

VISION

A community where good health is available for everyone

MISSION

We work with others to understand our community and the outcomes they seek, to produce the best possible health and community care system for people in our region

VALUES:



Collaboration



Diversity



Integrity



Courage



Impact

STRATEGIC GOALS

Informed and led by community

- Understand community needs
- Enable self determination by First Nations people
- Strengthen lived and living experience participation

Facilitate care closer to home

- Invest in community based models of care
- Enable consumers to access healthcare when needed
- Strengthen earlier intervention

Address health gaps and inequities

- Commission services to address identified gaps
- Foster purposeful collaboration and partnerships
- Deliver new solutions and build evidence

Transform and connect primary healthcare

- Support high performing primary healthcare
- Work towards an integrated healthcare system
- Support workforce capacity and sustainability

Drive organisational excellence

- Maintain strong corporate governance
- Enable a thriving culture
- Utilise effective systems and processes

QUINTUPLE AIM:

Patient experience of care

Population health

Sustainable cost

Improved provider experience

Equity

STRATEGIC OBJECTIVES AND FOCUS AREAS

Informed and led by community

Understand community needs

Engage and work with consumers, providers and other partners to understand the diverse and changing needs of our community

Enable self determination by First Nations people

Partner with First Nations organisations to identify gaps and commission services for First Nations people

Strengthen lived and living experience participation

Facilitate opportunities to hear and respond to people with lived and living experience



Facilitate care closer to home

Invest in community based models of care

Support consumers to access care in ways that best support their needs

Enable consumers to access healthcare when needed

Improve accessibility and awareness of available health services in partnership with consumers and providers

Strengthen earlier intervention

Drive models of care and approaches that support early intervention and reduce the need for more acute and higher cost services



Address health gaps and inequities

Commission services to address identified gaps

Address gaps and improve system integration through joint planning and commissioning of services to meet community needs

Foster purposeful collaboration and partnerships

Foster purposeful collaboration and partnerships within primary health and other sectors to achieve shared goals

Deliver new solutions and build evidence

Co-design, implement, and evaluate innovative solutions, models of care, and workforce roles, including digital solutions



Transform and connect primary healthcare

Support high performing healthcare

Build high performing primary care through quality improvement, education and change management support

Work towards an integrated healthcare system

Strengthen coordination and navigation of the healthcare system by building awareness of services, and supporting care pathways, continuity of care, and collaboration between services

Support workforce capacity and sustainability

Enhance the capacity, sustainability, effectiveness and wellbeing of the health workforce and improve capability to support a diversity of community needs



Drive organisational excellence

Maintain strong corporate governance

Apply an outcomes focused approach and forward planning to align resources with strategic objectives

Enable a thriving culture

Support our people to thrive by nurturing a positive and robust culture, supporting personal and professional development, and upholding personal accountability

Utilise effective systems and processes

Use systems and processes that enable agile, responsive, knowledge based decision making and continuous quality improvement

