

# Brisbane North - NMHSPA Bilateral PHN Program

## 2023/24 - 2027/28

### Activity Summary View



## NAB-H2H - 3200 - 3.2 - Medicare Mental Health Centres



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-H2H

**Activity Number \***

3200

**Activity Title \***

3.2 - Medicare Mental Health Centres

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 1: Low intensity mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

Australia's mental health system has significant gaps in accessibility and service delivery for people with moderate to severe mental health needs. One in five adults (22%) experience a mental disorder annually, with 15% (2.9 million people) requiring moderate to severe support—many of whom do not seek care due to geographical, financial, and systemic barriers.

Medicare-subsidised services often lack the multidisciplinary, holistic approach needed for complex mental health conditions, leading to delays in care, fragmented service pathways, and crisis escalations.

Medicare Mental Health Centres (MMHCs) bridge this gap by providing free, multidisciplinary, and place-based mental health

support. Alongside MMHCs, the Head to Health Phone Service (1800 595 212) connects people to trained professionals for advice, information, and referrals to the most appropriate local services.

Brisbane North PHN has commissioned four regionally located Medicare Mental Health Centres (MMHCs), three of which will be transitioned from the Integrated Mental Health Service Hubs following an EOI procurement process. These centres include The Recovery and Discovery Centre located in Royal Brisbane Hospital catchment, The Living and Learning Centre covering the Pine Rivers and surrounds, Stride Hub Caboolture and a yet to be established centre in Redcliffe. The four centres will offer a highly visible and accessible entry point for individuals experiencing psychological distress. Designed to be safe and welcoming, the MMHCs provide essential mental health support and care to the community.

- Provide Immediate Support: Reduce distress for individuals experiencing crisis or poor mental health.
- Offer a "No Wrong Door" Approach: Provide an accessible entry point for immediate, short, and medium-term mental health support.
- Reduce Emergency Department Presentations: Minimise costs and trauma associated with emergency department visits for distress.
- Enhance Local Service Integration: Reduce fragmentation in the mental health system through seamless care pathways and improved regional integration.
- Deliver Flexible, Agile Services: Include access to digital mental health platforms, purposeful outreach, and in-reach services to meet emerging needs.
- Leverage Proven Models: Build on the success of PHN-commissioned Integrated Mental Health Hubs and Safe Space models to establish a robust network of community mental health services.

#### **Description of Activity \***

The Medicare Mental Health Centres (MMHCs) in Inner North Brisbane, Strathpine, Caboolture and Redcliffe will provide immediate support and follow-up for adults in mental distress, offering short to medium-term care for moderate to severe mental health needs.

The services will be delivered by multidisciplinary teams over extended hours without requiring prior appointments or fees. The centres will offer a welcoming, inclusive, and safe environment, adhering to the "No wrong door" approach, ensuring anyone seeking mental health support can access appropriate care.

MMHCs will integrate clinical and non-clinical services, including support for co-occurring alcohol and drug use issues, and provide access to digital mental health platforms, tele-psychiatry, and tele-psychology. They will also support navigation and connection to other services, including the NDIS.

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Activities will cover these nine main areas:

#### **1. SERVICE NAVIGATION (including housing connections)**

- Service providers will support clients to navigate and connect to complex systems, including disability and community housing, Department of Housing programs, and other appropriate services.
- Staff will complete specialised training on Integrated Assessment and Referral (IAR) and the Department of Housing system to assist with applications and provide enhanced support for clients navigating these processes.
- Clients will receive ongoing support to maintain residency once appropriate and safe housing is secured.
- MMHCs will provide warm referrals and purposeful outreach to meet complex housing needs, particularly in rural areas like Woodford and Kilcoy.
- Providers will raise awareness of local funding options and services that enable responsible financial decision-making and support sustainable outcomes.

#### **2. NDIS ACCESS AND SUPPORT**

- Staff will assist clients throughout the NDIS application process, including preparing evidence, managing the waiting period, and supporting appeals if access is denied.
- The MMHC workforce will include peer workers and clinical staff who specialise in supporting people with severe mental illness and co-occurring conditions through the NDIS eligibility process.
- MMHCs will offer warm referrals to other organisations when capacity prevents timely NDIS testing while ensuring clients remain connected to ongoing psychosocial support.

- Providers will support clients through the transition to NDIS-funded services, including coordination with state mental health services and community providers to ensure continuity of care.

### 3. CAPACITY AND STRENGTH-BASED ASSESSMENTS

- Providers will use a multi-modal assessment approach, including the K10 (Matched Pairs), and biopsychosocial frameworks, to identify client needs and strengths.
- Assessments will be completed by multidisciplinary teams (e.g., peer workers, mental health social workers, clinical staff) to ensure a comprehensive understanding of client capacity.
- MMHCs will support Integrated Assessment and Referral (IAR) processes, ensuring assessments align with stepped care principles and the PHN's data collection requirements.
- Regular assessments will inform individualised care planning, service navigation, and engagement with external systems like the NDIS and housing services.

### 4. REGIONAL OUTREACH AND SERVICE ACCESSIBILITY

- MMHCs will deliver place-based and outreach services across the Inner North Brisbane, Strathpine, and Caboolture catchments, including rural areas (e.g., Woodford and Kilcoy) to meet emerging needs.
- Services will be accessible without a referral, providing immediate, short, and medium-term support for adults experiencing mental health distress.
- Outreach services will prioritise purposeful engagement with underserved and at-risk populations, ensuring equitable access to mental health and psychosocial care.
- Digital access will be supported through tele-psychiatry and tele-psychology services, offering remote assessments and interventions.
- MMHCs will ensure cultural safety and inclusion through the Gayaa Dhuwi (Proud Spirit) Declaration, offering translation services and other culturally responsive practices.

### 5. ACCESS TO DIGITAL MENTAL HEALTH PLATFORMS, TELE-PSYCHIATRY, AND TELE-PSYCHOLOGY

- MMHCs will offer digital mental health platforms to provide accessible, flexible, and evidence-based care, enhancing service reach and reducing barriers to support.
- Services will include tele-psychiatry and tele-psychology options, allowing clients to access clinical care remotely, particularly for those in rural and underserved areas.
- Digital services will adhere to the National Quality Digital Mental Health Standards, ensuring safe, effective, and high-quality remote care.
- Providers will integrate digital options with in-person care to deliver a comprehensive, blended care model that meets individual client needs.
- MMHCs will provide staff training to facilitate digital engagement, ensuring clients can navigate and benefit from virtual care platforms effectively.

### 6. PHN OPERATIONAL AND GOVERNANCE SUPPORT

- Approximately 1.5 FTE within the PHN will provide operational oversight to support the implementation and quality of the MMHCs.
- The PHN will manage performance improvement plans for providers who do not fully meet EOI criteria and monitor service delivery against national standards.
- The operational team will facilitate cross-sector collaboration to promote integrated, place-based care and align with the regional mental health strategy.
- There will be dedicated support for the peer workforce, ensuring ongoing training, supervision, and psychosocial hazard management.
- PHN staff will engage in regional governance activities to address emerging issues (e.g., rising acuity, dual diagnosis) and advocate for sustainable funding, including psychosocial streams.
- The operational structure will support data collection and evaluation, ensuring alignment with the PMHC minimum data set and providing comprehensive reporting on service impact and outcomes.

### 7. HEAD TO HEALTH TRANSITION AND SERVICE INTEGRATION

- MMHCs will build on the Head to Health service model, ensuring a seamless transition while maintaining a "no wrong door" approach for people seeking mental health support.
- Services will provide immediate and follow-up support for people presenting in distress and those with moderate to severe mental health needs.

- MMHCs will integrate Safe Spaces where appropriate, ensuring peer-led, trauma-informed environments for individuals in crisis.
- The PHN will support the transition of existing hubs to the MMHC model through active collaboration with providers and continuous service monitoring.

## 8. DUAL DIAGNOSIS AND AOD SUPPORT

- MMHCs will offer support for individuals with co-occurring alcohol and other drug (AOD) use and mental health conditions through integrated service pathways.
- Providers will receive training on dual diagnosis care, ensuring that both mental health and substance use needs are addressed concurrently.
- Services will collaborate with AOD-specific organisations to enhance referral pathways and provide comprehensive, person-centered care.
- Outreach models will be designed to meet the needs of individuals with complex and dual diagnosis presentations, ensuring equitable service access.

## 9. PSYCHOSOCIAL SUPPORTS

- Psychosocial funding will be finalised, with the allocation across the four provider catchment areas under consideration. The Redcliffe MMHC service will rely solely on Psychosocial and MMHC Service Operational Funds, whereas the other three catchments will also have access to Mental Health Nursing and Psychological Therapies funding.

The following activities describe the types of psychosocial supports that will be delivered:

- Social skills and friendships
- Family connections
- Managing daily living needs
- Financial management and budgeting
- Finding and maintaining a home
- Vocational skills and goals, including volunteering
- Educational and training goals
- Maintaining physical wellbeing, including exercise
- Managing drug and alcohol addictions, including tobacco
- Building broader life skills including confidence and resilience

Target Cohort:

General Population within the Brisbane North PHN Region

Priority Population:

- Adults (18+) experiencing mental distress or crisis.
- Adults and their supports seeking mental health system guidance.
- Adults (18+) and families needing psychosocial support, excluding NDIS-eligible individuals.
- Adults (18+) with complex, severe mental illness requiring NDIS access support.
- Adults seeking diagnosis or clinical assessment for mental illness.

The aim of all activities described above is to create an interconnected network of community-based mental health services that reduces emergency department presentations and enhances local integration and seamless care pathways.

## Needs Assessment Priorities \*

### Needs Assessment

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### Priorities

Priority	Page reference
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2



## Activity Demographics

### Target Population Cohort

General Population within the Brisbane North PHN Region

Priority Population:

- Adults (18+) experiencing mental distress or crisis.
- Adults and their supports seeking mental health system guidance.
- Adults (18+) and families needing psychosocial support, excluding NDIS-eligible individuals.
- Adults (18+) with complex, severe mental illness requiring NDIS access support.
- Adults seeking diagnosis or clinical assessment for mental illness.

### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

Yes

#### Indigenous Specific Comments

Medicare Mental Health Centres have strong relationships thanks to the engagement between the previous Integrated Mental Health Hubs with organisations such as the Institute of Urban Indigenous Health (IUIH) and Moreton Bay Aboriginal and Torres Straight Island Community Health Clinics (MATSICHS) that provide referral pathways and culturally appropriate support.

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

#### CO-DESIGN PROCESS

Following the joint submission recommendation to transition Integrated Mental Health Hubs into Medicare Mental Health Centres (MMHCs), Brisbane North PHN engaged Meld Studios for strategic design support and Arc Blue for probity advice to guide the procurement process and minimize risk.

To align with Department of Health guidelines, a co-design process was initiated for the Redcliffe MMHC, involving Integrated Mental Health Hub providers. Service users were also consulted to explore overarching principles, ensuring service continuity and quality during the transition.

#### REDCLIFFE MEDICAL MENTAL HEALTH CENTRE

Meld Studios led an expedited co-design process, which included:

- Two community workshops (2 hours each)
- One service provider/stakeholder workshop (2 hours)
- Four stakeholder interviews (remote/in-person)
- Two additional co-design workshops (~2 hours each)

#### Co-Design Principles

##### 1) BE A PARTNER IN THE MENTAL HEALTH JOURNEY

Supporting individuals and families through seamless service navigation and immediate crisis support, while providing short-to-medium-term care for moderate to severe mental health needs. The centre ensures:

- Safe access for those with co-occurring alcohol or drug use
- Staff adherence to the Gayaa Dhuwi (Proud Spirit) Declaration
- Translation services and culturally inclusive care
- Access to digital mental health platforms

## 2) PROVIDE AN INVITING, SAFE, AND SECURE ENVIRONMENT

The centre prioritizes a welcoming, non-clinical space with a strong connection to nature. Features include:

- Thoughtful design with soft lighting, calming colours, and natural materials
- A 'No wrong door' approach, offering warm referrals for youth (12-25)
- Safe, inclusive spaces for guests to share their stories and receive care
- Central location in Redcliffe with accessible front-of-house support
- A "peer first / peer last" model aligned with Stepped Care Guidelines
- Cultural safety for Aboriginal, Torres Strait Islander, CALD, and disabled individuals

## 3) BE IN AND OF THE COMMUNITY

The centre fosters strong connections with local services, offering in-reach and outreach support. This includes:

- Flexible hours to meet community needs
- Coordinated service networks with warm handovers
- Collaboration with community groups and outreach programs
- Soft entry points through co-location with other services

## 4) MEASURE WHAT MATTERS

The focus is on qualitative impact, ensuring services remain effective and responsive. This involves:

- Co-developing meaningful outcome measures with partners and the community
- Continuous monitoring and service adaptation
- Utilizing IAR and biopsychosocial assessments
- Implementing K10 and other required assessment tools

## ALIGNMENT WITH REGIONAL PLAN

This principle-driven approach supports key regional priorities:

- Planning & Collaboration: Delivering a service model that meets community mental health needs
- Community Awareness & Access: Improving public knowledge and service accessibility
- Diverse Needs Responsiveness: Addressing varied community needs across different life stages
- Workforce & Professional Support: Strengthening the lived experience and peer workforce

This structured, co-designed approach ensures the new Medicare Mental Health Centres provide accessible, person-centred, and impactful mental health care for the community.

## Collaboration

- MMHC Operational meetings
- MMHC Senior Managers meetings
- MMHC Establishment meeting
- Fortnightly decommissioning and establishment meetings



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2024

### Activity End Date

29/06/2026

### Service Delivery Start Date

### Service Delivery End Date

## Other Relevant Milestones



### Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

### Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



### Activity Planned Expenditure

#### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Program Interest					
Medicare Mental Health Centres – NAB	\$0.00	\$3,866,328.65	\$1,242,856.57	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicare Mental Health Centres – NAB	\$0.00	\$3,866,328.65	\$1,242,856.57	\$0.00	\$0.00	\$5,109,185.22
Total	\$0.00	\$3,866,328.65	\$1,242,856.57	\$0.00	\$0.00	\$5,109,185.22

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-H2H-Op - 3300 - 3.3 - Medicare Mental Health Centres Operational



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-H2H-Op

**Activity Number \***

3300

**Activity Title \***

3.3 - Medicare Mental Health Centres Operational

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

Other Program Key Priority Area Description

**Aim of Activity \*****Description of Activity \*****Needs Assessment Priorities \***

Needs Assessment

Priorities



## Activity Demographics

### Target Population Cohort

**In Scope AOD Treatment Type \***

**Indigenous Specific \***

**Indigenous Specific Comments**

### Coverage

**Whole Region**



## Activity Consultation and Collaboration

### Consultation

**Collaboration**



## Activity Milestone Details/Duration

### Activity Start Date

**Activity End Date**

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

**Is this activity the result of a previous co-design process?**

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

**Has this activity previously been co-commissioned or joint-commissioned?**

## Decommissioning

**Decommissioning details?**

**Co-design or co-commissioning comments**



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Medicare Mental Health Centres Operational – NAB	\$0.00	\$246,786.94	\$79,331.27	\$0.00	\$0.00
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### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicare Mental Health Centres Operational – NAB	\$0.00	\$246,786.94	\$79,331.27	\$0.00	\$0.00	\$326,118.21
Total	\$0.00	\$246,786.94	\$79,331.27	\$0.00	\$0.00	\$326,118.21

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-UAS - 1100 - 1.1 - Universal Aftercare



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-UAS

**Activity Number \***

1100

**Activity Title \***

1.1 - Universal Aftercare

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 5: Community based suicide prevention activities

**Other Program Key Priority Area Description****Aim of Activity \***

A previous suicide attempt is a strong predictor of future suicide related behaviour with the period after discharge from hospital a time of increased risk. The transition from hospital to community care is a crucial but often neglected step for people at risk of suicide. Providing access to high quality follow up and support, including connection with support services and networks has been found to reduce the risk of future suicidal behaviour.

Brisbane North PHN region has a suicide rate that is on par with the national figures. However, there are pockets of the BNPHN region that have markedly increased rates when compared to Queensland and Australia.

These regions are:

1. Redcliffe (22.8 deaths per 100,000 compared to 12.07 per 100,000 across Australia)
2. Inner City (19.6 deaths per 100,00 compared to 12.07 per 100,000 across Australia)
3. Strathpine (17.5 deaths per 100,000 compared to 12.07 per 100,000 across Australia) and
4. Caboolture (17.4 deaths per 100,000 compared to 12.07 per 100,000 across Australia).

In addition, the Aboriginal and Torres Strait Islander community and the LGBTI+ community experience suicide rates at higher levels than the broader population, warranting a dedicated focus on these population groups and facilitating their access to the service through flexible, community based referral pathways.

In financial year 2023/2024, the service will be expanded to include The Prince Charles Hospital as a site.

The Way Back Support Service (TWBSS) is a non-clinical service focused on providing practical psychosocial support to people experiencing a suicidal crisis or who have attempted suicide. Psychosocial assertive outreach support is provided to eligible clients for up to three months.

This activity is targeted to people who present to Hospital following a suicide attempt or in suicidal crisis.

Upon entry into the service, comprehensive safety planning is completed in conjunction with the client. In addition, the Support Coordinator and client develop a support plan which outlines the client's needs, their goals in participating in TWBSS and proposed actions and interventions to meet needs and goals.

In response to local need, each HHS site in the PHN region (Redcliffe & Caboolture, RWH and The Prince Charles Hospital) delivers a modified version of TWBSS with clients receiving contact from the service within 24 hours of referral (business days).

Please note, in financial year 2023/2024, the service has been expanded to include The Prince Charles Hospital as a site.

#### **Description of Activity \***

The PHN will continue to commission the universal aftercare providers in the region. Commissioned organisations will adhere to the service model specific by Queensland Health and implement improvements in line with the draft Principles of good aftercare.

The specific activities undertaken by the universal aftercare commissioned services include:

- Non-clinical support service providing psychosocial support to people experiencing suicidal crisis or following suicide attempt
- Non-clinical support coordination provided for up to three months
- Comprehensive safety planning is completed in conjunction with the client.
- Support plan which outlines the client's needs, their goals in participating in The Way Back and proposed actions and interventions to meet needs and goals.
- In addition, clients who have previously been unable to access counselling through alternative community services can access psychological counselling through The Way Back at Caboolture and Redcliffe services.

Ongoing, the PHN as the commissioner will:

- consider other improvements to aftercare services that align with the Suicide Prevention and Response priorities of the National Agreement, for example meeting the needs of identified priority population groups, increasing accessibility, developing services and programs in collaboration with people with lived experience, improving quality, building workforce competency, and addressing gaps, fragmentation, duplication and inefficiencies
- work closely with the Commonwealth, Queensland Health, the referring HHS and commissioned service provider(s) to ensure appropriate governance and performance oversight;
- adhere to data collection, sharing and reporting requirements, as advised by the Commonwealth;
- support the national evaluator of universal aftercare, once appointed, to provide relevant documentation, data and other information.

Target Cohort:

This activity is targeted for people of all ages who present to RWH, TPCH and Redcliffe & Caboolture HHS, or are referred by the Acute Care Team following a suicide attempt or experiencing suicidal crisis.

#### **Needs Assessment Priorities \***

##### **Needs Assessment**

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

##### **Priorities**

Priority	Page reference
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2



## Activity Demographics

### Target Population Cohort

This activity is targeted for people of all ages who present to RWH, TPCH and Redcliffe & Caboolture HHS, or are referred by the Acute Care Team following a suicide attempt or experiencing suicidal crisis.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

Yes

### Indigenous Specific Comments

This activity will aim to ensure cultural safety and culturally responsive care for Aboriginal and Torres Strait Islander clients who present to RWH or other agreed referral pathways in suicidal crisis. Community and IUIH have also partnered to delivery culturally safe aftercare for Aboriginal and Torres Strait clients. In addition to these services, Brisbane North PHN is currently in the process of investigating and implementing an out of hospital pathway specifically for First Nations Australians.

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
Brisbane Inner	30501
Caboolture Hinterland	31303
North Lakes	31402
Strathpine	31403
Brisbane Inner - North	30503
Chermside	30202
Sandgate	30204
Narangba - Burpengary	31304
Nundah	30203
Caboolture	31302
Bribie - Beachmere	31301



## Activity Consultation and Collaboration

### Consultation

Consultation to inform the development of this activity initially occurred throughout the 2016-17 financial year. This consultation involved:

- Suicide Prevention Forums – 102 people attended 2 Forums, including consumers, GP's, psychologists, HHS staff, community and private services providers, youth services, Aboriginal and Torres Strait Islander services and academic and research bodies
- stakeholder meetings – 5 meetings with stakeholders including Redcliffe Hospital Collaborative and HHS Mental Health services and Queensland Police Service.

The feedback from the Forums helped to identify the need for a trial follow up service model in the Redcliffe region. Subsequent stakeholder meetings informed the key elements required for this model. Additional feedback throughout all of the engagement also identified the need for:

- improved networking amongst existing service providers to improve patient outcomes
- workforce capacity training.

This feedback was incorporated into the development of the service model.

As the RBWH site was newly established in 2021 the commissioned organisation and partners has worked closely with identified stakeholders from the Hospital and Health Service, community based Aboriginal and Torres Strait Islander organisations, and community based LGBTI+ organisations to ensure effective co-design of the locally adapted components of the model.

### Collaboration

A steering group comprising Redcliffe/Caboolture members of the HHS, consumer and carer representatives, service provider and PHN was established early in program delivery and contributed to program implementation until July 2020 at which point the group was disbanded. A governance committee was established in 2021 to oversee implementation of both sites in the Brisbane North region. The governance committee has representation from the HHS, Queensland Health, Brisbane North PHN and each of the provider organisations.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

01/05/2023

### Service Delivery End Date

30/06/2026

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Universal Aftercare Services	\$0.00	\$3,543,713.90	\$987,251.58	\$0.00	\$0.00

**Totals**

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Universal Aftercare Services	\$0.00	\$3,543,713.90	\$987,251.58	\$0.00	\$0.00	\$4,530,965.48
Total	\$0.00	\$3,543,713.90	\$987,251.58	\$0.00	\$0.00	\$4,530,965.48

**Funding From Other Sources - Financial Details****Funding From Other Sources - Organisational Details****Activity Comments****Activity Status**

Submitted

**PHN Comments**

Subject	Description	Commented By	Date Created
<b>Comments from the Department</b>			

Comment	Date Created



## NAB-UAS - 1200 - 1.2 - Universal Aftercare - First Nations



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-UAS

**Activity Number \***

1200

**Activity Title \***

1.2 - Universal Aftercare - First Nations

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 6: Aboriginal and Torres Strait Islander mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

A previous suicide attempt is a strong predictor of future suicide related behaviour with the period after discharge from hospital a time of increased risk. The transition from hospital to community care is a crucial but often neglected step for people at risk of suicide. Providing access to high quality follow up and support, including connection with support services and networks has been found to reduce the risk of future suicidal behaviour.

Brisbane North PHN region has a suicide rate that is on par with the national figures. However, there are pockets of the BNPHN region that have markedly increased rates when compared to Queensland and Australia.

These regions are:

1. Redcliffe (22.8 deaths per 100,000 compared to 12.07 per 100,000 across Australia)
2. Inner City (19.6 deaths per 100,000 compared to 12.07 per 100,000 across Australia)
3. Strathpine (17.5 deaths per 100,000 compared to 12.07 per 100,000 across Australia) and
4. Caboolture (17.4 deaths per 100,000 compared to 12.07 per 100,000 across Australia).

In addition, suicide rates among the Aboriginal and Torres Strait Islander community are significantly higher than those of the broader population, highlighting the need for dedicated, culturally responsive supports and the provision of flexible, community-based, out-of-hospital referral pathways to enhance access to services.

IUIH will deliver an alternative The Way Back Support Service (TWBSS) Model to provide holistic, culturally responsive aftercare services to Aboriginal and/or Torres Strait Islander participants in the Brisbane North Region.

IUIH will undertake the following activities to support Aboriginal and/or Torres Strait Islander peoples at risk of suicide aged 15 years and over (Priority Population), and/or their families, friends and significant others, in line with TWBSS Model across the Location/Region:

Implement a culturally safe and holistic approach for the Priority Population, while maintaining best practice principles of effective aftercare such as assertiveness, person-centeredness, trauma-informed care, adaptiveness, cultural sensitivity, evidence-based practices, and integration into healthcare and broader community systems;

Implement a holistic perspective for aftercare supports that acknowledges the significance of connections to land, culture, spirituality, ancestry, family and community;

Address the intricate cultural, social, economic, historical, individual, and environmental factors persistently affecting the mental health and social-emotional well-being of Priority Population and their community;

Deliver services that foster social connectedness, facilitate access to clinical and community support services, and empower clients to self-manage and enhance their mental well-being;

Deliver services consistent with those central to the TWBSS Model, including evidence-based strategies aligned with principles of effective aftercare.

#### **Description of Activity \***

Tasks undertaken within this activity will include:

- Non-clinical support service providing culturally appropriate psychosocial support to Aboriginal &/Torres Strait Islander peoples experiencing suicidal crisis or following suicide attempt
- Non-clinical support coordination provided for up to three months
- Comprehensive safety planning is completed in conjunction with the client.
- Support plan which outlines the client's needs, their goals in participating in The Way Back Support Service (TWBSS) and proposed actions and interventions to meet needs and goals.
- In addition, clients who have previously been unable to access counselling through alternative community services can access psychological counselling through The Way Back at Caboolture and Redcliffe services.

IUIH The Way Back Support Service will also:

- Implement a culturally safe and holistic approach for the Priority Population, while maintaining best practice principles of effective aftercare such as assertiveness, person-centeredness, trauma-informed care, adaptiveness, cultural sensitivity, evidence-based practices, and integration into healthcare and broader community systems;
- Implement a holistic perspective for aftercare supports that acknowledges the significance of connections to land, culture, spirituality, ancestry, family and community;
- Address the intricate cultural, social, economic, historical, individual, and environmental factors persistently affecting the mental health and social-emotional well-being of Priority Population and their community;
- Deliver services that foster social connectedness, facilitate access to clinical and community support services, and empower clients to self-manage and enhance their mental well-being;
- Deliver services consistent with those central to the TWBSS Model, including evidence-based strategies aligned with principles of effective aftercare.

#### **Target Cohort:**

The activity is designed to support Aboriginal and/or Torres Strait Islander peoples at risk of suicide, aged 15 years and over, in line with the phased approach as outlined below:

Phase 1: IUIH will establish referral pathways via The Royal Brisbane and Women's Hospital (RBWH), The Prince Charles Hospital (TPCH), Redcliffe and Caboolture Hospital & Health Services (commenced October 15th, 2024); and

Phase 2: will establish a standardized community referral pathway through the Contractor and its network clinics. The expected

launch of this pathway is three months post-establishment of Phase 1 (will commence January 15th, 2025) This timeline may change if the initial demand from the hospital referral pathways exceeds the capacity to deliver the service. The goal is to ensure a consistent and efficient referral process for all relevant stakeholders and consumers.

## Needs Assessment Priorities \*

### Needs Assessment

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### Priorities

Priority	Page reference
Aboriginal and Torres Strait Islander Health - Health Needs Level 1	2-3
Aboriginal and Torres Strait Islander Health - Service Needs Level 1	3,5
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2



## Activity Demographics

### Target Population Cohort

The activity is designed to support Aboriginal and/or Torres Strait Islander peoples at risk of suicide, aged 15 years and over, in line with the phased approach as outlined below:

Phase 1: IUIH will establish referral pathways via The Royal Brisbane and Women's Hospital (RBWH), The Prince Charles Hospital (TPCH), Redcliffe and Caboolture Hospital & Health Services (commenced October 15th, 2024); and

Phase 2: will establish a standardized community referral pathway through the Contractor and its network clinics. The expected launch of this pathway is three months post-establishment of Phase 1 (will commence January 15th, 2025) This timeline may change if the initial demand from the hospital referral pathways exceeds the capacity to deliver the service. The goal is to ensure a consistent and efficient referral process for all relevant stakeholders and consumers.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

Yes

### Indigenous Specific Comments

The activity is designed to support Aboriginal and/or Torres Strait Islander peoples at risk of suicide, aged 15 years and over.

### Coverage

### Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
Brisbane Inner	30501
Caboolture Hinterland	31303
North Lakes	31402
Strathpine	31403
Brisbane Inner - North	30503
Chermside	30202
Sandgate	30204
Bald Hills - Everton Park	30201
Narangba - Burpengary	31304
Nundah	30203
Caboolture	31302
Bribie - Beachmere	31301



## Activity Consultation and Collaboration

### Consultation

The Way Back Support Service Governance Committee is overseeing the implementation of the First Nations pathway in the Brisbane North region. The governance committee has representation from Brisbane North PHN, the HHS and each of TWBSS provider organisations (Community, RFQ & IUIH).

### Collaboration

The Way Back Support Service First Nations pathway was designed in collaboration with The Institute of Urban Indigenous Health (IUIH).



## Activity Milestone Details/Duration

### Activity Start Date

30/09/2024

### Activity End Date

29/06/2026

### Service Delivery Start Date

01/10/2024

### Service Delivery End Date

30/06/2026

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

The Way Back Support Service First Nations pathway was designed in collaboration with The Institute of Urban Indigenous Health (IUIH).



## Activity Planned Expenditure

**Planned Expenditure**

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Program Interest					
Universal Aftercare Services	\$0.00	\$489,913.58	\$485,783.54	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Universal Aftercare Services	\$0.00	\$489,913.58	\$485,783.54	\$0.00	\$0.00	\$975,697.12
Total	\$0.00	\$489,913.58	\$485,783.54	\$0.00	\$0.00	\$975,697.12

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-UAS-Ops - 1000 - Universal Aftercare - Operational



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-UAS-Ops

**Activity Number \***

1000

**Activity Title \***

Universal Aftercare - Operational

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Other Program Key Priority Area Description

**Aim of Activity \*****Description of Activity \*****Needs Assessment Priorities \***

Needs Assessment

Priorities



## Activity Demographics

### Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

### Coverage

Whole Region



## Activity Consultation and Collaboration

### Consultation

Collaboration



## Activity Milestone Details/Duration

### Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

**Is this activity the result of a previous co-design process?**

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

**Has this activity previously been co-commissioned or joint-commissioned?**

## Decommissioning

**Decommissioning details?**

**Co-design or co-commissioning comments**



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Universal Aftercare Services Operational	\$0.00	\$258,126.93	\$94,023.51	\$0.00	\$0.00
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### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Universal Aftercare Services Operational	\$0.00	\$258,126.93	\$94,023.51	\$0.00	\$0.00	\$352,150.44
Total	\$0.00	\$258,126.93	\$94,023.51	\$0.00	\$0.00	\$352,150.44

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-HE - 2100 - Headspace Enhancement - Caboolture



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE

**Activity Number \***

2100

**Activity Title \***

Headspace Enhancement - Caboolture

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 2: Child and youth mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

headspace is the Australian Government's flagship program for provision of services to young people aged 12-25 experiencing, or at risk, of mental illness. The headspace model provides holistic care in four core streams – mental health; related physical health; alcohol and other drug use; and social and vocational support.

The enhancement of headspace services is intended to increase access to coordinated, multidisciplinary care for cohorts of young people, as well as to improve workforce attraction and retention. Additional, and ongoing, funding will be provided to headspace services to bolster the existing service delivery grant funding.

This activity aims to improve the mental health of young people aged 12 to 25. Brisbane North PHN will achieve this aim by working with headspace centres throughout the Brisbane North region to continue to provide early intervention services for young people with mild to moderate mental health issues. These services are delivered under four core streams: mental health, alcohol and other drugs, vocational/educational support and physical and sexual health.

headspace sites exist at Nundah, Redcliffe, Strathpine, Indooroopilly and Caboolture with satellite centre on Bribie Island.

**Description of Activity \***

The headspace centres within the Brisbane North PHN region will be distributed allocated enhancement funding as determined and directed by the Commonwealth.

The types of activities supported by the enhancement funding are:

- Recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- Undertaking professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN-commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations
- Local needs analysis to determine distribution of surplus enhancement funding (if and when a headspace has reached the funding floor) across commissioned headspace services.

Caboolture centre specifically will be using the enhancement funding for enhancement of Clinical Positions including:

Enhancement of Clinical Positions

- Recruitment of a salaried GP
- Offering ongoing positions to Intake and Assessment Clinicians

Caboolture headspace received:

\$1,030,636.46 in Core funding for 24/25 (excluding Indexation)

\$413,600.00 enhancement funding in 24/25 (excluding Indexation)

Total funding in 24/25 = \$1,444,236.46 (excluding Indexation)

Due to the funding floor of \$1.25mil being reached, only \$219,363.54 of the \$413,600.00 will be used to enhance the Caboolture headspace.

The remaining \$194,236.46 (excluding indexation) will be pooled to create a reallocation pool. This will be utilised by the other three centers in Nundah, Redcliffe and Indooroopilly headspaces to help them reach their funding floor.

All headspace centres receiving enhancement funding are currently at their allocated funding floor based on the figures given in this Activity Work Plan for 24/25 FY.

In 2025-26, the Caboolture centre will receive \$1,078,737.88 in Core funding and has been allocated \$207,335.44 (including indexation) in enhancement funding (total = \$1,286,073.32). The funding floor of \$1.25m has been reached for all centres and there is still an unallocated balance of \$314,712.54. This amount was withheld to assess the need following the implementation of the Enhancement and Wait Time Reduction grant funds. This money will now be allocated as required to enhance service delivery and to meet relevant needs.

To be consistent with previous AWPs, the 2024-25 expenditure breakdown in the Budget Summary View aligns with the original allocation of funds specified in the funding contract. This results in a variance compared to the income reported in PPERS. There is an offsetting variance in the 2025-26 Financial Year to ensure the expenditure matches the income across the two financial years.

Target Cohort:

Young people aged 12-25 with mild - moderate mental health difficulties in the Brisbane North PHN Region.

## **Needs Assessment Priorities \***

### **Needs Assessment**

Brisbane North PHN HNA - 21/22-23/24 - V2

### **Priorities**

Priority	Page reference
Brisbane North PHN HNA - Priority - Mental Health	56



## Activity Demographics

### Target Population Cohort

Young people aged 12-25 with mild - moderate mental health difficulties in the Brisbane North PHN Region.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Caboolture Hinterland	31303
Caboolture	31302



## Activity Consultation and Collaboration

### Consultation

The Headspace service model is a national model. As such, consultation on the development of the model has not occurred.

### Collaboration

Each headspace centre has a headspace consortium. This is part of the headspace model.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

**Service Delivery End Date****Other Relevant Milestones****Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

Under the Bilateral agreement

**Activity Planned Expenditure**

**Planned Expenditure**

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$413,600.00	\$444,859.98	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$413,600.00	\$444,859.98	\$0.00	\$0.00	\$858,459.98
Total	\$0.00	\$413,600.00	\$444,859.98	\$0.00	\$0.00	\$858,459.98

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-HE - 2200 - Headspace Enhancement - Indooroopilly



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE

**Activity Number \***

2200

**Activity Title \***

Headspace Enhancement - Indooroopilly

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 2: Child and youth mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

headspace is the Australian Government's flagship program for provision of services to young people aged 12-25 experiencing, or at risk, of mental illness. The headspace model provides holistic care in four core streams – mental health; related physical health; alcohol and other drug use; and social and vocational support.

The enhancement of headspace services is intended to increase access to coordinated, multidisciplinary care for cohorts of young people, as well as to improve workforce attraction and retention. Additional, and ongoing, funding will be provided to headspace services to bolster the existing service delivery grant funding.

This activity aims to improve the mental health of young people aged 12 to 25. Brisbane North PHN will achieve this aim by working with headspace centres throughout the Brisbane North region to continue to provide early intervention services for young people with mild to moderate mental health issues. These services are delivered under four core streams: mental health, alcohol and other drugs, vocational/educational support and physical and sexual health.

headspace sites exist at Nundah, Redcliffe, Strathpine, Indooroopilly and Caboolture with satellite centre on Bribie Island.

**Description of Activity \***

The headspace centres within the Brisbane North PHN region will be distributed allocated enhancement funding as determined and directed by the Commonwealth. The types of activities supported by the enhancement funding are:

- Recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- Undertaking professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN-commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations
- Local needs analysis to determine distribution of surplus enhancement funding (if and when a headspace has reached the funding floor) across commissioned headspace services.

A multidisciplinary workforce at headspace provides support and interventions across 4 streams: mental health, alcohol and other drug, vocational education and physical health. headspace centres also deliver community awareness and engagement activities

Indooroopilly centre specifically will be using the enhancement funds for enhancement of Clinical Positions and Associated Costs:

- Increase to wages of Mental Health Clinicians and Clinical Leads

Indooroopilly headspace received:

\$1,005,595.59 in Core funding for 24/25 (excluding indexation)

\$207,000.00 enhancement funding in 24/25 (excluding indexation)

Total funding in 24/25 = \$1,212,595.59 (excluding indexation)

To facilitate Indooroopilly to reach the funding floor of \$1.25mil, they will be provided \$37,404.41 (excluding indexation) enhancement funding redistributed from Caboolture/Strathpine in 24/25.

All headspace centres receiving enhancement funding are currently at their allocated funding floor based on the figures given in this Activity Work Plan for 24/25 FY.

In 2025-26, the Indooroopilly centre will receive \$1,052,528.32 in Core funding and has been allocated \$233,495.81 (including indexation) in enhancement funding (total = \$1,286,024.13). The funding floor of \$1.25m has been reached for all centres and there is still an unallocated balance of \$314,712.54. This amount was withheld to assess the need following the implementation of the Enhancement and Wait Time Reduction grant funds. This money will now be allocated as required to enhance service delivery and to meet relevant needs.

To be consistent with previous AWPs, the 2024-25 expenditure breakdown in the Budget Summary View aligns with the original allocation of funds specified in the funding contract. This results in a variance compared to the income reported in PPERS. There is an offsetting variance in the 2025-26 Financial Year to ensure the expenditure matches the income across the two financial years.

Target Cohort:

Young people aged 12-25 with mild - moderate mental health difficulties in the Brisbane North PHN Region.

## **Needs Assessment Priorities \***

### **Needs Assessment**

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### **Priorities**

Priority	Page reference
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2



## Activity Demographics

### Target Population Cohort

Young people aged 12-25 with mild - moderate mental health difficulties in the Brisbane North PHN Region.

### In Scope AOD Treatment Type \*

Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Sherwood - Indooroopilly	30403



## Activity Consultation and Collaboration

### Consultation

The Headspace service model is a national model. As such, consultation on the development of the model has not occurred.

### Collaboration

Each headspace centre has a headspace consortium. This is part of the headspace model.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

### Service Delivery End Date

## Other Relevant Milestones



### Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Under the Bilateral agreement



### Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Program Interest					
Headspace Enhancement	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00	\$426,800.79
Total	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00	\$426,800.79

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-HE - 2300 - Headspace Enhancement - Nundah



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE

**Activity Number \***

2300

**Activity Title \***

Headspace Enhancement - Nundah

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 2: Child and youth mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

headspace is the Australian Government's flagship program for provision of services to young people aged 12-25 experiencing, or at risk, of mental illness. The headspace model provides holistic care in four core streams – mental health; related physical health; alcohol and other drug use; and social and vocational support.

The enhancement of headspace services is intended to increase access to coordinated, multidisciplinary care for cohorts of young people, as well as to improve workforce attraction and retention. Additional, and ongoing, funding will be provided to headspace services to bolster the existing service delivery grant funding.

This activity aims to improve the mental health of young people aged 12 to 25. Brisbane North PHN will achieve this aim by working with headspace centres throughout the Brisbane North region to continue to provide early intervention services for young people with mild to moderate mental health issues. These services are delivered under four core streams: mental health, alcohol and other drugs, vocational/educational support and physical and sexual health.

headspace sites exist at Nundah, Redcliffe, Strathpine, Indooroopilly and Caboolture with satellite centre on Bribie Island.

**Description of Activity \***

The headspace centres within the Brisbane North PHN region will be distributed allocated enhancement funding as determined and directed by the Commonwealth. The types of activities supported by the enhancement funding are:

- Recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- Undertaking professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN-commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations
- Local needs analysis to determine distribution of surplus enhancement funding (if and when a headspace has reached the funding floor) across commissioned headspace services.

A multidisciplinary workforce at headspace provides support and interventions across 4 streams: mental health, alcohol and other drug, vocational education and physical health. headspace centres also deliver community awareness and engagement activities.

Nundah centre specifically will be using the enhancement funding for enhancement of Clinical Positions and Associated Costs such as:

- Provision of financial support to GPs within headspace services
- An increase in salaries for our workforce to align with CPI and award changes, ensuring we remain a competitive employer of choice.

Nundah headspace received:

\$1,028,144.38 in Core funding for 24/25 (excluding indexation)  
\$207,000 enhancement funding in 24/25 (excluding indexation)  
Total funding in 24/25 = \$1,235,144.38 (excluding indexation)

To facilitate Nundah to reach the funding floor of \$1.25mil, they will be provided \$14,855.62 (excluding Indexation) enhancement funding redistributed from Caboolture/Strathpine in 24/25. A further \$184,660.80 was allocated to Stride, the lead agency for headspace Nundah. headspace Nundah were unsuccessful in their Wait Time Reduction application and so this funding enables them to address current demand management issues.

All headspace centres receiving enhancement funding are currently at their allocated funding floor based on the figures given in this Activity Work Plan for 24/25 FY.

In 2025-26, the Nundah centre will receive \$1,076,129.52 in Core funding and has been allocated \$209,938.92 (including indexation) in enhancement funding (total = \$1,286,068.44). The funding floor of \$1.25m has been reached for all centres and there is still an unallocated balance of \$314,712.54. This amount was withheld to assess the need following the implementation of the Enhancement and Wait Time Reduction grant funds. This money will now be allocated as required to enhance service delivery and to meet relevant needs.

To be consistent with previous AWPs, the 2024-25 expenditure breakdown in the Budget Summary View aligns with the original allocation of funds specified in the funding contract. This results in a variance compared to the income reported in PPERS. There is an offsetting variance in the 2025-26 Financial Year to ensure the expenditure matches the income across the two financial years.

Target Cohort:

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

## Needs Assessment Priorities \*

### Needs Assessment

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### Priorities

Priority	Page reference
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2

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## Activity Demographics

### Target Population Cohort

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Nundah	30203

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## Activity Consultation and Collaboration

### Consultation

The Headspace service model is a national model. As such, consultation on the development of the model has not occurred.

### Collaboration

Each headspace centre has a headspace consortium. This is part of the headspace model.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

Under the Bilateral agreement



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00	\$426,800.79
Total	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00	\$426,800.79

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-HE - 2400 - Headspace Enhancement - Redcliffe



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE

**Activity Number \***

2400

**Activity Title \***

Headspace Enhancement - Redcliffe

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 2: Child and youth mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

headspace is the Australian Government's flagship program for provision of services to young people aged 12-25 experiencing, or at risk, of mental illness. The headspace model provides holistic care in four core streams – mental health; related physical health; alcohol and other drug use; and social and vocational support.

The enhancement of headspace services is intended to increase access to coordinated, multidisciplinary care for cohorts of young people, as well as to improve workforce attraction and retention. Additional, and ongoing, funding will be provided to headspace services to bolster the existing service delivery grant funding.

This activity aims to improve the mental health of young people aged 12 to 25. Brisbane North PHN will achieve this aim by working with headspace centres throughout the Brisbane North region to continue to provide early intervention services for young people with mild to moderate mental health issues. These services are delivered under four core streams: mental health, alcohol and other drugs, vocational/educational support and physical and sexual health.

headspace sites exist at Nundah, Redcliffe, Strathpine, Indooroopilly and Caboolture with satellite centre on Bribie Island.

**Description of Activity \***

The headspace centres within the Brisbane North PHN region will be distributed allocated enhancement funding as determined and directed by the Commonwealth. The types of activities supported by the enhancement funding are:

- Recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- Undertaking professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN-commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations
- Local needs analysis to determine distribution of surplus enhancement funding (if and when a headspace has reached the funding floor) across commissioned headspace services.

A multidisciplinary workforce at headspace provides support and interventions across 4 streams: mental health, alcohol and other drug, vocational education and physical health. headspace centres also deliver community awareness and engagement activities

Redcliffe centre specifically will be using the enhancement funds given for enhancement of Clinical Positions and Associated Costs::

- increase to wages of Mental Health Clinicians and Clinical Leads

Redcliffe headspace received:

\$942,935.93 in Core funding for 24/25 (excluding indexation)  
\$207,000 enhancement funding in 24/25 (excluding indexation)  
Total funding in 24/25 = \$1,149,935.93 (excluding indexation)

To facilitate Redcliffe to reach the funding floor of \$1.25mil, they will be provided \$100,064.07 (excluding indexation) enhancement funding redistributed from Caboolture/Strathpine in 24/25.

All headspace centres receiving enhancement funding are currently at their allocated funding floor based on the figures given in this Activity Work Plan for 24/25 FY.

In 2025-26, the Redcliffe centre will receive \$986,944.24 in Core funding and has been allocated \$298,956.81 (including indexation) in enhancement funding (total = \$1,285,901.05). The funding floor of \$1.25m has been reached for all centres and there is still an unallocated balance of \$314,712.54. This amount was withheld to assess the need following the implementation of the Enhancement and Wait Time Reduction grant funds. This money will now be allocated as required to enhance service delivery and to meet relevant needs.

To be consistent with previous AWPs, the 2024-25 expenditure breakdown in the Budget Summary View aligns with the original allocation of funds specified in the funding contract. This results in a variance compared to the income reported in PPERS. There is an offsetting variance in the 2025-26 Financial Year to ensure the expenditure matches the income across the two financial years.

Target Cohort:

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

## **Needs Assessment Priorities \***

### **Needs Assessment**

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### **Priorities**

Priority	Page reference
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2

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## Activity Demographics

### Target Population Cohort

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305

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## Activity Consultation and Collaboration

### Consultation

The Headspace service model is a national model. As such, consultation on the development of the model has not occurred.

### Collaboration

Each headspace centre has a headspace consortium. This is part of the headspace model.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

Under the Bilateral agreement



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00	\$426,800.79
Total	\$0.00	\$207,000.00	\$219,800.79	\$0.00	\$0.00	\$426,800.79

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created

#### Comments from the Department

Comment	Date Created



## NAB-HE - 2500 - Headspace Enhancement - Strathpine



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE

**Activity Number \***

2500

**Activity Title \***

Headspace Enhancement - Strathpine

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 2: Child and youth mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

headspace is the Australian Government's flagship program for provision of services to young people aged 12-25 experiencing, or at risk, of mental illness. The headspace model provides holistic care in four core streams – mental health; related physical health; alcohol and other drug use; and social and vocational support.

The enhancement of headspace services is intended to increase access to coordinated, multidisciplinary care for cohorts of young people, as well as to improve workforce attraction and retention. Additional, and ongoing, funding will be provided to headspace services to bolster the existing service delivery grant funding.

This activity aims to improve the mental health of young people aged 12 to 25. Brisbane North PHN will achieve this aim by working with headspace centres throughout the Brisbane North region to continue to provide early intervention services for young people with mild to moderate mental health issues. These services are delivered under four core streams: mental health, alcohol and other drugs, vocational/educational support and physical and sexual health.

headspace sites exist at Nundah, Redcliffe, Strathpine, Indooroopilly and Caboolture with satellite centre on Bribie Island.

**Description of Activity \***

The headspace centres within the Brisbane North PHN region will be distributed allocated enhancement funding as determined and directed by the Commonwealth. The types of activities supported by the enhancement funding are:

- Recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- Undertaking professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN-commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations
- Local needs analysis to determine distribution of surplus enhancement funding (if and when a headspace has reached the funding floor) across commissioned headspace services.

A multidisciplinary workforce at headspace provides support and interventions across 4 streams: mental health, alcohol and other drug, vocational education and physical health. headspace centres also deliver community awareness and engagement activities

Strathpine centre specifically will be using the enhancement funds for enhancement of Clinical Positions and Associated Costs:

- increase to wages of Mental Health Clinicians and Clinical Leads
- increase of Community Development Officer role from .4 FTE to .6 FTE

Strathpine headspace received:

\$979,148.44 in Core funding for 24/25 (excluding indexation)

\$413,600.00 enhancement funding in 24/25 (excluding indexation)

Total funding in 24/25 = \$1,392,748.44 (excluding indexation)

Due to the funding floor of \$1.25mil being reached, only \$270,851.56 of the \$413,600 will be used to enhance the Strathpine headspace.

The remaining \$142,748.44 (excluding indexation) will be pooled to create a reallocation pool. This will be utilised by the other three centers in Nundah, Redcliffe and Indooroopilly headspaces to help them reach their funding floor.

All headspace centres receiving enhancement funding are currently at their allocated funding floor based on the figures given in this Activity Work Plan for 24/25 FY.

In 2025-26, the Strathpine centre will receive \$1,024,846.84 in Core funding and has been allocated \$261,125.34 (including indexation) in enhancement funding (total = \$1,285,972.18). The funding floor of \$1.25m has been reached for all centres and there is still an unallocated balance of \$314,712.54. This amount was withheld to assess the need following the implementation of the Enhancement and Wait Time Reduction grant funds. This money will now be allocated as required to enhance service delivery and to meet relevant needs.

To be consistent with previous AWPs, the 2024-25 expenditure breakdown in the Budget Summary View aligns with the original allocation of funds specified in the funding contract. This results in a variance compared to the income reported in PPERS. There is an offsetting variance in the 2025-26 Financial Year to ensure the expenditure matches the income across the two financial years.

Target Cohort:

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

## **Needs Assessment Priorities \***

### **Needs Assessment**

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### **Priorities**

Priority	Page reference
Mental Health - Service Needs Level 1	3-5



## Activity Demographics

### Target Population Cohort

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Strathpine	31403



## Activity Consultation and Collaboration

### Consultation

The Headspace service model is a national model. As such, consultation on the development of the model has not occurred.

### Collaboration

Each headspace centre has a headspace consortium. This is part of the headspace model.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

Under the Bilateral agreement



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$413,600.00	\$444,859.98	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$413,600.00	\$444,859.98	\$0.00	\$0.00	\$858,459.98
Total	\$0.00	\$413,600.00	\$444,859.98	\$0.00	\$0.00	\$858,459.98

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-HE - 2600 - Headspace Enhanced - North Brisbane



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE

**Activity Number \***

2600

**Activity Title \***

Headspace Enhanced - North Brisbane

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Mental Health Priority Area 2: Child and youth mental health services

**Other Program Key Priority Area Description****Aim of Activity \***

headspace is the Australian Government's flagship program for provision of services to young people aged 12-25 experiencing, or at risk, of mental illness. The headspace model provides holistic care in four core streams – mental health; related physical health; alcohol and other drug use; and social and vocational support.

The enhancement of headspace services is intended to increase access to coordinated, multidisciplinary care for cohorts of young people, as well as to improve workforce attraction and retention. Additional, and ongoing, funding will be provided to headspace services to bolster the existing service delivery grant funding.

This activity aims to improve the mental health of young people aged 12 to 25. Brisbane North PHN will achieve this aim by working with headspace centres throughout the Brisbane North region to continue to provide early intervention services for young people with mild to moderate mental health issues. These services are delivered under four core streams: mental health, alcohol and other drugs, vocational/educational support and physical and sexual health.

headspace sites exist at Nundah, Redcliffe, Strathpine, Indooroopilly and Caboolture with satellite centre on Bribie Island.

**Description of Activity \***

The headspace centres within the Brisbane North PHN region will be distributed allocated enhancement funding as determined and directed by the Commonwealth. The types of activities supported by the enhancement funding are:

- Recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- Undertaking professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN-commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations

A multidisciplinary workforce at headspace provides support and interventions across 4 streams: mental health, alcohol and other drug, vocational education and physical health. headspace centres also deliver community awareness and engagement activities

The North Brisbane headspace centre receives quarantined funding that is above the funding floor and is not subject to the redistribution and allocation.

Brisbane North headspace received:

\$1,040,500 in Core funding for 24/25 (excluding indexation)

\$418,300.00 enhancement funding in 24/25 (excluding indexation)

Total funding in 24/25 = \$1,458,800.00 (excluding indexation)

The 24/25FY funding for Headspace Brisbane North exceeds the funding floor of \$1.25M, however, as Brisbane North Headspace is a new centre, this is in line with Enhancement Activity Guidance that advises that all core and enhancement funding for new centres is required to be distributed in its entirety to the centre without reallocation.

All headspace centres receiving enhancement funding are currently at their allocated funding floor based on the figures given in this Activity Work Plan for 24/25 FY.

In 2025-26, the Brisbane North centre will receive \$1,089,061.78 in Core funding and has been allocated \$434,522.12 (including indexation) in enhancement funding (total = \$1,523,583.90). The funding floor of \$1.25m has been reached for all centres and there is still an unallocated balance of \$314,712.54. This amount was withheld to assess the need following the implementation of the Enhancement and Wait Time Reduction grant funds. This money will now be allocated as required to enhance service delivery and to meet relevant needs.

To be consistent with previous AWPs, the 2024-25 expenditure breakdown in the Budget Summary View aligns with the original allocation of funds specified in the funding contract. This results in a variance compared to the income reported in PPERS. There is an offsetting variance in the 2025-26 Financial Year to ensure the expenditure matches the income across the two financial years.

Target Cohort:

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

## Needs Assessment Priorities \*

### Needs Assessment

North Brisbane and Moreton Bay Joint Regional Needs Assessment 2025-27

### Priorities

Priority	Page reference
Mental Health - Service Needs Level 1	3-5
Mental Health - Health Needs Level 1	2



## Activity Demographics

### Target Population Cohort

Young people aged 12-25 with mild - moderate mental health difficulties within the Brisbane North PHN Region.

### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

Yes

#### Indigenous Specific Comments

This activity is being led by the Institute for Urban Indigenous Health - a First Nations led organisation.

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Redcliffe	31305
Brisbane Inner - North	30503
Bribie - Beachmere	31301



## Activity Consultation and Collaboration

### Consultation

The Headspace service model is a national model. As such, consultation on the development of the model has not occurred.

### Collaboration

Each headspace centre has a headspace consortium. This is part of the headspace model.



## Activity Milestone Details/Duration

### Activity Start Date

30/04/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

**Service Delivery End Date****Other Relevant Milestones****Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** Yes

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

Under the Bilateral agreement

**Activity Planned Expenditure**

**Planned Expenditure**

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$418,300.00	\$444,859.99	\$0.00	\$0.00

### Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Headspace Enhancement	\$0.00	\$418,300.00	\$444,859.99	\$0.00	\$0.00	\$863,159.99
Total	\$0.00	\$418,300.00	\$444,859.99	\$0.00	\$0.00	\$863,159.99

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

#### Activity Status

Submitted

#### PHN Comments

Subject	Description	Commented By	Date Created
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#### Comments from the Department

Comment	Date Created
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## NAB-HE-Ops - 2000 - Headspace Enhancement - Operational



### Activity Metadata

**Applicable Schedule \***

NMHSPA Bilateral PHN Program

**Activity Prefix \***

NAB-HE-Ops

**Activity Number \***

2000

**Activity Title \***

headspace Enhancement - operational

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Other Program Key Priority Area Description

**Aim of Activity \*****Description of Activity \*****Needs Assessment Priorities \***

Needs Assessment

Priorities



## Activity Demographics

### Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

### Coverage

Whole Region



## Activity Consultation and Collaboration

### Consultation

Collaboration



## Activity Milestone Details/Duration

### Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

**Is this activity the result of a previous co-design process?**

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

**Has this activity previously been co-commissioned or joint-commissioned?**

## Decommissioning

**Decommissioning details?**

**Co-design or co-commissioning comments**



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
NMHSPA Bilateral PHN Program Interest	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Headspace Enhancement Operational	\$0.00	\$196,940.00	\$127,275.89	\$0.00	\$0.00
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## Totals

Data retrieval failed for the subreport, 'Subreport4', located at: 'ASV - Child - Planned Expenditure with Totals v1.0'. Please check the log.

## Funding From Other Sources - Financial Details

## Funding From Other Sources - Organisational Details

## Activity Comments

### Activity Status

Submitted

### PHN Comments

Data retrieval failed for the subreport, 'Subreport2', located at: 'ASV - Child - Portal Comments v1.0'. Please check the log.

### Comments from the Department

Data retrieval failed for the subreport, 'Subreport6', located at: 'ASV - Child - Activity Comments v1.0'. Please check the log.