Brisbane MIND – rediCASE information for providers

Brisbane MIND uses a software solution called rediCASE and this software system supports the referral process

rediCASE provides referrers with a simple and convenient system to refer eligible clients into a mental health service commissioned by Brisbane North PHN. It also allows Brisbane MIND service providers to easily upload program data.

Brisbane MIND service providers can login to rediCASE to view or download new referrals, see a list of current clients, including how many sessions have occurred, and upload all service contact (session) data.

Logging into rediCASE

To login to redicase, please go to the following website: **https://phnbn.redicase.com.au**.

If you have forgotten your password, please contact the My Mental Health Service Navigation Team on 1800 752 235 or email brisbanemind@brisbanenorthphn.org.au and a new password will be emailed to you.

Training and Support

Our software vendor, Redbourne has made available the following tip sheet to assist service providers in using the Redicase system:

- **RediCASE User Manual**

For technical assistance with rediCASE, please contact Redbourne (the developers of Redicase) on 1800 783 336 or redicase@redbourne.com.au.

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