



**Metro North**  
Hospital and Health Service

21 June 2021

Dear DFO Shopper

**RE: Potential exposure to COVID-19 infection at DFO Brisbane (Airport)**

You are receiving this letter as you have logged your contact details in the Queensland Health online contact tracing form and have identified that you attended DFO Brisbane, Skygate Precinct, near Brisbane Airport on the afternoon of Saturday, 19 June 2021.

A person with novel coronavirus (COVID-19) was present at the shopping centre between 4:00PM and 4:30PM on Saturday, 19 June 2021.

COVID-19 is a highly infectious illness, which is spread from person-to-person through tiny droplets created during coughing, sneezing, singing and speaking, or via contact with contaminated objects (such as door handles or tables) and then touching your mouth or face. It can cause serious complications such as pneumonia.

**Cotton On**

If you entered Cotton On clothing store between 4:10PM and 4:30PM on the afternoon of Saturday, 19 June 2021, please call Metro North Public Health Unit on 07 3624 1111 to discuss your contact status. Cotton On is located in the north-western corner of the facility, near Centre Management. Note that this request does not apply to those who shopped at Cotton On Body or Cotton On Kids, both of which are shops with similar names located in the same centre.

**Other shoppers**

Queensland Health has assessed all other shoppers who attended DFO at the times given above as having low risk exposure. Please monitor for symptoms of COVID-19 infection for 14 days from your visit to DFO, until Saturday, 03 July 2021. If you experience any symptoms during this time, please:

- Isolate at your home or accommodation
- Get tested for COVID-19 as soon as is practical. Wear a mask throughout your journey to the testing centre and try to avoid public transport where possible. If seeking a test at your family doctor or a hospital emergency department, please call ahead to alert them to your arrival
- Remain in isolation until you receive a negative result

Common symptoms of COVID-19 include:

- Fever
- Cough
- Sore throat
- Fatigue
- Shortness of breath
- Loss of smell or loss of taste

Further information on contact tracing alerts for Queensland can be found at:

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/contact-tracing>.

Please call 13HEALTH (13 43 25 84) for general enquiries related to COVID-19.

Yours sincerely  
Drs Smith and Vlack  
Metro North Public Health Unit