs and services to meet those needs.

Our PHN's goals:

- be informed and led by community voice
- re-orient the health system toward care close to home
- build capacity of providers to meet health needs of our region.

The PHN's values:

- Collaboration: We build strong and enduring relationships to achieve our shared goals
- Diversity: We are inclusive, fair and responsive to different needs
- Integrity: We are transparent, respectful and work to the highest standards
- Courage: We lead new approaches, learn and improve
- Impact: We deliver outcomes for our community.

Key outcome areas

To ensure the organisation works effectively to achieve its annual business plan, each team member has responsibility for a range of activities and outcomes. These activities and outcomes are reviewed once a year formally and on an ongoing basis informally with team members and managers.

Role-specific

- develop, monitor and manage COVID-19 activity plans in line with Federal and State Government requirements

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- working with teams across the organisation, lead activities that develop capacity of the primary health care sector in our region in relation to COVID-19 preparedness, response and recovery
- monitor and interpret communication updates, instructions, policy directions and guidance in response to COVID-19 as they impact primary health care providers and organisations in our region
- work closely and cross-functionally across the organisation to ensure that activities, plans and communication strategies are consistent and integrated
- support the Primary Care Liaison team in the implementation of strategies to respond to COVID-19
- develop data-driven strategies to monitor trends and achieve required outcomes for the community in response to COVID-19
- working across teams, identify and support strategies to target vulnerable communities and at risk groups
- lead continuous quality improvement approaches to embed process and plans that facilitate disaster preparedness, response and recovery across the organisation
- build and maintain key relationships with stakeholders across the Brisbane North PHN
- represent the organisation at key meetings and planning forums
- contribute to documentation and organisational reporting requirements.

General

- regularly attend team and staff meetings
- contribute to the pursuit of excellence through promoting and maintaining positive team spirit and organisational values, abiding by the organisation's Code of Conduct and Leadership Capability Framework, implementing all policies and procedures correctly and recommending quality improvements
- communicate effectively and respectfully with all members of the organisation and external stakeholders
- record all interactions in ChilliDB and other program and project databases on time, ensuring that information is relevant, accurate, up-to-date and accessible by other team members
- comply with reporting requirements as directed by your manager
- deal with sensitive information in a confidential and professional manner
- complete other reasonable duties and projects as required to meet organisational objectives

Reporting relationships

Relationships

Reports to: Manager | Primary Care Liaison

Direct reports: nil

Level of delegation

(Per Delegation Matrix – CEO to staff)

Level 3 - all other staff

Key selection criteria

Within the context of the key outcome areas described above, the ideal applicant will demonstrate the following:

Qualifications and experience

- tertiary qualifications in a health-related field
- at least 3-5 years experience in the health, community services or disaster response sector

- understanding of the primary health care sector and its role within the health system, and how it is impacted by COVID-19
- high level written and verbal communication skills
- experience in building and maintaining effective stakeholder relationships to achieve outcomes
- experience in the collation and interpretation of data to inform activities
- ability to work independently and as part of a team
- ability to analyse and solve problems to achieve required outcomes
- capacity to build and sustain personal resilience, and work effectively in a rapidly changing environment
- a minimum of intermediate skills in the Microsoft Office suite

Capabilities

The Brisbane North PHN Leadership Capability Framework applies to all roles within the organisation. Applicants must address these capabilities.

- leads self – self-aware, proactive and adaptable; takes personal development opportunities and is resilient
- engages others at all levels with respect, collaboration and cultural sensitivity
- achieves outcomes in a high demand work environment with judgment and initiative
- drives innovation - contributes to our culture of continuous quality improvement
- shapes systems - works productively within internal and external systems and networks
- bases decisions on available evidence.

Other

A current driver's licence is desirable and use of a personal vehicle may be required, including travel between the PHN offices. Work-related mileage will be reimbursed at relevant rates.

You may be required to work flexible hours. The role may include evening/weekend commitments for which time off in lieu is provided.

(Please note: This position description is subject to adjustment within reason and in consultation with your manager to meet the deliverables of the organisation.)