

## Awarded Tenders

Title	Description	Type	Status	Date Closed	Outcome/ Awarded to
Head to health phone Service	<p>The Head to Health Phone service offers a free and welcoming entry point for people experiencing emotional distress, mental ill health, and/or addiction. The phone service is designed to address fragmentation in the mental health sector and improve local service integration by offering a seamless care pathway for people to receive the right level of care at the right time.</p> <p>Brisbane North PHN will fund a Lead agency to deliver the Head to Health phone service in line with the National Model.</p>	RFT	Closed	13/9/2024	Neami Limited
Redcliffe Medicare Mental Health Centre Tender	<p>The Redcliffe Medicare Mental Health centre provides a welcoming, low stigma, soft entry point to engagement, assessment and treatment (or warm referral) for people who may be experiencing distress or crisis, including people with conditions too complex for many current primary care services. The Centre offers immediate, short, and medium-term episodes of care, access to digital mental health platforms and service navigation to connect people to ongoing services.</p>	RFT	Closed	22/11/2024	CommuniQ Queensland Ltd

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Medicare Urgent Care Clinics	The Medicare UCC will provide community-based and patient-centred care to eligible patients with urgent, non-life-threatening illnesses and injuries who may have otherwise attended a Queensland ED to seek treatment. The Medicare UCC has extended hours of operation including weekends, appropriately trained staff, walk-in availability, access to a pooled network of resources and the ability to streamline referrals into Hospital.	Registration of Interest (ROI) with application process	Closed	09/05/2023	Murrumba Downs Medicare Urgent Care Clinic  Northside (Kedron) Medicare Urgent Care Clinic
Social Prescribing	Social prescribing consists of a referral or connection of someone to a Link Worker, where they work together to explore opportunities and co-produce a plan of non-medical activities and social supports aligned to their needs and interests. That person is then supported and empowered to access the resources available within their own community to improve their social, emotional and physical health and wellbeing.  A social prescribing program provides an opportunity to address some of the social determinants contributing to poor health and wellbeing, particularly for those experiencing social isolation and loneliness.	RFT	Closed	12/04/2023	Footprints Communitify
Early Interventions – intergenerational program	The aim of this activity is to reduce social isolation and loneliness of older people in the Brisbane North PHN region through the delivery of an intergenerational program incorporating a range of activities that have the potential to improve the health and wellbeing of older people.	RFT	Closed	22/01/2023	1. Comlink Australia Limited 2. Institute of Urban Indigenous Health 3. RSL Care RDNS Limited (Bolton Clarke)
Care Finder	The Care Finders program will: - provide specialist and intensive assistance to help	RFT	Closed	08/11/2022	1. Micah Projects Ltd

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	<p>people to understand and access aged care and connect with other relevant supports in the community - specifically target people who have one or more reasons for requiring intensive support to interact with My Aged Care, access aged care services and/or access other relevant supports in the community. The service will have a specific focus on:</p> <ul style="list-style-type: none"> <li>*People who identify with Lesbian, Gay, Bisexual, Transgender, Intersex and Queer (LGBTIQ) communities</li> <li>*Forgotten Australians</li> <li>*People experiencing homelessness or at risk of being homeless</li> <li>*People from culturally and linguistically diverse backgrounds.</li> </ul>				<ul style="list-style-type: none"> <li>2. Queensland Council for LGBTI Health</li> <li>3. World Wellness Group Ltd</li> <li>4. Communify Queensland Ltd</li> <li>5. Footprints Community Ltd</li> <li>6. Ozcare (did not tender; funding required by DoHAC as an ACH provider)</li> </ul>
Redcliffe Safe Space	<p>The Safe Space model of service delivery has been developed using a consultative process with lived experience representatives and health service providers in the respective catchment areas of North Brisbane. The successful service provider will also undertake additional codesign with the Redcliffe community, including people with a lived experience of distress and/or suicidal crisis and health professionals to ensure the service meets the specific needs of this catchment. It is expected that the successful service provider will honour the findings of the initial Codesign and address recommendations for further codesign to include further consultation with priority population groups, and how to ensure a no wrong door approach to service delivery, identified in the summary report. The Redcliffe safe space is being commissioned to complete the network of safe space locations throughout the region.</p>	RFT	Closed	07/03/2022	Redcliffe Area Youth Space