

# General practice support

## North Brisbane and Moreton Bay region



Brisbane North PHN is dedicated to supporting general practice in the North Brisbane and Moreton Bay region.

Our team has a dedicated email and phone number as a first point of contact with our Engagement Team.

Depending on the support you require, we may connect you with an engagement officer who specialise in digital health, quality systems, and quality improvement and development.

You can also access timely communication designed to provide general practices with important priority information via our monthly newsletter Practice Link and strategic adhoc communications.

Our Primary Care team delivers high quality support to you and your practice in the following areas:



### Digital health

Assist practices in the implementation and meaningful use of digital health systems e.g. My Health Record, GP Smart Referrals, ePrescribing and PRODA.



### Quality improvement

Provide advice, resources, project opportunities and clinical tools to drive quality improvement activities in general practice, while also supporting PIP QI.



### COVID-19 response

Support general practices to respond to COVID-19, facilitate the flow of COVID-19 related information and coordinate the COVID-19 vaccine program within the region.



### Primary care reform

Support practices to prepare for and implement primary care initiatives e.g. MyMedicare.



### Accreditation planning

Help general practices to undertake accreditation for the first time, or assist those undergoing re-accreditation.



### Workforce development

Plan and implement workforce development and training activities e.g. webinars and networking opportunities.

If you have a question or need support for your practice, email [practicesupport@brisbanenorthphn.org.au](mailto:practicesupport@brisbanenorthphn.org.au) or call 07 3490 3495

Subscribe to [Practice Link](#)

# Meet the Primary Care team

## Primary Care Engagement



**Leanne Pianeda**  
Engagement Officer  
(QI & development)



**Michelle Casella**  
Engagement Officer  
(QI & development)



**Joanne Dieudonne**  
Engagement Officer  
(QI & development)



**Kimberley Charnock**  
Engagement Officer  
(QI & development)



**Tammy Archdall**  
Engagement Officer  
(QI & development)



**Jo-Lyn Harding**  
Team Leader |  
Engagement



**Kelly Moore**  
Engagement Officer  
(Support Coordination)



**Stephanie Thompson**  
Engagement Officer  
(Quality Systems)



**Jessica Ruprecht**  
Engagement Officer  
(Digital Health)



**Stacey Rivers**  
Manager  
Primary Care

## Primary Care Development



**Amie Horwood**  
Lead | Projects



**Maree Lyons-Micic**  
Workforce  
Development  
Coordinator



**Alison Leitch**  
Lead | Quality  
Improvement & Reform



**Claudia Sauvage**  
Coordinator |  
Primary Sense



**Aimie Thomson**  
Program Support Officer

## Workforce Planning and Prioritisation



**Paul Wallwork**  
Coordinator | Workforce  
Prioritisation and Planning