

Expression of Interest

Practice Leadership Masterclass

A clinical and business leadership training program with online learning sessions and individual practice coaching sessions

Why attend?

The importance of leadership is fundamental in dealing with the opportunities and challenges currently reshaping the primary healthcare business landscape.

The Practice Leadership Masterclass will equip you and your practice team with enhanced leadership skills to influence and lead meaningful change in primary healthcare.

What's Involved?

This workshop, hosted virtually over a series of four sessions, will teach you how to successfully lead teams in healthcare today.

Join **Mr Rod Buchecker** and **Dr Chris Bollen** of BMP Healthcare Consulting as they delve into the four components of high-performing primary care:

- Engaged leadership - new perspectives on leadership with a focus on capacity and accountability.
- Data driven improvement - how applying the numbers can be used as a practice growth tool as well as improving patient care outcomes.
- Team based care - the differences between the old model of care and the future of where we need to be.
- Patient team partnership - taking customer centricity to a new level: how practices can use the patient voice to drive improvement. Engaged, satisfied patients are more likely to take on board health and wellness messages from their GP teams. Empathy and self-management are key to successful chronic disease management and this session demonstrates how to utilise these concepts.

Learning objectives

- Recognise the key features of high performing teams and implement features of team-based care.
- Understand the benefits of using frequent patient feedback to drive improvements in a general practice
- Make data matter to doctors to drive improvement in accountability, care, productivity and practice capacity

Applications

To apply for this program, please complete the Expression of Interest form and return by **COB Friday 26 February 2021**.



Event details

Dates:

Tuesday 23 March 2021
Tuesday 11 May 2021
Tuesday 16 June 2021
Tuesday 13 July 2021

Time:

All workshops will be from 6.30 pm – 8.30 pm

Program includes:

- four 2 hour Zoom sessions
- one-on-one practice mentoring sessions via telephone
- the provision of quality workbooks and resources.



RACGP Accredited Category 1, 40 points
QI&CPD Accredited Activity have been applied for.

phn
BRISBANE NORTH

An Australian Government Initiative

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Practice Leadership Masterclass

Expression of Interest form

Please send completed EOI to manpreet.kooner@brisbanenorthphn.org.au by COB Friday 26 February 2021. Please note: early applications are strongly encouraged as places are limited.

Practice name:

Key contact name:

Position:

Contact phone:

Contact email:

Name and position of practice team members that will be participating in the Program:

1.

2.

3.

Has the practice principal/owner endorsed participation in the program? Yes/No

Why does your practice want to attend the Practice Leadership Advantage Program?

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What area of improvement would your practice like to focus on?

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What does your practice hope to gain from attending the Practice Leadership Advantage Program?

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