

Training Opportunity

Fundamentals of Practice Management

21 July - 29 September 2025

Brisbane North PHN, in collaboration with UNE Partnerships, is offering the Fundamentals of Practice Management course, a comprehensive program designed for new or aspiring practice managers in general practice.

This short course combines online learning, interactive coaching, and a full-day workshop to build core skills in practice operations and team leadership.

Course details:

- Expression of Interest (EOI) deadline: 4 July 2025
- course commencement: 21 July 2025
- workshop date: 29 September 2025 (with Gary Smith)
- delivery mode: blended (online + face-to-face workshop)

Course components:

- 12 hours of self-directed online learning
- online group coaching session
- one-on-one coaching session
- one-day in-person workshop
- tools and templates including a Practice Improvement Plan and Personal Development Plan

This two-month course provides foundational knowledge in HR, business operations, risk and compliance, and team leadership. Students gain confidence in managing daily practice operations and supporting accreditation and patient-centred care.

COMPLETE YOUR EOI

Please complete the Expressions of Interest form using the QR code or alternatively by visiting:
<https://myvoice.brisbanenorthphn.org.au/embeds/projects/97616/survey-tools/114655>

