

Improve outcomes for multicultural patients – Funding available for Multicultural Health Continuous Quality Improvement Activities

Funding has been made available for Continuous Quality Improvement (CQI) activities under the Department of Health and Aged Cares Multicultural Access Program. Brisbane North PHN can provide payments to practices undertaking CQI activities around multicultural health.

Practices may choose up to four CQI activities outlined in the [Multicultural Health Practice Payments guide](#). You may also develop practice-specific activities that you believe will improve the outcomes for your multicultural patient population.

To access funding:

1. Express interest by completing Part One (pages one to five) of the [Continuous Quality Improvement Plan](#) and submit to Jennifer Roush at jennifer.roush@brisbanenorthphn.org.au. This planning document will ask you to outline the multicultural health goals you want to achieve, which activities you want to implement, timelines you will be working to, and how you will measure your progress.
2. Brisbane North PHN will review your EOI and inform successful applicants who will receive an initial payment of \$250.
3. Your practice will undertake proposed activities with the support of your Brisbane North PHN QI&D Engagement Officer between the period of November 2024 and May 2025.
4. At project close, you will complete Part Two of the Continuous Quality Improvement Plan and submit to Brisbane North PHN to receive your completion payment.

Payment structure

Number of CQI activities being undertaken	Initial Payment (part 1 of CQI plan is submitted)	Completion Payment (part 2 of CQI plan is submitted)	TOTAL PAYMENT
1 Activity	\$250	\$250	\$500
2 Activity	\$250	\$500	\$750
3 Activity	\$250	\$750	\$1,000
4 Activity	\$250	\$1,000	\$1,250

We have a wide range of resources available to support you through this process. For more information, support developing your CQI goals or choosing your activities, please contact your Brisbane North PHN QI&D Engagement Officer directly.

Find our more via Practice Support [online](#), contact us by phone at 07 3490 3495 or via email at practicesupport@brisbanenorthphn.org.au.