# Key messages for general practice – COVID-19 vaccine rollout enquiries

**18 March 2021**

* Our practice is experiencing a high volume of calls about the COVID-19 vaccination program.
* All eligible Australians will have the opportunity to get the vaccination in the coming months.
* This is a staged approach and for Phase 1b, a number of North Brisbane and Moreton Bay practices are coming on board in the next 4 weeks.
* Phase 1b is for people over 70, Aboriginal and Torres Strait Islanders over 55, adults with a specified medical condition, healthcare workers and critical high-risk workers.
* (IF PART OF THE PROGRAM) For existing patients, we will be contacting our eligible patients when it is timely, about booking an appointment. If you are not a current patient, please ensure you have first check your eligibility at [**covid-vaccine.healthdirect.gov.au**](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcovid-vaccine.healthdirect.gov.au%2F&data=04%7C01%7Cchristineb%40gcphn.com.au%7C2f1944b9fe474d3f724308d8e8ea8284%7Ceb5a1a3e16dd4e49b6aa8a085762f553%7C0%7C0%7C637515441211023205%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=2s%2BNkdnLAO838yP%2FEnezZHOuMo3oakds%2FOZN%2BwYGW4g%3D&reserved=0)or by calling the National Coronavirus and COVID-19 Vaccination Helpline on 1800 020 080. Then you can provide your details and we will contact you when it is timely about booking an appointment. *(IF APPROPRIATE FOR YOUR PRACTICE)*
* (NOT PART OF THE PROGRAM) To determine if you are eligible, visit the eligibility checker [**covid-vaccine.healthdirect.gov.au**](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcovid-vaccine.healthdirect.gov.au%2F&data=04%7C01%7Cchristineb%40gcphn.com.au%7C2f1944b9fe474d3f724308d8e8ea8284%7Ceb5a1a3e16dd4e49b6aa8a085762f553%7C0%7C0%7C637515441211023205%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=2s%2BNkdnLAO838yP%2FEnezZHOuMo3oakds%2FOZN%2BwYGW4g%3D&reserved=0)and if you are eligible, it will indicate where you can get the vaccination – please check regularly as more practices come on board.
* If you would prefer not to use the online option, call the **National Coronavirus and COVID-19 Vaccination Helpline on 1800 020 080**.
* Please be patient - the vaccination rollout will go slowly at first while supply is secured and practices come on board, but rest assured, all eligible Australians will have the opportunity to have the vaccination in the coming months.