

Enhanced Quality in Practice (EQiP)

A QUALITY IMPROVEMENT SUPPORT PROGRAM FOR GENERAL PRACTICE

Our commitment to quality improvement

From 1 July 2019 Brisbane North PHN will introduce Enhanced Quality in Practice (EQiP), a stepped approach to supporting quality improvement in general practice.

EQiP is a practice led program designed to provide support at all stages of the quality improvement journey. Brisbane North PHN 'quality improvement and development (QI&D) engagement officers will guide practices in the design and implementation of meaningful quality improvement activities.

Brisbane North PHN can support:

- the adoption of best practice methods to improve quality of care
- the meaningful use of digital systems to maximise the flow of patient information across the health provider community
- the use, collection and reporting of clinical data via a clinical audit tool
- practices to meet the requirements of the PIP Quality Improvement (QI) and RACGP Standards for general practice (5th edition)
- education and professional development for all practice staff
- a whole-practice approach to quality improvement.

Our objective is to help practices achieve:



THE QUADRUPLE AIM OF HEALTHCARE

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Why undertake quality improvement?

The Australian health care system is facing a number of challenges such as the rising burden of chronic disease, an ageing population and increasing costs of providing health care.

The case for high performing primary care has never been stronger. Undertaking quality improvement activities can allow a practice to move from a reactive model of care to a model that supports patients to self-manage, stay well and engage in regular preventative care.

There are also a number of initiatives driving the need for practices to move towards high performing primary care and continuous quality improvement:

- Practice Incentive Payment Quality Improvement (PIP QI)
- patient centered models of care
- RACGP Standards for general practice (5th edition).

The EQiP program will ensure practices are moving towards high performing primary care and meeting the requirements of quality improvement.

Quality improvement activities may include:



Benefits of engaging in quality improvement:

- a strong practice team that welcomes contribution from all staff
- a culture of collaboration and continuous quality improvement
- a safe and comprehensive healthcare experience for patients
- improved health outcomes for patients
- improved workflows, systems and business performance
- support to meet the requirements for PIP QI and accreditation
- a practice that is prepared for future models of care.