## Training Opportunity



An Australian Government Initiative

## Urgent care identification for frontline staff

Brisbane North PHN's fully sponsored online course *Urgent care identification for frontline staff* will equip general practice and primary care administration staff with the knowledge and confidence to manage and escalate patient care safely and effectively.

This course aligns with the RACGP 5th edition accreditation standards for patient triage, helping your team to recognise potentially unwell or deteriorating patients and implement safe and consistent triage procedures. Practice managers, medical receptionists, practice assistances and non-clinical Aboriginal and/or Torres Strait Islander health workers are encouraged to attend.

This course is offered online over four hours of interactive learning including readings, activities, quizzes, videos and assessments.

Empower your team with essential skills in urgent care identification. Spaces are limited and fully sponsored.

Complete the EOI to be considered for a place. Completing this form does not guarantee placement. If successful, further enrolment information will be provided.

## **EVENT DETAILS**

**DATE:** Starts 1 August

2024 ongoing for

12 months

**VENUE:** Online

**COST:** Fully sponsored

No cost to attend

## **COMPLETE EOI HERE**



Register your expression of interest using QR code or link below.

myvoice.brisbanenorthphn.org. au/urgent-care-identificationfrontline-staff





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