

General practice support

North Brisbane and Moreton Bay region



New model of practice support

Brisbane North PHN is changing the way we support general practice in the North Brisbane and Moreton Bay region.

To help us support you better, a dedicated email and phone number has been established as a first point of contact with our newly established Engagement Team.

Depending on the support you require, we may connect you with engagement officers who specialise in digital health, quality systems, and quality improvement and development.

This will replace the regional approach to practice support, where we allocate a Primary Care Liaison Officer to your practice.

Our Primary Care team will continue to deliver high quality support to you and your practice in the following areas:



Digital health

Assist practices in the implementation and meaningful use of digital health systems e.g. My Health Record, GP Smart Referrals, ePrescribing and PRODA.



Quality improvement

Provide advice, resources, project opportunities and clinical tools to drive quality improvement activities in general practice, while also supporting PIP QI.



COVID-19 response

Support general practices to respond to COVID-19, facilitate the flow of COVID-19 related information and coordinate the COVID-19 vaccine program within the region.



Primary care reform

Support practices to prepare for and implement primary care initiatives e.g. new models of care.



Accreditation planning

Help general practices to undertake accreditation for the first time, or assist those undergoing re-accreditation.



Workforce development

Plan and implement workforce development and training activities e.g. webinars and networking opportunities.

If you have a question or need support for your practice, email practicesupport@brisbanenorthphn.org.au or call 07 3490 3495

Meet the Primary Care team

Primary Care Engagement



Marisol Hernandez
Engagement Officer
(QI & development)



Leanne Pianeda
Engagement Officer
(QI & development)



Michelle Casella
Engagement Officer
(QI & development)



Joanne Dieudonne
Engagement Officer
(QI & development)



Jo-Lyn Harding
Engagement Team
Leader



Kelly Moore
Engagement Officer
(Support Coordination)



Stephanie Thompson
Engagement Officer
(Quality Systems)



Donna Hayward*
Engagement Officer
(QI & development/
Digital Health)



Jessica Ruprecht
Engagement Officer
(Digital Health)



Amanda Queen
Manager
Primary Care

Primary Care Development



Amie Horwood
Project Lead



Maree Lyons-Micic
Workforce Development
Coordinator



Emylee Tickner
Practice Development
Coordinator

Primary Care Response



Kerry Emery
Coordinator
COVID-19 response



Aimie Thomson
Program Support Officer



Claudia Sauvage
Primary Sense
Coordinator



Maralan Southern
Medical Practice Assisting