

Training Opportunity

Triage for Medical Receptionists

Tuesday 27 August 2024 | 5.45 pm - 8.30 pm

Brisbane North PHN in partnership with Medical Business Services is pleased to present Triage for Medical Receptionists

Practice managers and receptionists are invited to join Riwka Hagen, Principal Consultant and Certified Leadership Coach, Medical Business Services for this training event.

Riwka will share with participants her knowledge and skills gained over 20 years of direct experience in the health sector on topics including:

- the components and barriers to effective triage
- RACGP Standards expectations
- structured steps to safe triage
- levels of urgency and urgency categories
- POPGUNS (Prioritisation of Patients – Guide to Urgency for Non Clinical Staff)
- using the POPGUNS guide
- medicolegal considerations.

Supper and tea/coffee included. There is no cost to attend, but places are limited initially to two per practice with a waiting list available for additional registrants.

EVENT DETAILS

DATE AND TIME:

Tuesday 27 August 2024
5.45 pm - 8.30 pm

VENUE:

Kedron Wavell Services Club, 21 Kittyhawk Drive, Chermside

COST:

No cost to attend

REGISTER HERE



Register using the QR code or link below.

<https://www.trybooking.com/CTRJF>